

Annual Benchmark Report

Promoting financial inclusion through data and insight

Nicaragua FY 2017

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www.themix.org

Acknowledgement

MIX is privileged to showcase the results of Fiscal Year 2016 and FY 2017 of Nicaragua in the form of the "Annual Benchmark Report FY 2017". This report presents the financial and operating data of 22 Financial Service Providers (FSPs) that have reported to MIX Market during FY 2017.

MIX is grateful to all the FSPs that have provided comprehensive data in a timely manner. MIX would not be able to contribute to building transparency in the Financial Inclusion sector without their continued support and effort.



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MIX has taken due care and caution in preparing this report, it has obtained the information from the institutions. Thus MIX relies on the information submitted and does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors in transmission.

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Introduction

The Annual Benchmark Report is one of the primary benchmarking products created by MIX that offers a unique opportunity to analyze **the performance of individual financial service providers (FSPs) and peer groups, and to conduct country comparisons**. As part of our continued efforts to collect and publish high quality data that strengthens the Financial Inclusion sector, builds transparency and further enhances financial inclusion in Nicaragua, we at MIX have created the "Annual Benchmark Report" for FY 2017.

This report includes **key financial and operational indicators** that provide a country overview, indicator level performance and institutional details. The indicators include a range of performance variables pertaining to outreach, institutional characteristics, financing structure, financial performance, revenue, expenses, efficiency, productivity, risk and liquidity. **The numbers are presented at the aggregate level, peer-group level and individual FSPs level**. The report also compares the FY 2017 performance against the previous fiscal year and provides the growth or decline rate for each of the indicators.

The publication of global industry benchmarks and customized benchmarking services create comparative performance results that the industry and its retail institutions can contextualize FSP performance within relevant peer groups. These benchmarks allow institutions to view relative trends and drivers in their own performance from a comparative perspective.

The benchmarks support the transparency necessary for improved institutional performance and greater access to capital markets for growth. The first section of each of the following pages captures the **overall performance of the FSPs in the country**. Each following section then explores the relative diversified peer comparison by the **legal types in the country and scale of the FSP**.

About MIX

MIX is the leading global data resource for socially responsible investors and businesses focused on inclusive finance. MIX's data platform covers thousands of mission-focused financial service providers in more than 100 developing markets. MIX collects, analyzes, and maintains data on financial services providers. That data is shared both as a public good for the advancement of the industry and on a fee-paid basis for subscribers interested in more detailed market intelligence. MIX helps socially responsible investors who move 10 billion USD annually to monitor their portfolios and increase their investments in underserved sectors and geographies, including agricultural finance and inclusive fintech. Founded in 2002, MIX has data analysts in every region of the world. Learn more at www.themix.org.

Data and Methodology

- 1. The data and analysis in this report are based on self-reported operational and financial numbers for FY 2016 and FY 2017, for a total of 22 FSPs that submit data to MIX.
- 2. The financial numbers also are verified by the audited financial statements of the FSPs for FY 2016 and FY 2017 and are reclassified based on IFRS Standards.
- 3. The benchmark values have been presented across all the indicators and peer groups based on the average value in each category.
- 4. Balanced data: The growth value or the change in the indicator over the year is calculated based on balanced data, meaning for the FSPs that have reported consistently to MIX for 2016 and 2017 their values have been aggregated to present the percentage change.
- 5. Peer grouping information in based on the legal classifications that are relevant to the context of Nicaragua Financial Inclusion sector, that are Bank, NBFI and NGO.
- 6. Peer grouping classification is also based on the scale of the FSPs i.e. **small** [GLP size less than USD 3 m], **medium** [GLP size between USD 3 m to 25 m] and **large** [GLP size greater than USD 25 m].
- 7. MIX follows global industry standard definitions and formulae that are used for all analyses in the report. (Refer the glossary for the details of all the definitions and ratios used in the publication)
- 8. 25th and 75th Percentile: The smallest observation that is greater than or equal to the specified percentage of observations. In this report the 25th and 75th percentiles are displayed, to signify the upper and lower bounds of the middle 50% of FSPs' values for each indicator.
- 9. Average and Weighted Average Value (WAV) **Average value** is presented as a line in the "benchmark graphs by peers". **Simple average** is presented when an indicator is an absolute number whereas **weighted average** is presented when the indicator is a ratio.

Key Findings

Market Overview

Nicaragua economy recorded a slight slowdown measured by annual gross domestic product (GDP) with 4.5% in 2017 as compared 4.7% reached in 20161 (source: Banco Mundial website). In relation to the regulatory environment, the **Superintendency of Banks and other Institutions** (**Superintendencia de Bancos y otras Instituciones**, **SIBOIF** by its acronym in Spanish) announced in September 2017 that a new type of provision financial resource will be in place to look for minimizing the uncertainty of the credit risk.2

Overall in 2017, the semi-fixed exchange rate managed by the Central Bank of Nicaragua since the mid-90s continued to be applied, which established a fixed devaluation percentage over a pre-determined time period in which **Córdoba** devalued at 5% annually against the U.S. dollar. Hence, the increase registered in the exchange rate during 2017 reached 30.82 Córdoba per USD dollar.

In August 2017, **Pro Credit Holding** announced the sale of their shares in Banco Procredit Nicaragua as part of their regional strategy (also selling their subsidiaries in El Salvador, Bolivia, and Mexico). Hence it is expected the bank will change their corporate name and revisit the business model in 2018 as informed in external sources3.

1.http://www.worldbank.org/en/country/nicaragua/overview
2.http://www.siboif.gob.ni/sites/default/files/documentos/normas/1016-1_norma_sobre_constitucion_de_provisiones_anticiclicas_refundido_1072-1.pdf
3.https://www.estrategiaynegocios.net/lasclavesdeldia/1161168-330/nicaragua-el-banco-de-carlos-pellas-se-llamar%C3%A1-avanz

Financing Structure

During 2017, Nicaraguan FSPs reported a slight increase of 0.15% in the capital/assets ratio, reaching 19.83%. **Bank** continued reporting the ratio below the national aggregate. Debt to equity ratio of 3.75 is mostly associated with the NBFIs and NGOs that have borrowing since only one **Bank** is allowed to take deposits at the end of the year. **NBFI** and **NGO** did not record a greater variation in the debt-to-equity ratio. They showed similar behavior to get resources to their operations, mainly funded by borrowings, reporting 325,171,439 USD by **NBFI** and 33,669,646 USD by **NGO**; which represented 67.66% and 64.01% of their total assets, respectively. However, it was noticed **NGOs** had the challenge to attract funding through borrowings during 2017, with an increase in their borrowing by 1.78%, while **NBFIs** borrowings grew 13.19%.

Risk & Liquidity

Delinquency levels in Nicaragua increased for PAR 30 (0.21 pp.) in 2017, however, PAR 90 with 0.27 PP declined. **NBFI** mainly influenced the increase in PAR 30 by 0.69 more percentage points during 2017. Although, the **NGO** recorded the highest PAR 30 rate of 10.74 in 2017. The **NGOs** achieved the largest improvement in PAR 90 days, driven by **ACODEP** which recorded a PAR 90 rate of 34.50% as the consequence of the lower renegotiated loans. Additionally, the write-off ratio recorded pretty similar levels to the previous year, reaching at 1.64% by the end of 2017. **NGOs** reported higher written-off loans among their peers in both 2016 and 2017 (2.63% and 3.51%, respectively).

The risk coverage ratio recorded at 120.48%, declined by 4.83% in 2017. **Bank** was the highest contributor as **Procredit-NIC** declined 10.67 PP. However, analyzing by a median, a slight increase was recorded in the ratio from 101.76% in 2016 to 103.56% in 2017. The large scale FSPs continued to achieve the highest levels of risk coverage among the peers, supported by their lowest levels of delinquency rates over the year 2017.

Outreach

Nicaraguan financial service provider (FSPs) recorded a significant growth of 11.24% in assets, mainly driven by the large-scale FSPs, who accounted for the largest market share in terms of assets since in 2016 (74.08%) until it reached 86.36% of the total assets. Analyzing by the scale, there was the change in the number of FSPs, large FSPs increased from five to eight in 2017 as few FSPs moved from medium to large scale FSPs at the end of the year. Additionally, the growth in assets was supported by the rise in the gross loan portfolio (GLP) at the aggregated levels in 13.25%. Thus, the GLP to total assets ratio increased more than one percentage point, recorded 79.28% in 2017 as against 77.87% in 2016. In contrast, the aggregated numbers of the active borrowers declined by 2.19%, a change from 359.70 thousand in 2016 to 351.81 thousand in 2017. The FSPs turned more cautious as the PAR rates tend to rise and new regulations related to credit risk provisions. The average loan balance (ALB) per borrower reported a remarkable increase of 15.45% and reached 1,196.63 at the end of 2017; NBFI continued recording the highest ALB, mostly driven by the Financia Capital of USD 8,095, specialized in consumption loans. However, the change in the total number of FSPs classified by large scale did not affect their ALB, since it remained comparable in 2016 and 2017 (over 1,200 USD).

Financing Performance & Revenues

Although there was growth recorded in GLP, the profitability declined during 2017. There was a decline of 0.32% and 1.87%, respectively in return on assets (ROA) and return on equity (ROE).

NBFI continued to surpass the national aggregated ROA and ROE indicators. And then, **Bank** recorded a slowdown in their profitability ratios, the reason can be related to the transition process of the new holding that acquired Procredit bank as mentioned in the market overview section. **NGOs** improved the profit margins as compared to the negatives ROA and ROE recorded in 2016; however, they were not able to fully cover their total operating expenses expressed in the operating self-sufficiency (OSS) ratio of 99.41% in 2017.

Analyzing the OSS ratio by percentiles and median, both metrics declined at the end of 2017; this behavior was reflected due to twelve out of total twenty-two Nicaraguan FSPs reported lower levels of operational sufficiency as compared the previous year.

On the financial revenue side, there were no significant changes at the country level. Analyzing by legal status, **NGO** reached the highest yield of 37.30% on the GLP, surpassing the country average of 28.64%, in contrast to 2016, when **NBFIs** recorded the greatest yield of 34.18% among the peers.

The provision for loan impairment by assets ratio recorded the most noticeable variation and reached 2.05% calculated by the weighted average with an increase of 0.72 PP during 2017. However, the variation by median showed an increase of 1.03 PP, 1.91% in 2016 to 2.94% in 2017. In particular, due to **NGO** reporting the highest provision for loan impairment ratio at the end of 2017, have utilized resources to cover the losses after recording higher delinquency rate and write-off ratio, to achieve improved risk coverage ratios (3.15 pp more in 2017).

Benchmark Indicat		EV 2047
Number of FSPs	FY 2016	FY 2017
ALB per borrower (USD) (WAV)	1,036.75	1,196.96
Administrative expense/assets (WAV)	3.83%	5.06%
Assets (USD) m	651.31	724.49
Average deposit account balance (USD) (WAV)	1,566.00	1,755.00
Borrowers per loan officer (WAV)	254.68	230.52
Borrowers per staff member (WAV)	84.45	87.85
Capital/assets (WAV)	19.68%	19.83%
Cost per borrower (USD) (WAV)	227.07	238.97
Debt to equity (WAV)	4.08	4.04
Equity (USD) m	128.17	143.67
Financial expense/assets (WAV)	5.81%	5.90%
Financial revenue / assets (WAV)	25.98%	25.43%
Gross Loan Portfolio (USD) m	507.15	574.34
Loan loss rate (WAV)	0.66%	0.75%
Loan officers	1,254	1,375
Number of active borrowers '000	359.70	351.81
Offices	273	261
Operating expense/assets (WAV)	16.02%	14.80%
Operational self sufficiency (WAV)	111.93%	112.12%
Personnel	3,783	3,611
Personnel allocation ratio (WAV)	33.15%	38.08%
Personnel expense/assets (WAV)	3.97%	5.17%
Portfolio at risk > 30 days (WAV)	2.77%	3.07%
Portfolio at risk > 90 days (WAV)	1.79%	1.53%
Profit margin (WAV)	10.91%	11.03%
Provision for loan impairment/assets (WAV)	1.37%	1.97%
Return on assets (WAV)	1.95%	1.74%
Return on equity (WAV)	10.33%	8.79%
Risk coverage (WAV)	108.44%	123.90%
Total expense / assets (WAV)	23.21%	22.68%
Write-off ratio (WAV)	1.25%	1.30%
Yield on gross loan portfolio (WAV)	29.26%	28.64%

Notes: (i) m = Millions (ii) WAV = Weighted average value

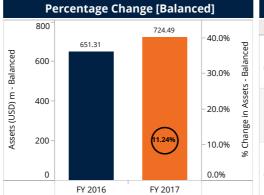
Institutional Characteristic

Assets

Total Assets (USD) m

724.49

reported as of FY 2017

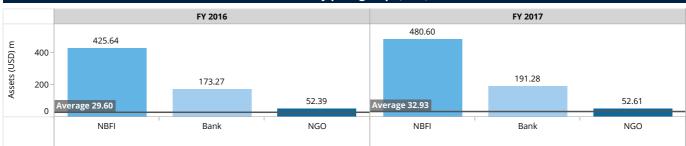


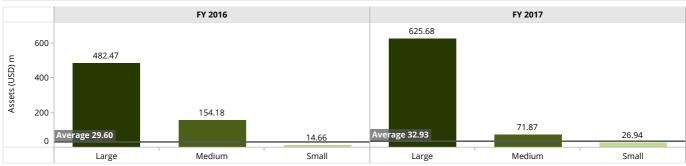
Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of Assets (USD) m	3.71	3.26				
Median Assets (USD) m	10.14	12.01				
Percentile (75) of Assets (USD) m	26.84	31.39				

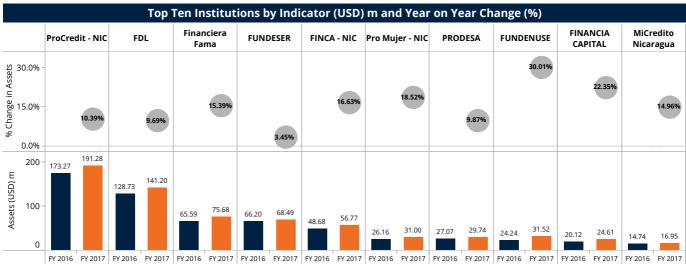
Benchmark by legal status								
	FY 2	2016	FY 2	2017				
Legal Status	FSP count	Assets (USD) m	FSP count	Assets (USD) m				
Bank	1	173.27	1	191.28				
NBFI	11	425.64	11	480.60				
NGO	10	52.39	10	52.61				
Total	22	651.31	22	724.49				

Benchmark by scale							
	FY 2	2016	FY 2017				
Scale	FSP count	Assets (USD) m	FSP count	Assets (USD) m			
Large	5	482.47	8	625.68			
Medium	11	154.18	5	71.87			
Small	6	14.66	9	26.94			
Total	22	651.31	22	724.49			

Benchmark by peer group (USD) m



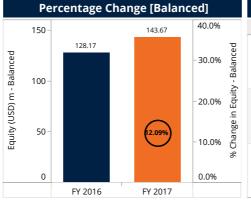




Equity

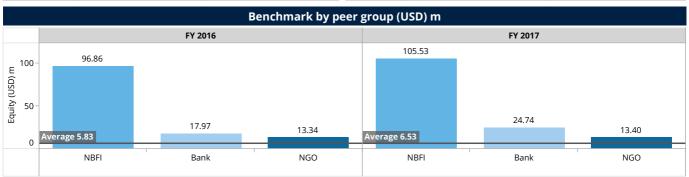
Total Equity (USD) m

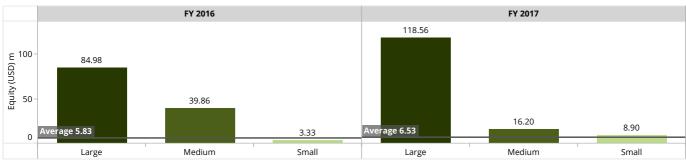
143.67

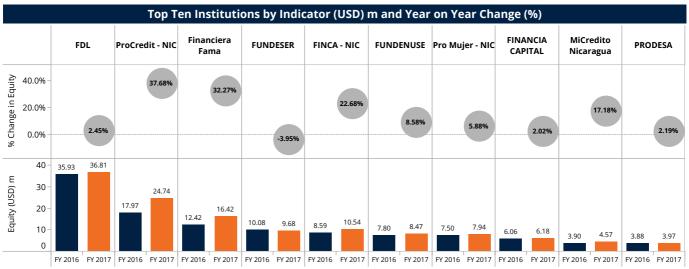


Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of Equity (USD) m	0.66	0.75				
Median Equity (USD) m	2.62	2.63				
Percentile (75) of Equity (USD) m	7.72	8.34				

Benchmark by legal status					Ве	nchmark by s	scale		
	FY 2016 FY 2017		FY 2016			FY 2	2016	FY 2	2017
Legal Status	FSP count	Equity (USD) m	FSP count	Equity (USD) m	Scale	FSP count	Equity (USD) m	FSP count	Equity (USD) m
Bank	1	17.97	1	24.74	Large	5	84.98	8	118.56
NBFI	11	96.86	11	105.53	Medium	11	39.86	5	16.20
NGO	10	13.34	10	13.40	Small	6	3.33	9	8.90
Total	22	128.17	22	143.67	Total	22	128.17	22	143.67



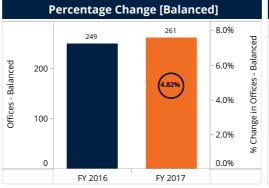




Offices

Total Offices

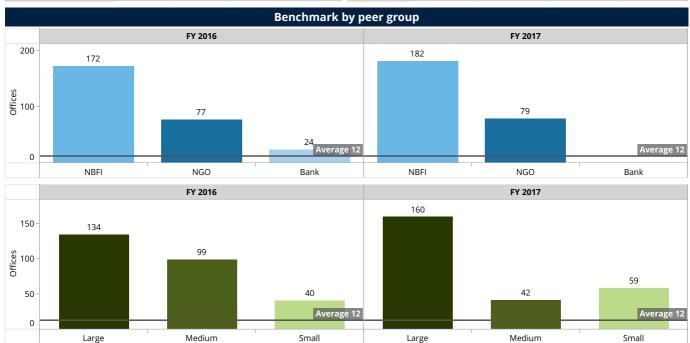
261

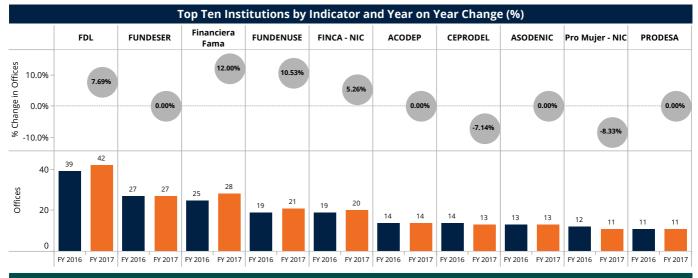


Percentiles and Median					
	FY 2016	FY 2017			
Percentile (25) of Offices	5	5			
Median Offices	11	11			
Percentile (75) of Offices	18	14			

Benchmark by legal status						
	FY 2	016	FY 2	2017		
Legal Status	FSP count	Offices	FSP count	Offices		
Bank	1	24	1			
NBFI	11	172	11	182		
NGO	10	77	10	79		
Total	22	273	22	261		

Benchmark by scale							
	FY 2	016	FY 2017				
Scale	FSP count	Offices	FSP count	Offices			
Large	5	134	8	160			
Medium	11	99	5	42			
Small	6	40	9	59			
Total	22	273	22	261			

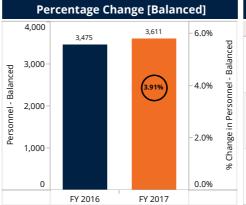




Personnel

Total Personnel

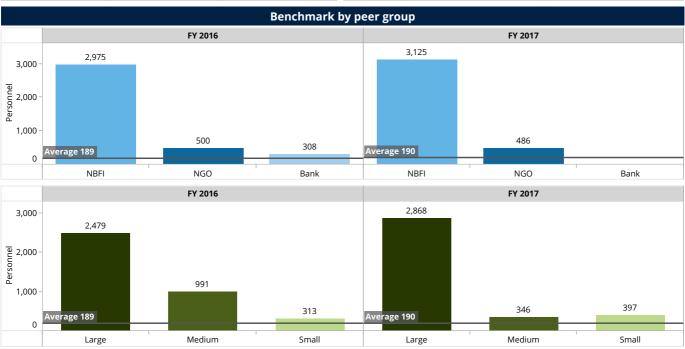
3,611

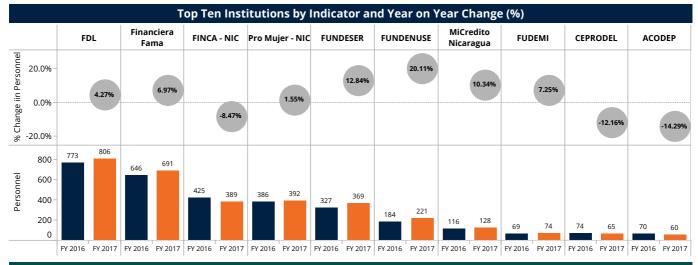


Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of Personnel	48	48				
Median Personnel	71	65				
Percentile (75) of Personnel	313	295				

Benchmark by legal status							
	FY 2	016	FY 2	2017			
Legal Status	FSP count	Personnel	FSP count	Personnel			
Bank	1	308	1				
NBFI	11	2,975	11	3,125			
NGO	10	500	10	486			
Total	22	3,783	22	3,611			

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count	Personnel	FSP count	Personnel		
Large	5	2,479	8	2,868		
Medium	11	991	5	346		
Small	6	313	9	397		
Total	22	3,783	22	3,611		





Loan Officers

Total Loan Officers

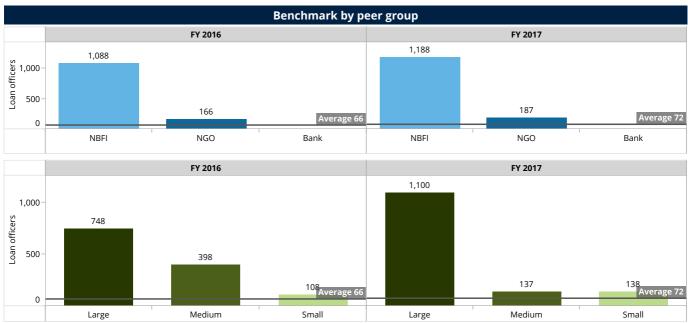
1,375

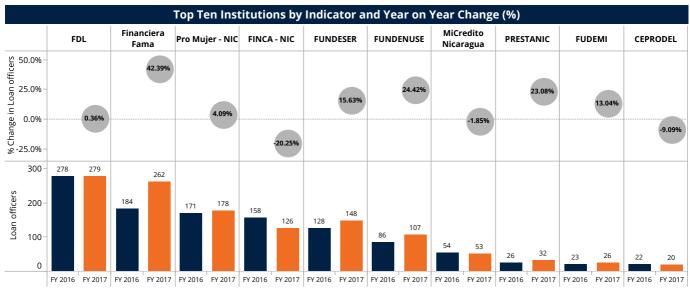


Percentiles and Median					
	FY 2016	FY 2017			
Percentile (25) of Loan officers	15	16			
Median Loan officers	24	27			
Percentile (75) of Loan officers	107	117			

Benchmark by legal status						
	FY 2	016	FY 2017			
Legal Status	FSP count	Loan officers	FSP count	Loan officers		
Bank	1		1			
NBFI	11	1,088	11	1,188		
NGO	10	166	10	187		
Total	22	1,254	22	1,375		

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count	Loan officers	FSP count	Loan officers		
Large	5	748	8	1,100		
Medium	11	398	5	137		
Small	6	108	9	138		
Total	22	1,254	22	1,375		



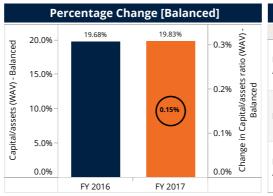


Financing Structure

Capital to assets

Capital/Asset Ratio (WAV) aggregated to

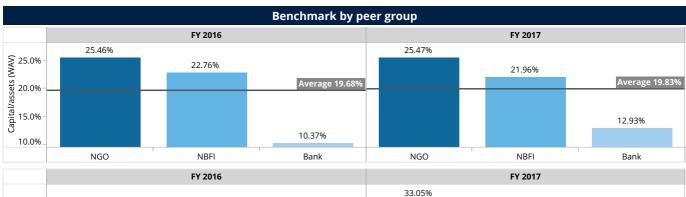
19.83%



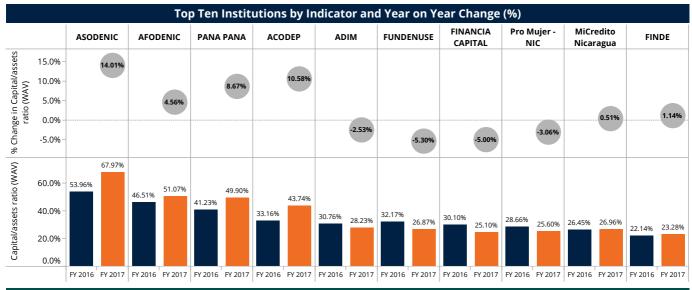
Percentiles and Median					
	FY 2016	FY 2017			
Percentile (25) of Capital /asset ratio	15.26%	14.04%			
Median Capital /asset ratio	21.44%	24.03%			
Percentile (75) of Capital /asset ratio	30.60%	26.94%			

Benchmark by legal status						
	FY 2016		FY 2017			
Legal Status	FSP count	Capital/assets (WAV)	FSP count	Capital/assets (WAV)		
Bank	1	10.37%	1	12.93%		
NBFI	11	22.76%	11	21.96%		
NGO	10	25.46%	10	25.47%		
Aggregated	22	19.68%	22	19.83%		

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count	Capital/assets (WAV)	FSP count	Capital/assets (WAV)		
Large	5	17.61%	8	18.95%		
Medium	11	25.85%	5	22.55%		
Small	6	22.73%	9	33.05%		
Aggregated	22	19.68%	22	19.83%		



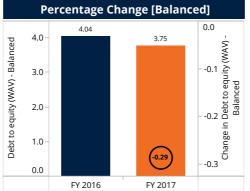




Debt to equity

Debt/Equity Ratio (WAV) aggregated to

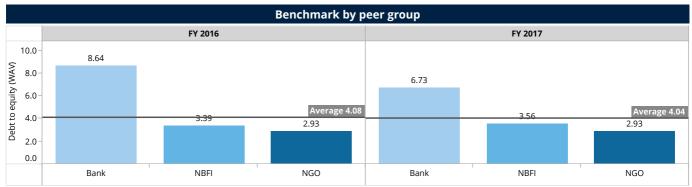
4.04

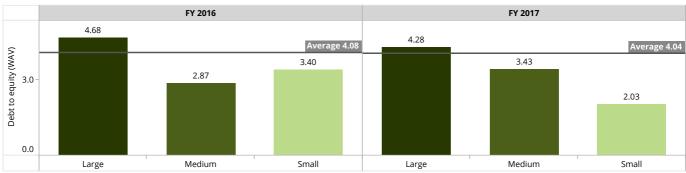


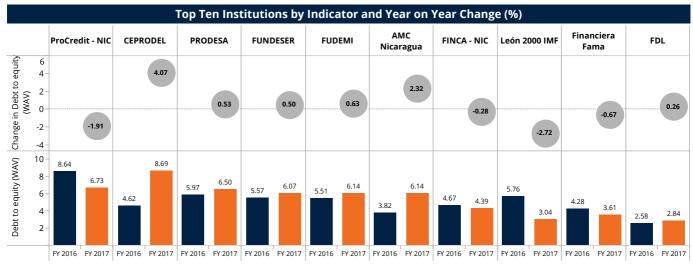
Percentiles and Median					
	FY 2016	FY 2017			
Percentile (25) of Debt to equity ratio	2.27	2.71			
Median Debt to equity ratio	3.67	3.17			
Percentile (75) of Debt to equity ratio	5.56	6.12			

Benchmark by legal status						
	FY 2	2016	FY 2017			
Legal Status	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)		
Bank	1	8.64	1	6.73		
NBFI	11	3.39	11	3.56		
NGO	10	2.93	10	2.93		
Aggregated	22	4.08	22	4.04		

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)		
Large	5	4.68	8	4.28		
Medium	11	2.87	5	3.43		
Small	6	3.40	9	2.03		
Aggregated	22	4.08	22	4.04		





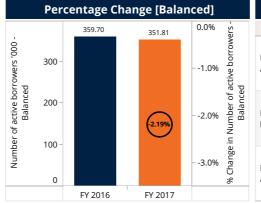


Outreach

Number of active borrowers

Total Number of Active Borrowers '000

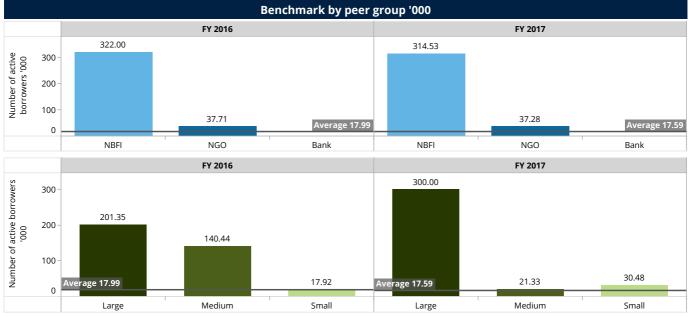
351.81

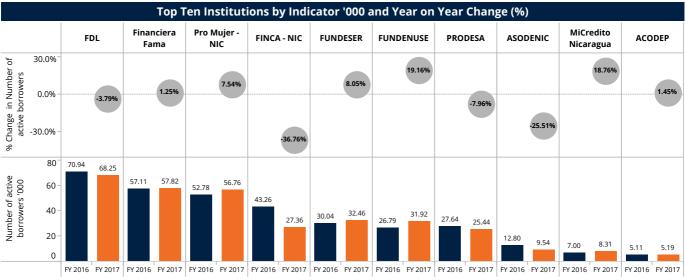


Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Number of active borrowers '000	2.48	2.29		
Median Number of active borrowers '000	5.16	6.20		
Percentile (75) of Number of active borrowers '000	28.24	28.50		

Benchmark by legal status						
	FY 2016		FY 2017			
Legal Status	FSP count active borrowers '000		FSP count	Number of active borrowers '000		
Bank	1		1			
NBFI	11	322.00	11	314.53		
NGO	10	37.71	10	37.28		
Total	22	359.70	22	351.81		

Benchmark by scale								
	FY 2	016	FY 2017					
Scale	FSP count	Number of active borrowers '000	FSP count	Number of active borrowers '000				
Large	5	201.35	8	300.00				
Medium	11	140.44	5	21.33				
Small	6	17.92	9	30.48				
Total	22	359.70	22	351.81				

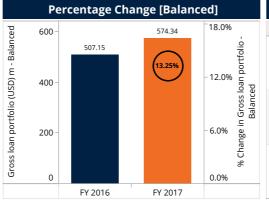




Gross Loan Portfolio

Total GLP (USD) m

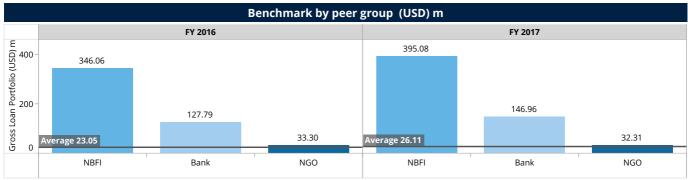
574.34

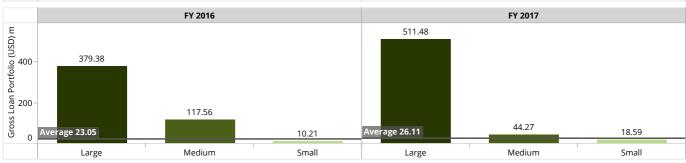


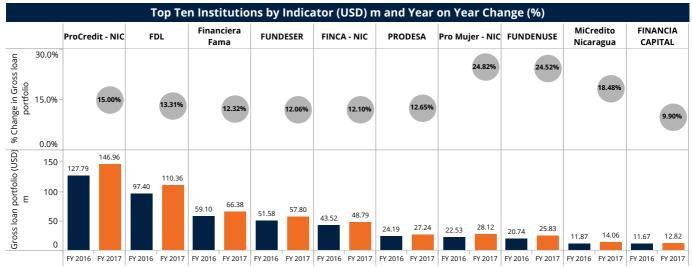
Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of Gross Loan Portfolio (USD) m	2.93	2.27				
Median Gross Loan Portfolio (USD) m	6.02	7.00				
Percentile (75) of Gross Loan Portfolio (USD) m	23.77	27.90				

Benchmark by legal status								
	FY 2	2016	FY 2017					
Legal Status	FSP count	FSP count Portfolio (USD) m		Gross Loan Portfolio (USD) m				
Bank	1	127.79	1	146.96				
NBFI	11	346.06	11	395.08				
NGO	10	33.30	10	32.31				
Total	22	507.15	22	574.34				

belicilliark by scale									
	FY 2	2016	FY 2017						
Scale	FSP count	Gross Loan Portfolio (USD) m	FSP count	Gross Loan Portfolio (USD) m					
Large	5	379.38	8	511.48					
Medium	11	117.56	5	44.27					
Small	6	10.21	9	18.59					
Total	22	507.15	22	574.34					



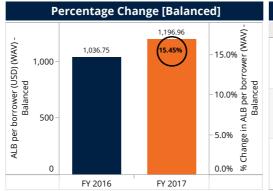




Average loan balance (ALB) per borrower

Total ALB per Borrower (USD) (WAV)

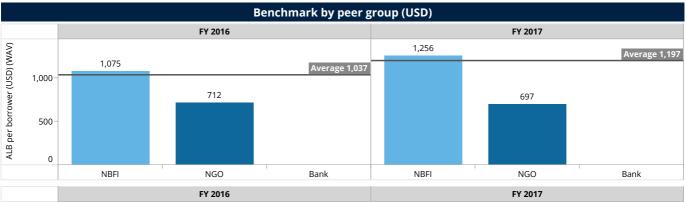
1,196.96

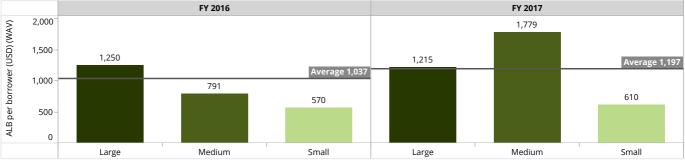


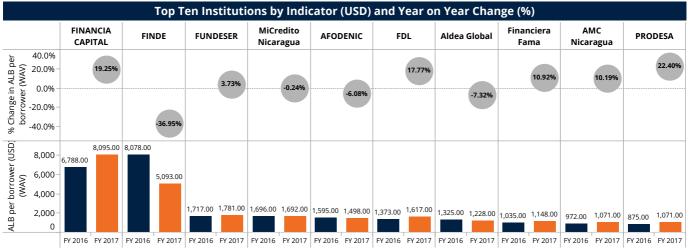
Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of ALB per borrower (USD)	632.25	657.75				
Median ALB per borrower (USD)	989.00	1,109.50				
Percentile (75) of ALB per borrower (USD)	1,466.75	1,635.75				

Benchmark by legal status								
	FY 2	016	FY 2017					
Legal Status	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)				
Bank	1		1					
NBFI	11	1,074.74	11	1,256.23				
NGO	10	712.28	10	696.99				
Total	22	1,036.75	22	1,196.96				

Benchmark by scale								
	FY 2	016	FY 2017					
Scale	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)				
Large	5	1,249.60	8	1,215.21				
Medium	11	791.13	5	1,779.29				
Small	6	569.94	9	609.96				
Total	22	1,036.75	22	1,196.96				







Financial Performance

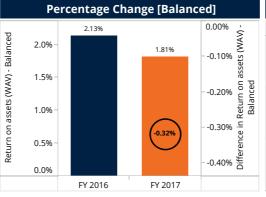
Return on assets

Return on Assets (WAV) aggregated to

1.74%

for FY 2017

2.0%



Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of Return on assets	1.02%	0.37%				
Median Return on assets	2.57%	1.98%				
Percentile (75) of Return on assets	4.26%	3.69%				

Benchmark by legal status							
	FY 2	016	FY 2017				
Legal Status	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)			
Bank	1	1.06%	1	0.77%			
NBFI	11	2.64%	11	2.18%			
NGO	10	-0.33%	10	1.04%			
Aggregated	22	1.95%	22	1.74%			

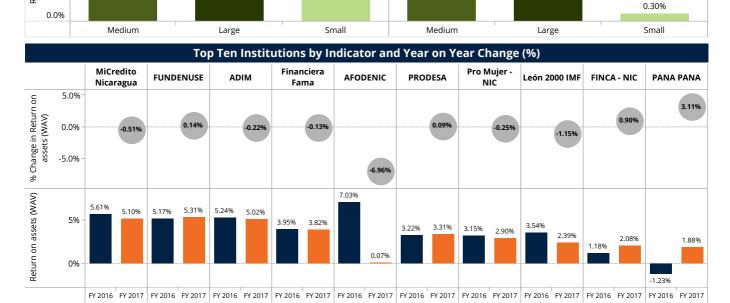
1.79%

Benchmark by scale									
	FY 2	016	FY 2017						
Scale	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)					
Large	5	1.79%	8	1.80%					
Medium	11	2.25%	5	1.94%					
Small	6	4.22%	9	0.30%					
Aggregated	22	1.95%	22	1.74%					

1.80%

Average 1.74%



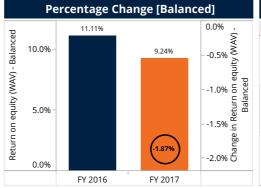


Return on equity

Return on Equity (WAV) aggregated to

8.79%

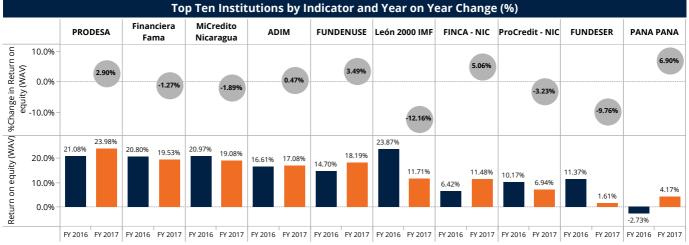
for FY 2017



Percentiles and Median						
FY 2016 FY 2						
Percentile (25) of Return on equity	5.48%	1.84%				
Median Return on equity	10.81%	7.36%				
Percentile (75) of Return on equity	20.07%	15.74%				

Benchmark by legal status				Benchmark by scale					
	FY 2	2016	FY:	2017		FY:	2016	FY 2017	
Legal Status	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)	Scale	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)
Bank	1	10.17%	1	6.94%	Large	5	10.77%	8	9.68%
NBFI	11	12.26%	11	9.78%	Medium	11	8.45%	5	6.77%
NGO	10	-1.27%	10	2.92%	Small	6	20.00%	9	0.92%
Aggregated	22	10.33%	22	8.79%	Aggregated	22	10.33%	22	8.79%

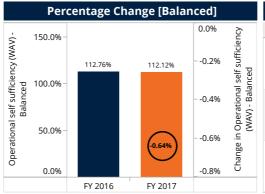




Operating self sufficiency (OSS)

Operational Self Sufficiency (WAV) aggregated to

112.12%

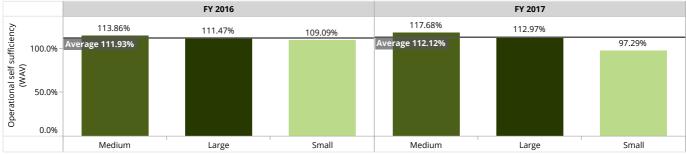


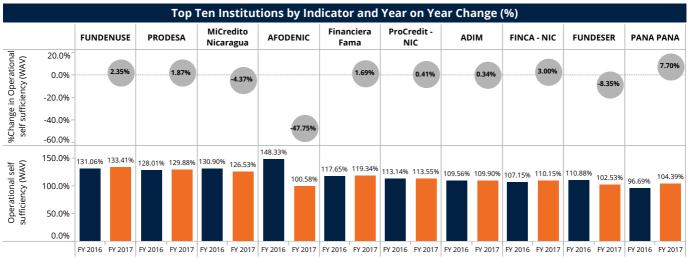
Percentiles and Median							
	FY 2016	FY 2017					
Percentile (25) of Operational self sufficiency	104.44%	101.05%					
Median Operational self sufficiency	110.09%	108.26%					
Percentile (75) of Operational self sufficiency	117.67%	112.73%					

Benchmark by legal status							
	FY 2	016	FY 2	017			
Legal Status	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)			
Bank	1	113.14%	1	113.55%			
NBFI	11	113.45%	11	113.02%			
NGO	10	98.78%	10	99.41%			
Aggregated	22	111.93%	22	112.12%			

Deficilitiat K by Scale								
	FY 2	2016	FY 2017					
Scale	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)				
Large	5	111.47%	8	112.97%				
Medium	11	113.86%	5	117.68%				
Small	6	109.09%	9	97.29%				
Aggregated	22	111.93%	22	112.12%				





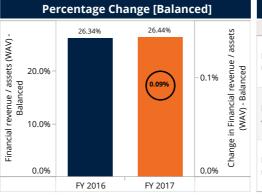


Revenue & Expenses

Financial revenue by assets

Financial Revenue/Assets (WAV) aggregated to

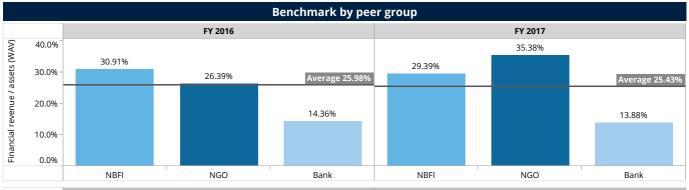
25.43%

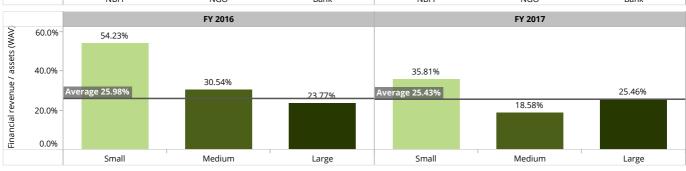


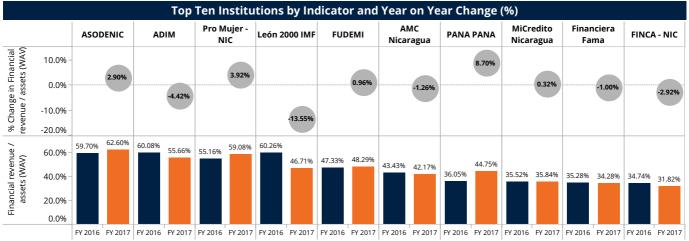
Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of Financial revenue / assets	22.18%	25.79%				
Median Financial revenue / assets	35.01%	35.06%				
Percentile (75) of Financial revenue / assets	49.29%	46.22%				

Benchmark by legal status							
	FY 2	2016	FY 2	2017			
Legal Status	FSP count	Financial revenue / assets (WAV)	FSP count	Financial revenue / assets (WAV)			
Bank	1	14.36%	1	13.88%			
NBFI	11	30.91%	11	29.39%			
NGO	10	26.39%	10	35.38%			
Aggregated	22	25.98%	22	25.43%			

Benchmark by scale								
	FY 2	016	FY 2017					
Scale	FSP count	FSP count revenue / assets (WAV)		Financial revenue / assets (WAV)				
Large	5	23.77%	8	25.46%				
Medium	11	30.54%	5	18.58%				
Small	6	54.23%	9	35.81%				
Aggregated	22	25.98%	22	25.43%				







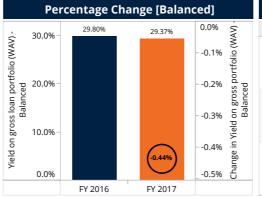
Yield on gross loan portfolio

Yield on GLP (WAV) aggregated to

28.64%

for FY 2017

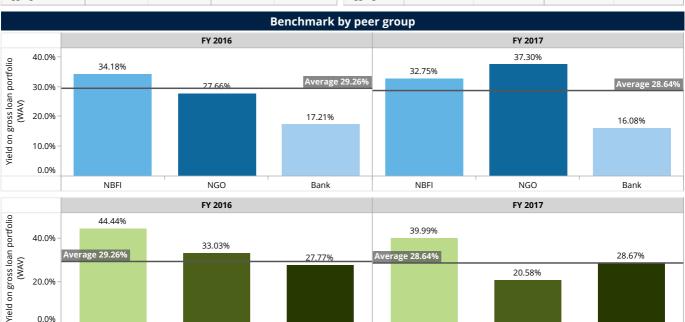
0.0%

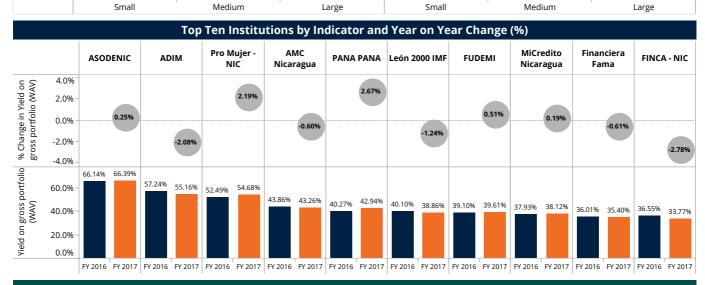


Percentiles and Median						
	FY 2016	FY 2017				
Percentile (25) of Yield on gross loan portfolio (nominal)	29.15%	28.43%				
Median Yield on gross loan portfolio (nominal)	36.28%	34.80%				
Percentile (75) of Yield on gross loan portfolio (nominal)	41.17%	42.11%				

Benchmark by legal status							
	FY 2	2016	FY 2017				
Legal Status	FSP count	Yield on gross loan portfolio (WAV)	FSP count	Yield on gross loan portfolio (WAV)			
Bank	1	17.21%	1	16.08%			
NBFI	11	34.18%	11	32.75%			
NGO	10	27.66%	10	37.30%			
Aggregated	22	29.26%	22	28.64%			

Benchmark by scale							
	FY 2	016	FY 2017				
Scale	FSP count	Yield on gross loan portfolio (WAV)	FSP count	Yield on gross loan portfolio (WAV)			
Large	5	27.77%	8	28.67%			
Medium	11	33.03%	5	20.58%			
Small	6	44.44%	9	39.99%			
Aggregated	22	29.26%	22	28.64%			

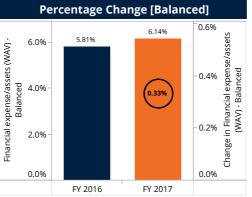




Financial expense by assets

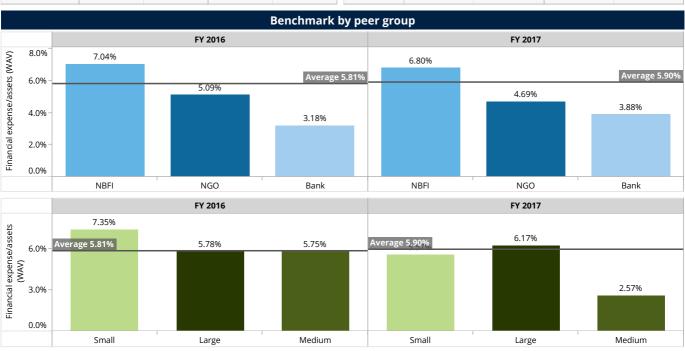
Financial Expense/Assets (WAV) aggregated to

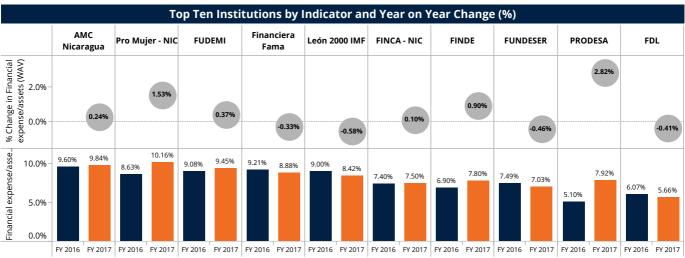
5.90%



Percentiles and Median							
	FY 2016	FY 2017					
Percentile (25) of Financial expense / assets	4.97%	4.85%					
Median Financial expense / assets	6.43%	6.62%					
Percentile (75) of Financial expense / assets	8.72%	8.30%					

	Benchmark by legal status				Ве	nchmark by	scale		
	FY 2	2016	FY 2	2017		FY 2	2016	FY 2	2017
Legal Status	FSP count	Financial expense/ assets (WAV)	FSP count	Financial expense/ assets (WAV)	Scale	FSP count	Financial expense/assets (WAV)	FSP count	Financial expense/assets (WAV)
Bank	1	3.18%	1	3.88%	Large	5	5.78%	8	6.17%
NBFI	11	7.04%	11	6.80%	Medium	11	5.75%	5	2.57%
NGO	10	5.09%	10	4.69%	Small	6	7.35%	9	5.57%
Aggregated	22	5.81%	22	5.90%	Aggregated	22	5.81%	22	5.90%

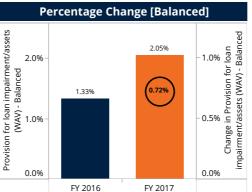




Provision for loan impairment by assets

Provision for Loan Impairment/Assets (WAV) aggregated to

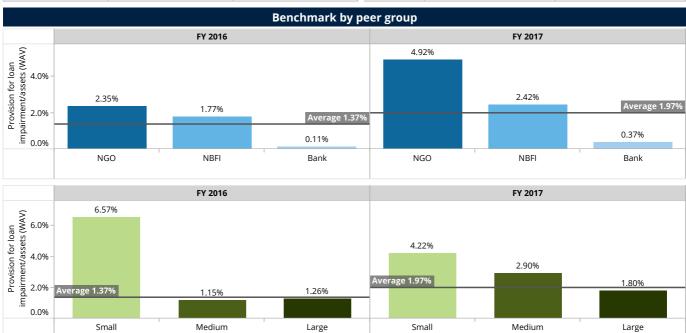
1.97%

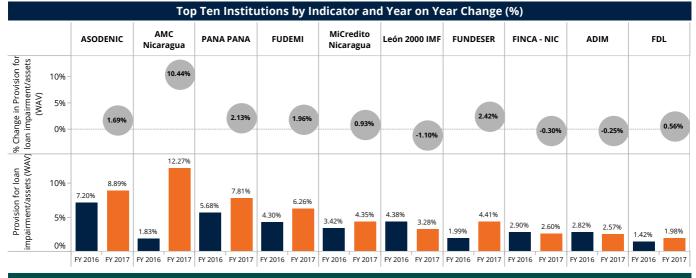


Percentiles and Median							
	FY 2016	FY 2017					
Percentile (25) of Provision for loan impairment / assets	0.54%	2.04%					
Median Provision for loan impairment / assets	1.91%	2.94%					
Percentile (75) of Provision for loan impairment / assets	3.64%	5.80%					

Benchmark by legal status					
	FY 2	2016	FY 2	2017	
Legal Status	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)	
Bank	1	0.11%	1	0.37%	
NBFI	11	1.77%	11	2.42%	
NGO	10	2.35%	10	4.92%	
Aggregated	22	1.37%	22	1.97%	

Benchmark by scale					
	FY 2	016	FY 2017		
Scale	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)	
Large	5	1.26%	8	1.80%	
Medium	11	1.15%	5	2.90%	
Small	6	6.57%	9	4.22%	
Aggregated	22	1.37%	22	1.97%	

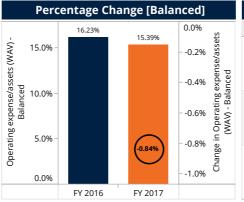




Operating expenses by assets

Operating Expense/Asset (WAV) aggregated to

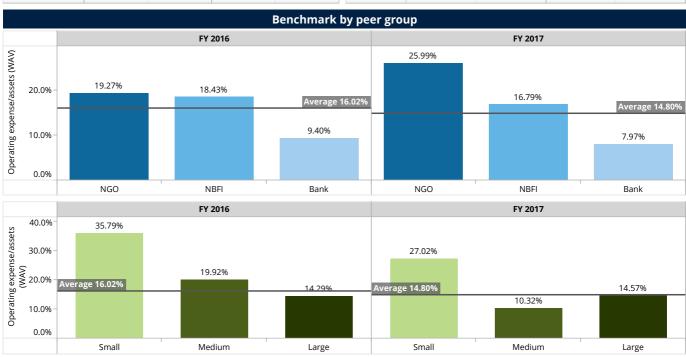
14.80%

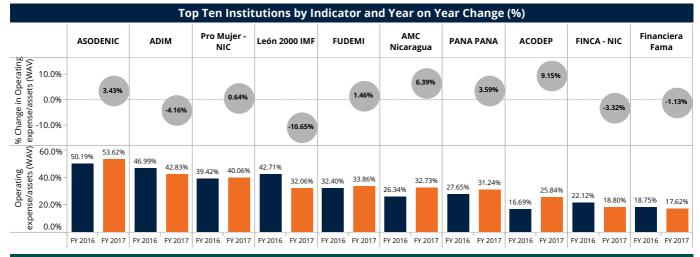


Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Operating expense / assets	14.31%	15.36%		
Median Operating expense / assets	18.40%	18.56%		
Percentile (75) of Operating expense / assets	34.16%	32.56%		

Benchmark by legal status					
	FY 2	2016	FY 2017		
Legal Status	FSP count expense/ assets (WAV)		FSP count	Operating expense/ assets (WAV)	
Bank	1	9.40%	1	7.97%	
NBFI	11	18.43%	11	16.79%	
NGO	10	19.27%	10	25.99%	
Aggregated	22	16.02%	22	14.80%	

Benchmark by scale					
	FY 2	2016	FY 2017		
Scale	FSP count expense/assets (WAV)		FSP count	Operating expense/assets (WAV)	
Large	5	14.29%	8	14.57%	
Medium	11	19.92%	5	10.32%	
Small	6	35.79%	9	27.02%	
Aggregated	22	16.02%	22	14.80%	





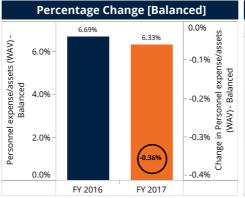
Personnel expenses by assets

Personnel
Expense/Asset (WAV)
aggregated to

5.17%

for FY 2017

Large



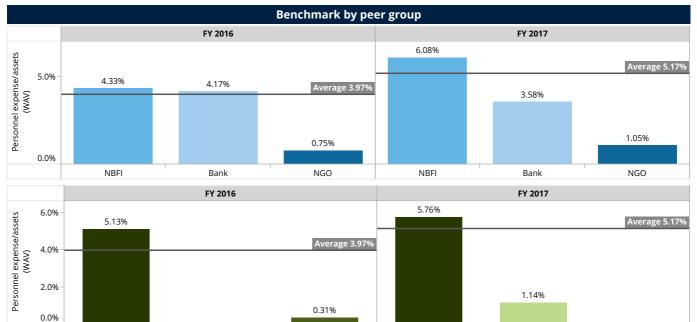
Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Personnel expense / assets	6.38%	6.43%		
Median Personnel expense / assets	7.68%	7.45%		
Percentile (75) of Personnel expense / assets	8.73%	9.13%		

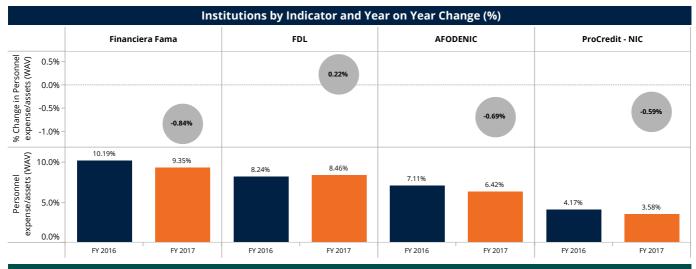
Medium

	Benchm	ark by legal	status			
	FY 2	2016 FY 2017				
Legal Status	FSP count	Personnel expense/ assets (WAV)	FSP count	Personnel expense/ assets (WAV)	Scale	FSP
Bank	1	4.17%	1	3.58%	Large	
NBFI	11	4.33%	11	6.08%	Medium	
NGO	10	0.75%	10	1.05%	Small	
Aggregated	22	3.97%	22	5.17%	Aggregated	

	Benchmark by scale					
	FY 2016		FY 2	2017		
Scale	FSP count	Personnel expense/assets (WAV)	FSP count	Personnel expense/assets (WAV)		
Large	5	5.13%	8	5.76%		
Medium	11	0.31%	5			
Small	6		9	1.14%		
Aggregated	22	3.97%	22	5.17%		

Small





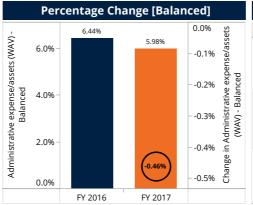
Medium

Large

Administrative expense by assets

Administrative expense/assets (WAV) aggregated to

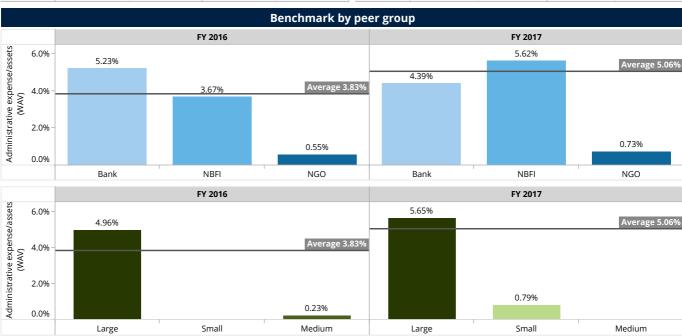
5.06%

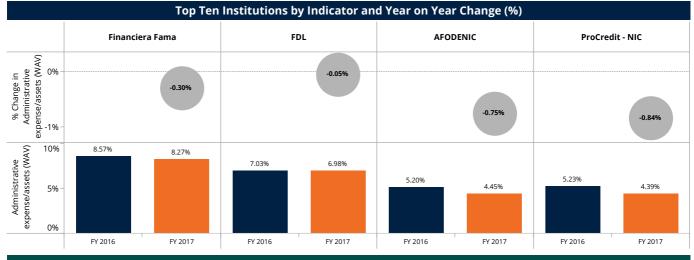


Percentiles and Median			
	FY 2016	FY 2017	
Percentile (25) of Administrative expense / assets	5.22%	5.08%	
Median Administrative expense / assets	6.13%	7.63%	
Percentile (75) of Administrative expense / assets	7.42%	8.29%	

Benchmark by legal status					
	FY 2016		FY 2017		
Legal Status	FSP count	Administrative expense/assets (WAV)	FSP count	Administrative expense/assets (WAV)	
Bank	1	5.23%	1	4.39%	
NBFI	11	3.67%	11	5.62%	
NGO	10	0.55%	10	0.73%	
Aggregated	22	3.83%	22	5.06%	

Benchmark by scale					
	FY 2	2016	FY 2017		
Scale	FSP count	Administrative expense/assets (WAV)	FSP count	Administrative expense/ assets (WAV)	
Large	5	4.96%	8	5.65%	
Medium	11	0.23%	5		
Small	6		9	0.79%	
Aggregated	22	3.83%	22	5.06%	



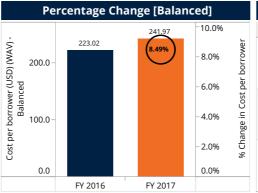


Productivity & Efficiency

Cost per borrower

Cost per borrower (USD) (WAV)

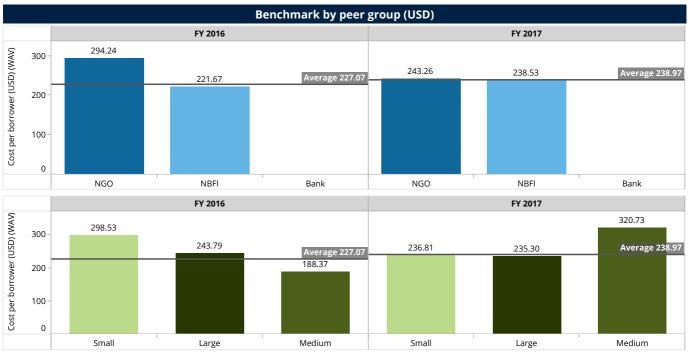
238.97

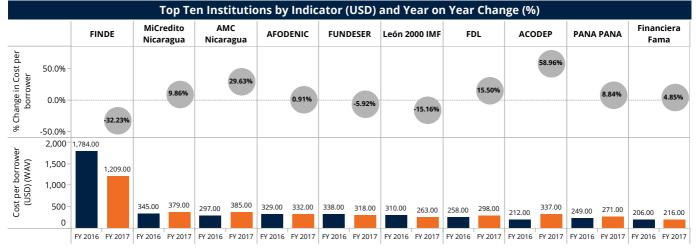


Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Cost per borrower (USD)	207.50	209.00		
Median Cost per borrower (USD)	253.50	271.00		
Percentile (75) of Cost per borrower (USD)	324.25	332.00		

Benchmark by legal status						
	FY 2016		FY 2	017		
Legal Status	FSP count	Cost per borrower (USD) (WAV)	FSP count	Cost per borrower (USD) (WAV)		
Bank	1		1			
NBFI	11	221.67	11	238.53		
NGO	10	294.24	10	243.26		
Aggregated	22	227.07	22	238.97		

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count borrower (USD) (WAV)		FSP count	Cost per borrower (USD) (WAV)		
Large	5	243.79	8	235.30		
Medium	11	188.37	5	320.73		
Small	6	298.53	9	236.81		
Aggregated	22	227.07	22	238.97		

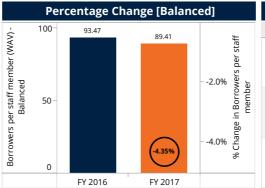




Borrower per staff member

Borrowers per staff member (WAV)

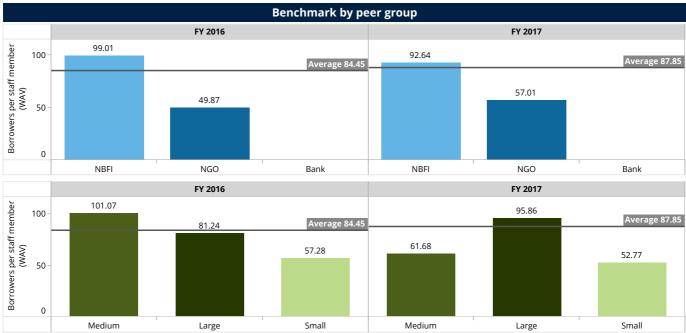
87.85

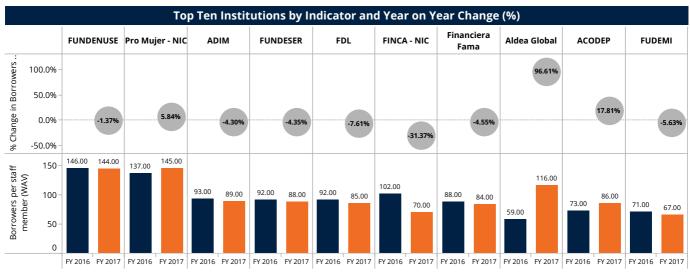


Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Borrowers per staff member	59.25	48.00		
Median Borrowers per staff member	69.50	68.50		
Percentile (75) of Borrowers per staff member	92.00	87.50		

Benchmark by legal status						
	FY 2016		FY 2017			
Legal Status	FSP count Borrowers per staff member (WAV)		FSP count	Borrowers per staff member (WAV)		
Bank	1		1			
NBFI	11	99.01	11	92.64		
NGO	10	49.87	10	57.01		
Aggregated	22	84.45	22	87.85		

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count Borrowers per staff member (WAV)		FSP count	Borrowers per staff member (WAV)		
Large	5	81.24	8	95.86		
Medium	11	101.07	5	61.68		
Small	6	57.28	9	52.77		
Aggregated	22	84.45	22	87.85		

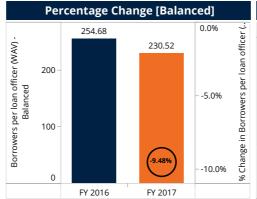




Borrower per loan officer

Borrowers per loan officer (WAV)

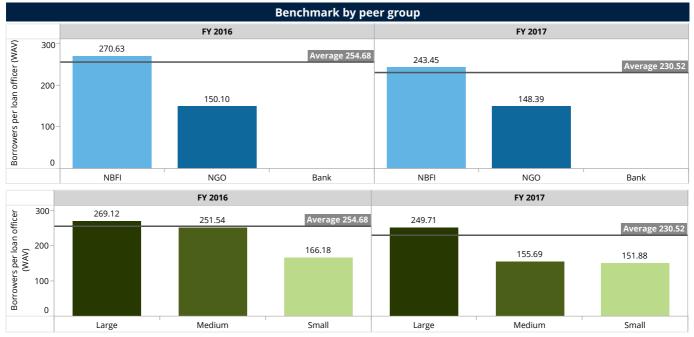
230.52

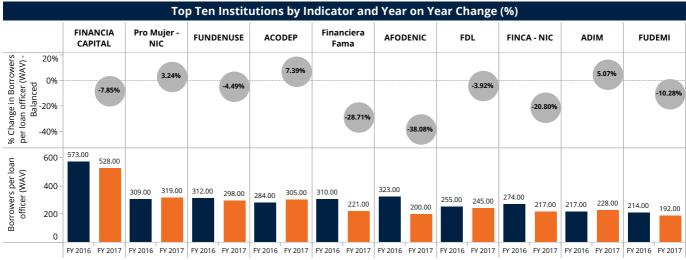


Percentiles and Median					
	FY 2016	FY 2017			
Percentile (25) of Borrowers per loan officer	180.50	182.25			
Median Borrowers per loan officer	226.00	208.50			
Percentile (75) of Borrowers per loan officer	302.75	240.75			

Benchmark by legal status					
	FY 2	2016	FY 2017		
Legal Status	FSP count	Borrowers per loan officer (WAV)	FSP count	Borrowers per loan officer (WAV)	
Bank	1		1		
NBFI	11	270.63	11	243.45	
NGO	10	150.10	10	148.39	
Aggregated	22	254.68	22	230.52	

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count Borrowers per loan officer (WAV)		FSP count	Borrowers per loan officer (WAV)		
Large	5	269.12	8	249.71		
Medium	11	251.54	5	155.69		
Small	6	166.18	9	151.88		
Aggregated	22	254.68	22	230.52		

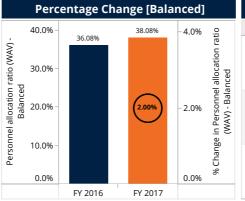




Personnel allocation ratio

Personnel allocation ratio (WAV) aggregated to

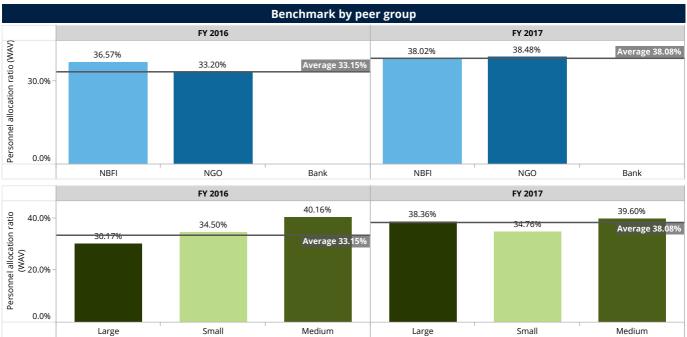
38.08%

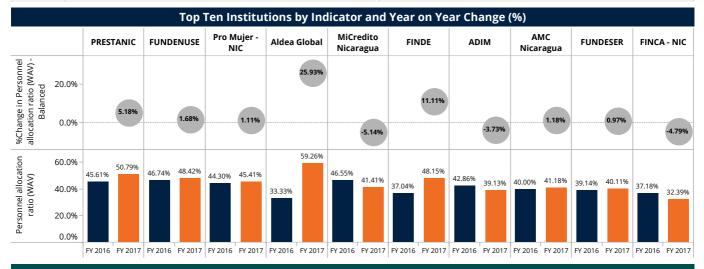


Percentiles and Median					
	FY 2016	FY 2017			
Percentile (25) of Personnel allocation ratio	30.87%	31.67%			
Median Personnel allocation ratio	35.96%	37.92%			
Percentile (75) of Personnel allocation ratio	41.43%	43.41%			

Benchmark by legal status					
	FY 2016 Personnel allocation ratio (WAV)		FY 2	2017	
Legal Status			FSP count	Personnel allocation ratio (WAV)	
Bank	1		1		
NBFI	11	36.57%	11	38.02%	
NGO	10	33.20%	10	38.48%	
Aggregated	22	33.15%	22	38.08%	

Benchmark by scale						
	FY 2016		FY 2017			
Scale	FSP count allocation ratio (WAV)		FSP count	Personnel allocation ratio (WAV)		
Large	5	30.17%	8	38.36%		
Medium	11	40.16%	5	39.60%		
Small	6	34.50%	9	34.76%		
Aggregated	22	33.15%	22	38.08%		





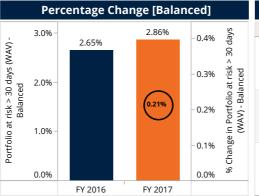
Risk & Liquidity

Portfolio at risk > 30 days (%)

Portfolio at risk > 30 days (WAV) aggregated to

3.07%

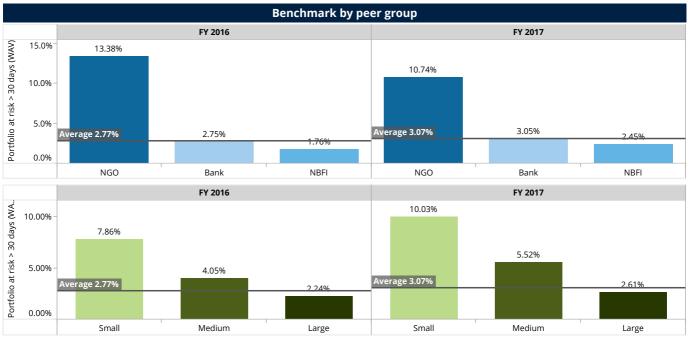
reported as of FY 2017

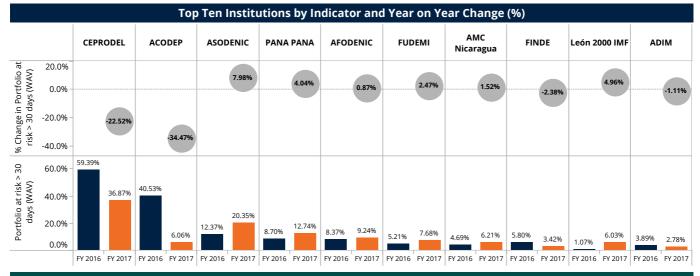


Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Portfolio at risk > 30 days	1.65%	2.14%		
Median Portfolio at risk > 30 days	2.75%	3.31%		
Percentile (75) of Portfolio at risk > 30 days	7.73%	7.31%		

Benchmark by legal status					
	FY 2	2016	FY 2	2017	
Legal Status	FSP count	Portfolio at risk > 30 days (WAV)	FSP count	Portfolio at risk > 30 days (WAV)	
Bank	1	2.75%	1	3.05%	
NBFI	11	1.76%	11	2.45%	
NGO	10	13.38%	10	10.74%	
Aggregated	22	2.77%	22	3.07%	

Benchmark by scale					
	FY 2	2016	FY 2	2017	
Scale	FSP count	Portfolio at risk > 30 days (WAV)	FSP count	Portfolio at risk > 30 days (WAV)	
Large	5	2.24%	8	2.61%	
Medium	11	4.05%	5	5.52%	
Small	6	7.86%	9	10.03%	
Aggregated	22	2.77%	22	3.07%	



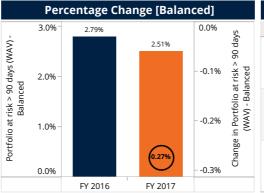


Portfolio at risk > 90 days (%)

Portfolio at risk > 90 days (WAV) aggregated to

1.53%

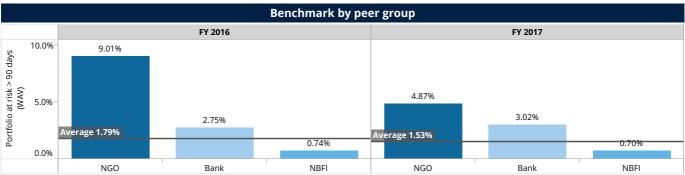
reported as of FY 2017

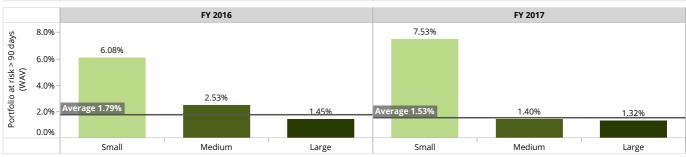


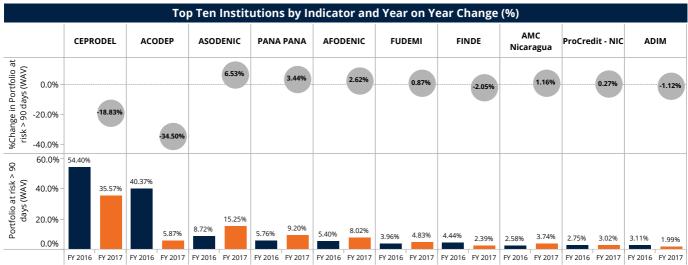
Percentiles and Median			
	FY 2016	FY 2017	
Percentile (25) of Portfolio at risk > 90 days	1.34%	1.52%	
Median Portfolio at risk > 90 days	2.75%	2.74%	
Percentile (75) of Portfolio at risk > 90 days	5.40%	5.87%	

Benchmark by legal status					
	FY 2	2016	FY 2	2017	
Legal Status	FSP count Portfolio at risk > 90 days (WAV)		FSP count	Portfolio at risk > 90 days (WAV)	
Bank	1	2.75%	1	3.02%	
NBFI	11	0.74%	11	0.70%	
NGO	10	9.01%	10	4.87%	
Aggregated	22	1.79%	22	1.53%	

	Benchmark by scale					
		FY 2	016	FY 2	2017	
S	Scale	FSP count	Portfolio at risk > 90 days (WAV)	FSP count	Portfolio at risk > 90 days (WAV)	
L	_arge	5	1.45%	8	1.32%	
N	Medium	11	2.53%	5	1.40%	
9	Small	6	6.08%	9	7.53%	
ı	Aggregated	22	1.79%	22	1.53%	







Write-off ratio

Write-off ratio (WAV) aggregated to

1.30%

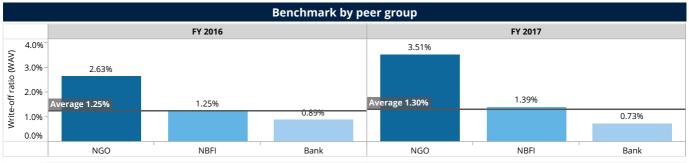
for FY 2017

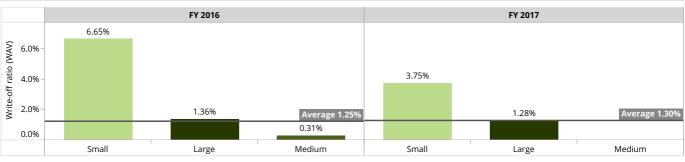


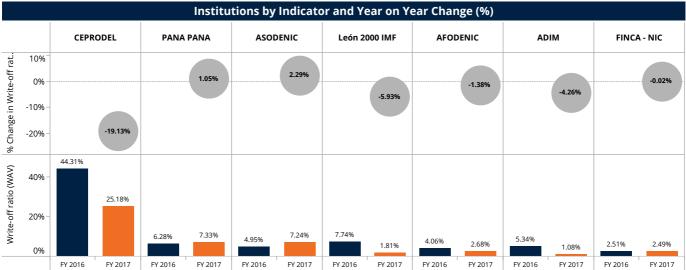
Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Write-off ratio	1.58%	1.78%		
Median Write-off ratio	4.06%	2.05%		
Percentile (75) of Write-off ratio	5.81%	3.82%		

Benchmark by legal status					
	FY 2016 FY 2017			2017	
Legal Status	FSP count	Write-off ratio (WAV)	FSP count	Write-off ratio (WAV)	S
Bank	1	0.89%	1	0.73%	L
NBFI	11	1.25%	11	1.39%	N
NGO	10	2.63%	10	3.51%	9
Aggregated	22	1.25%	22	1.30%	4

Benchmark by scale						
	FY 2016 FY 2017		2017			
Scale	FSP count Write-off ratio (WAV)		FSP count	Write-off ratio (WAV)		
Large	5	1.36%	8	1.28%		
Medium	11	0.31%	5			
Small	6	6.65%	9	3.75%		
Aggregated	22	1.25%	22	1.30%		





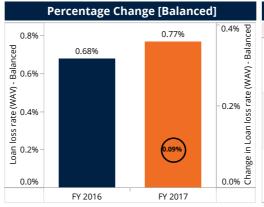


Loan loss rate

Loan loss rate (WAV) aggregated to

0.75%

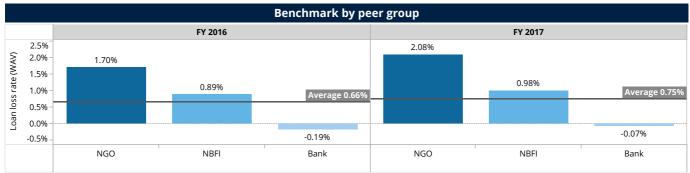
for FY 2017

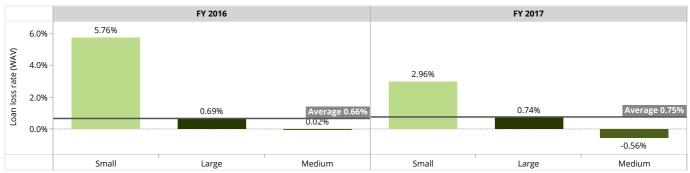


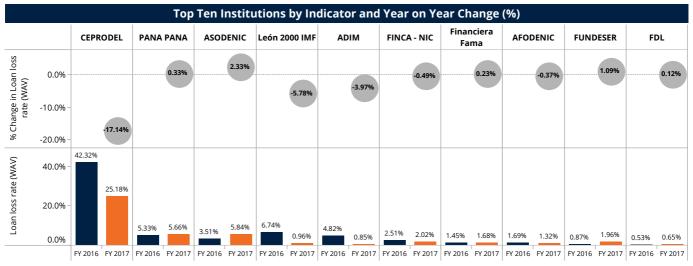
Percentiles and Median				
	FY 2016	FY 2017		
Percentile (25) of Loan loss rate	-0.10%	-0.12%		
Median Loan loss rate	0.27%	0.85%		
Percentile (75) of Loan loss rate	2.76%	1.99%		

Benchmark by legal status					
	FY 2	016	FY 2	017	
Legal Status	FSP count	Loan loss rate (WAV)	FSP count	Loan loss rate (WAV)	
Bank	1	-0.19%	1	-0.07%	
NBFI	11	0.89%	11	0.98%	
NGO	10	1.70%	10	2.08%	
Aggregated	22	0.66%	22	0.75%	

Benchmark by Scale					
	FY 2016		FY 2017		
Scale	FSP count Loan loss rate (WAV)		FSP count	Loan loss rate (WAV)	
Large	5	0.69%	8	0.74%	
Medium	11	0.02%	5	-0.56%	
Small	6	5.76%	9	2.96%	
Aggregated	22	0.66%	22	0.75%	





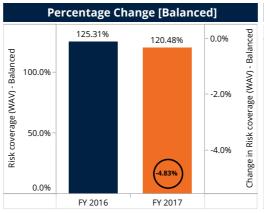


Risk coverage

Risk coverage (WAV) aggregated to

123.90%

for FY 2017



Percentiles and Median										
	FY 2016	FY 2017								
Percentile (25) of Risk coverage	68.47%	84.26%								
Median Risk coverage	101.76%	103.65%								
Percentile (75) of Risk coverage	131.27%	143.62%								

Risk coverage (WAV)

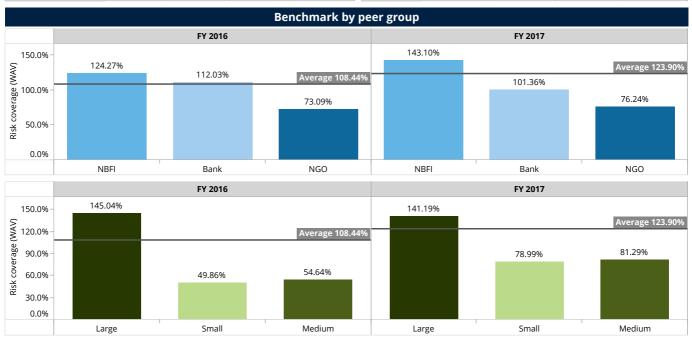
141.19%

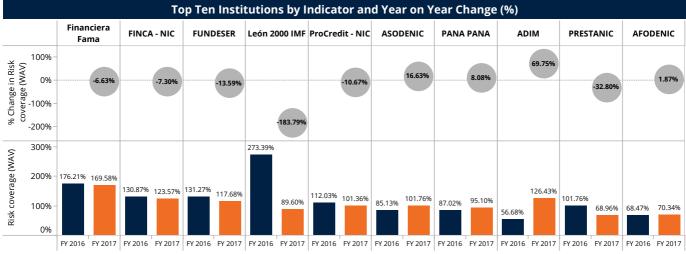
81.29%

78.99%

123.90%

	Benchmar	k by legal st	atus			Ber	nchmark by	scale	
	FY:	2016	FY 2	2017		FY 2	2016	FY 2	2017
Legal Status	FSP count	Risk coverage (WAV)	FSP count	Risk coverage (WAV)	Scale	FSP count	Risk coverage (WAV)	FSP count	Risk
Bank	1	112.03%	1	101.36%	Large	5	145.04%	8	
NBFI	11	124.27%	11	143.10%	Medium	11	54.64%	5	
NGO	10	73.09%	10	76.24%	Small	6	49.86%	9	
Aggregated	22	108.44%	22	123.90%	Aggregated	22	108.44%	22	





Financial Service Provider (FSP) data

Financial Service Providers (FSPs) Operational Indicators

Legal Status	FSP Name	FY	Assets (USD) m	Equity (USD) m	Offices	Personnel	Loan officers	Deposits to loans (WAV)	Deposits to total assets (WAV)	Number of active borrowers '000	Gross Loan Portfolio (USD) m	ALB per borrower (USD) (WAV)	Number of depositors '000	Number of deposit accounts '000	Deposits (USD) m	ADB per depositor (USD) (WAV)	Average deposit account balance (USD) (WAV)
Bank	ProCredit - NIC	FY 2016	173.27	17.97	24	308		99.37%	73.28%		127.79			81.08	126.98		1,566.00
Duni	Trocredit Tric	FY 2017	191.28	24.74				101.09%	77.67%		146.96			84.65	148.56		1,755.00
	AMC Nicaragua	FY 2016	1.86	0.39	2	25	10	0.00%	0.00%	1.63	1.58	972.00	0.00	0.00	0.00		
	7 We Weardad	FY 2017	1.72	0.24	2	34	14	0.00%	0.00%	1.42	1.52	1,071.00	0.00	0.00	0.00		
	FDL	FY 2016	128.73	35.93	39	773	278	0.00%	0.00%	70.94	97.40	1,373.00	0.00	0.00	0.00		
		FY 2017	141.20	36.81	42	806	279	0.00%	0.00%	68.25	110.36	1,617.00	0.00	0.00	0.00		
	FINANCIA CAPITAL	FY 2016	20.12	6.06	1	43	3			1.72	11.67	6,788.00					
	THE UTCOME OF THE	FY 2017	24.61	6.18	1	41	3	0.00%	0.00%	1.58	12.82	8,095.00	0.00	0.00	0.00		
	Financiera Fama	FY 2016	65.59	12.42	25	646	184	0.00%	0.00%	57.11	59.10	1,035.00	0.00	0.00	0.00		
	T intancicia i ama	FY 2017	75.68	16.42	28	691	262	0.00%	0.00%	57.82	66.38	1,148.00	0.00	0.00	0.00		
	FINCA - NIC	FY 2016	48.68	8.59	19	425	158	0.00%	0.00%	43.26	43.52	1,006.00	0.00	0.00	0.00		
	THING!! THE	FY 2017	56.77	10.54	20	389	126	0.00%	0.00%	27.36	48.79	1,784.00	0.00	0.00	0.00		
NBFI	FUNDENUSE	FY 2016	24.24	7.80	19	184	86	0.00%	0.00%	26.79	20.74	774.00	0.00	0.00	0.00		
NOT	FUNDENUSE	FY 2017	31.52	8.47	21	221	107	0.00%	0.00%	31.92	25.83	809.00	0.00	0.00	0.00		
	FUNDESER	FY 2016	66.20	10.08	27	327	128			30.04	51.58	1,717.00					
		FY 2017	68.49	9.68	27	369	148	0.00%	0.00%	32.46	57.80	1,781.00	0.00	0.00	0.00		
	León 2000 IMF	FY 2016	2.26	0.33	6	50	16	0.00%	0.00%	3.10	1.89	609.00	0.00	0.00	0.00		
	Leon 2000 IMF	FY 2017	2.92	0.72	6	54	18	0.00%	0.00%	3.21	2.15	669.00	0.00	0.00	0.00		
	MiCredito Nicaragua	FY 2016	14.74	3.90	11	116	54	0.00%	0.00%	7.00	11.87	1,696.00	0.00	0.00	0.00		
		FY 2017	16.95	4.57	13	128	53	0.00%	0.00%	8.31	14.06	1,692.00	0.00	0.00	0.00		
	Pro Mujer - NIC	FY 2016	26.16	7.50	12	386	171	0.00%	0.00%	52.78	22.53	427.00	0.00	0.00	0.00		
		FY 2017	31.00	7.94	11	392	178	0.00%	0.00%	56.76	28.12	496.00	0.00	0.00	0.00		
	PRODESA	FY 2016	27.07	3.88	11			0.00%	0.00%	27.64	24.19	875.00	0.00	0.00	0.00		
	PRODESA	FY 2017	29.74	3.97	11			0.00%	0.00%	25.44	27.24	1,071.00	0.00	0.00	0.00		
	460050	FY 2016	7.71	2.56	14	70	18	0.00%	0.00%	5.11	4.28	837.00	0.00	0.00	0.00		
	ACODEP	FY 2017	5.70	2.50	14	60	17	0.00%	0.00%	5.19	3.39	654.00	0.00	0.00	0.00		
	4004	FY 2016	1.89	0.58	5	56	24	0.00%	0.00%	5.20	1.57	303.00	0.00	0.00	0.00		
	ADIM	FY 2017	2.33	0.66	6	69	27	0.00%	0.00%	6.15	2.02	328.00	0.00	0.00	0.00		
	AFODENIC	FY 2016	5.32	2.48	5	36	6	0.00%	0.00%	1.94	3.09	1,595.00	0.00	0.00	0.00		
	AFODENIC	FY 2017	4.88	2.49	5	32	7	0.00%	0.00%	1.40	2.10	1,498.00	0.00	0.00	0.00		
	Alder Clebel	FY 2016	12.57	1.89	4	72	24	0.00%	0.00%	4.23	5.61	1,325.00	0.00	0.00	0.00		
	Aldea Global	FY 2017	17.54	2.76	5	54	32	0.00%	0.00%	6.24	7.66	1,228.00	0.00	0.00	0.00		
		FY 2016	4.97	2.68	13					12.80	3.65	285.00					
NGO	ASODENIC	FY 2017	3.20	2.18	13			0.00%	0.00%	9.54	2.61	274.00	0.00	0.00	0.00		
NGO	6500.0051	FY 2016	2.59	0.46	14	74	22	0.00%	0.00%	0.41	0.59	1,424.00	0.00	0.00	0.00		
	CEPRODEL	FY 2017	2.92	0.30	13	65	20	0.00%	0.00%	0.72	0.90	1,241.00	0.00	0.00	0.00		
	FINDS	FY 2016	4.11	0.91	1	27	10	0.00%	0.00%	0.43	3.49	8,078.00	0.00	0.00	0.00		
	FINDE	FY 2017	3.52	0.82	1	27	13	0.00%	0.00%	0.54	2.73	5,093.00	0.00	0.00	0.00		
	FUDENII	FY 2016	3.58	0.55	9	69	23	0.00%	0.00%	4.92	2.88	585.00	0.00	0.00	0.00		
	FUDEMI	FY 2017	3.42	0.48	9	74	26	0.00%	0.00%	4.99	2.91	584.00	0.00	0.00	0.00		
		FY 2016	2.47	1.02	4	39	13	0.00%	0.00%	2.66	1.70	640.00	0.00	0.00	0.00		
	PANA PANA	FY 2017	2.03	1.01	4	42	13	0.00%	0.00%	2.52	1.66	659.00	0.00	0.00	0.00		
		FY 2016	7.17	0.21	8	57	26	0.00%	0.00%		6.44		0.00	0.00	0.00		
	PRESTANIC	FY 2017	7.07	0.20	9	63	32	0.00%	0.00%		6.33		0.00	0.00	0.00		

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

Financial Service Providers (FSPs) Financial Indicators

Legal Status	FSP Name	FY	Capital/assets (WAV)	Debt to equity (WAV)	Return on assets (WAV)	Return on equity (WAV)	Operational self sufficiency (WAV)	Financial revenue / assets (WAV)	Profit margin (WAV)	Yield on gross loan portfolio (WAV)	Total expense / assets (WAV)	Financial expense/assets (WAV)	Provision for loan impairment/ assets (WAV)	Operating expense/assets (WAV)	Personnel expense/assets (WAV)	Administrative expense/assets (WAV)
Bank	ProCredit - NIC	FY 2016	10.37%	8.64	1.06%	10.17%	113.14%	14.36%	11.61%	17.21%	12.69%	3.18%	0.11%	9.40%	4.17%	5.23%
		FY 2017	12.93%	6.73	0.77%	6.94%	113.55%	13.88%	11.93%	16.08%	12.22%	3.88%	0.37%	7.97%	3.58%	4.39%
	AMC Nicaragua	FY 2016	20.73%	3.82	3.96%	19.83%	114.98%	43.43%	13.03%	43.86%	37.77%	9.60%	1.83%	26.34%		
		FY 2017	14.00%	6.14	-12.78%	-73.05%	76.90%	42.17%	-30.04%	43.26%	54.84%	9.84%	12.27%	32.73%		
	FDL	FY 2016	27.91%	2.58	1.99%	8.21%	108.74%	24.74%	8.04%	30.54%	22.75%	6.07%	1.42%	15.27%	8.24%	7.03%
		FY 2017	26.07%	2.84	1.50%	5.49%	110.25%	25.44%	9.30%	30.95%	23.08%	5.66%	1.98%	15.43%	8.46%	6.98%
	FINANCIA CAPITAL	FY 2016	30.10%	2.32												
	CATTI	FY 2017	25.10% 18.93%	2.98 4.28	3.95%	20.80%	117.65%	35.28%	16.76%	36.01%	29.99%	9.21%	2.02%	18.75%	10.19%	8.57%
	Financiera Fama	FY 2016 FY 2017	21.70%	3.61	3.82%	19.53%	117.05%	34.28%	16.21%	35.40%	29.99%	8.88%	2.02%	17.62%	9.35%	8.27%
			17.64%	4.67	1.18%	6.42%	107.15%	34.28%	6.67%	36.55%	32.42%	7.40%	2.23%	22.12%	9.35%	8.27%
	FINCA - NIC	FY 2016 FY 2017	18.56%		2.08%	11.48%	1107.15%			36.55%	28.89%	7.40%	2.90%	18.80%	9.99%	8.81%
			32.17%	4.39	5.17%	14.70%		31.82% 31.98%	9.21%		24.40%	5.40%		17.81%	9.99%	8.81%
NBFI	FUNDENUSE	FY 2016		2.11			131.06%			33.83%			1.20%			
		FY 2017	26.87%	2.72	5.31%	18.19%	133.41%	31.46%	25.04%	34.20%	23.58%	6.20%	0.78%	16.60%		
	FUNDESER	FY 2016 FY 2017	15.23% 14.14%	5.57 6.07	1.61% 0.24%	11.37%	110.88% 102.53%	26.98% 26.83%	9.81% 2.47%	32.85% 31.14%	24.33% 26.17%	7.49% 7.03%	1.99% 4.41%	14.85% 14.73%	6.44%	8.29%
		FY 2016	14.14%	5.76	3.54%	23.87%	102.55%	60.26%	6.92%	40.10%	56.08%	9.00%	4.41%	42.71%	0.44%	8.29%
	León 2000 IMF	FY 2017	24.78%	3.04	2.39%	11.71%	106.76%	46.71%	6.33%	38.86%	43.76%	8.42%	3.28%	32.06%		
		FY 2017	26.45%	2.78	5.61%	20.97%	130.90%	35.52%	23.60%	37.93%	27.13%	5.67%	3.42%	18.04%		
	MiCredito Nicaragua	FY 2016	26.96%	2.78	5.10%	19.08%	126.53%	35.84%	20.97%	38.12%	28.33%	5.65%	4.35%	18.32%		
		FY 2016	28.66%	2.49	3.15%	10.18%	110.62%	55.16%	9.60%	52.49%	49.86%	8.63%	1.81%	39.42%		
	Pro Mujer - NIC	FY 2017	25.60%	2.43	2.90%	10.75%	109.76%	59.08%	8.89%	54.68%	53.83%	10.16%	3.61%	40.06%		
		FY 2016	14.34%	5.97	3.22%	21.08%	128.01%	22.39%	21.88%	23.79%	17.49%	5.10%	-0.29%	12.68%		
	PRODESA	FY 2017	13.34%	6.50	3.31%	23.98%	129.88%	22.52%	23.01%	23.95%	17.34%	7.92%	0.43%	9.00%		
		FY 2016	33.16%	2.02	0.89%	2.64%	104.79%	19.53%	4.57%	24.97%	18.64%	2.46%	-0.51%	16.69%		
	ACODEP	FY 2017	43.74%	1.29	0.95%	2.52%	102.44%	39.78%	2.38%	26.98%	38.83%	3.85%	9.14%	25.84%		
		FY 2016	30.76%	2.25	5.24%	16.61%	109.56%	60.08%	8.73%	57.24%	54.83%	5.02%	2.82%	46.99%		
	ADIM	FY 2017	28.23%	2.54	5.02%	17.08%	109.90%	55.66%	9.01%	55.16%	50.65%	5.25%	2.57%	42.83%		
		FY 2016	46.51%	1.15	7.03%	16.28%	148.33%	21.56%	32.58%	33.04%	14.54%	1.91%	0.31%	12.31%	7.11%	5.20%
	AFODENIC	FY 2017	51.07%	0.96	0.07%	0.15%	100.58%	12.92%	0.58%	20.00%	12.85%	2.78%	-0.81%	10.87%	6.42%	4.45%
		FY 2016	15.04%	5.65	-9.04%	-56.40%	53.12%	10.24%	-88.25%	13.10%	19.28%	9.99%	0.00%	9.29%		
	Aldea Global	FY 2017	15.73%	5.36												
		FY 2016	53.96%	0.85	-2.50%	-4.34%	95.99%	59.70%	-4.18%	66.14%	62.19%	4.80%	7.20%	50.19%		
	ASODENIC	FY 2017	67.97%	0.47	4.62%	7.77%	93.13%	62.60%	7.38%	66.39%	67.22%	4.71%	8.89%	53.62%		
NGO		FY 2016	17.80%	4.62	11.10%	118.56%	117.73%	73.88%	15.06%	59.16%	62.75%	6.78%	15.87%	40.10%		
	CEPRODEL	FY 2017	10.32%	8.69												
		FY 2016	22.14%	3.52	0.02%	0.08%	100.10%	19.98%	0.10%	22.17%	19.96%	6.90%	0.62%	12.43%		
	FINDE	FY 2017	23.28%	3.30	-1.20%	-5.27%	95.35%	24.51%	-4.88%	27.59%	25.71%	7.80%	2.57%	15.34%		
	EUDEN!	FY 2016	15.35%	5.51	1.55%	10.25%	103.39%	47.33%	3.28%	39.10%	45.78%	9.08%	4.30%	32.40%		
	FUDEMI	FY 2017	14.00%	6.14	-1.28%	-8.69%	97.42%	48.29%	-2.64%	39.61%	49.57%	9.45%	6.26%	33.86%		
	DANIA DANIA	FY 2016	41.23%	1.43	-1.23%	-2.73%	96.69%	36.05%	-3.42%	40.27%	37.28%	3.95%	5.68%	27.65%		
	PANA PANA	FY 2017	49.90%	1.00	1.88%	4.17%	104.39%	44.75%	4.20%	42.94%	42.87%	3.82%	7.81%	31.24%		
	DDECT4::::	FY 2016	2.94%	32.97												
	PRESTANIC	FY 2017	2.90%	33.52												

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

Financial Service Providers (FSPs) Productivity, Efficiency and Risk Indicators

Legal Status	FSP Name	FY	Cost per borrower (USD) (WAV)	Borrowers per staff member (WAV)	Borrowers per loan officer (WAV)	Personnel allocation ratio (WAV)	Portfolio at risk > 30 days (WAV)	Portfolio at risk > 90 days (WAV)	Loan loss rate (WAV)	Write-off ratio (WAV)	Risk coverage (WAV)	Deposit accounts per staff member	Depositors per staff member (WAV)
Bank	Due Cuedit NIC	FY 2016					2.75%	2.75%	-0.19%	0.89%	112.03%	263.00	
Bank	ProCredit - NIC	FY 2017					3.05%	3.02%	-0.07%	0.73%	101.36%		
	AMC Nicaragua	FY 2016	297.00	65.00	163.00	40.00%	4.69%	2.58%	-0.48%			0.00	0.0
	AWC Wicaragua	FY 2017	385.00	42.00	101.00	41.18%	6.21%	3.74%	-0.83%		84.26%	0.00	0.0
	FDL	FY 2016	258.00	92.00	255.00	35.96%	1.82%	1.34%	0.53%	1.56%	160.26%	0.00	0.0
		FY 2017	298.00	85.00	245.00	34.62%	2.01%	1.46%	0.65%	1.71%	170.22%	0.00	0.0
	FINANCIA CAPITAL	FY 2016		40.00	573.00	6.98%	1.60%						
	CAFIIAL	FY 2017		39.00	528.00	7.32%	1.30%					0.00	0.0
	Financiera Fama	FY 2016	206.00	88.00	310.00	28.48%	1.80%		1.45%	1.59%	176.21%	0.00	0.0
		FY 2017 FY 2016	216.00	84.00 102.00	221.00	37.92%	2.10%	1.54%	1.68%	1.80%	169.58%	0.00	0.0
	FINCA - NIC	FY 2016 FY 2017	216.00 281.00	70.00	274.00 217.00	37.18% 32.39%	2.22% 2.60%	1.54%	2.51% 2.02%	2.51% 2.49%	130.87% 123.57%	0.00	0.0
		FY 2017	160.00	146.00	312.00	32.39% 46.74%	0.93%	0.70%	-0.13%	2.49%	123.37%	0.00	0.0
NBFI	FUNDENUSE	FY 2017	158.00	144.00	298.00	48.42%	1.30%	0.67%	-0.23%		172.94%	0.00	0.0
		FY 2016	338.00	92.00	235.00	39.14%	2.30%		0.87%	0.87%	131.27%		
	FUNDESER	FY 2017	318.00	88.00	219.00	40.11%	4.90%		1.96%	1.96%	117.68%	0.00	0.0
		FY 2016	310.00	62.00	194.00	32.00%	1.07%	0.00%	6.74%	7.74%	273.39%	0.00	0.0
	León 2000 IMF	FY 2017	263.00	60.00	179.00	33.33%	6.03%	2.74%	0.96%	1.81%	89.60%	0.00	0.0
	MiCredito	FY 2016	345.00	60.00	130.00	46.55%	2.75%	2.43%	-0.02%			0.00	0.0
	Nicaragua	FY 2017	379.00	65.00	157.00	41.41%	3.20%	2.37%	-0.03%		143.62%	0.00	0.0
	Pro Mujer - NIC	FY 2016	183.00	137.00	309.00	44.30%	1.20%	0.52%	-0.09%			0.00	0.0
		FY 2017	209.00	145.00	319.00	45.41%	2.27%	1.52%	-0.16%		125.47%	0.00	0.0
	PRODESA	FY 2016	132.00				0.13%		-0.03%				
	PRODESA	FY 2017	96.00				0.57%	0.40%	-0.03%		393.55%		
	ACODEP	FY 2016	212.00	73.00	284.00	25.71%	40.53%	40.37%	-2.56%			0.00	0.0
	ACOBEI	FY 2017	337.00	86.00	305.00	28.33%	6.06%	5.87%	-4.11%		60.27%	0.00	0.0
	ADIM	FY 2016	167.00	93.00	217.00	42.86%	3.89%	3.11%	4.82%	5.34%	56.68%	0.00	0.0
	7.0	FY 2017	159.00	89.00	228.00	39.13%	2.78%	1.99%	0.85%	1.08%	126.43%	0.00	0.0
	AFODENIC	FY 2016	329.00	54.00	323.00	16.67%	8.37%	5.40%	1.69%	4.06%	68.47%	0.00	0.0
		FY 2017	332.00	44.00	200.00	21.88%	9.24%	8.02%	1.32%	2.68%	70.34%	0.00	0.0
	Aldea Global	FY 2016	288.00	59.00	176.00	33.33%	1.14%	0.94%	0.00%			0.00	0.0
		FY 2017		116.00	195.00	59.26%	1.37%	1.16%	0.540	1.05%	179.26%	0.00	0.0
	ASODENIC	FY 2016 FY 2017	196.00				12.37% 20.35%	8.72%	3.51% 5.84%	4.95% 7.24%	85.13% 101.76%		
NGO		FY 2017	1,899.00	6.00	19.00	29.73%	59.39%	15.25% 54.40%	42.32%	44.31%	52.04%	0.00	0.0
	CEPRODEL	FY 2016 FY 2017	1,055.00	11.00	36.00	30.77%	36.87%	35.57%	25.18%	25.18%	12.16%	0.00	0.0
		FY 2016	1,784.00	16.00	43.00	37.04%	5.80%	4.44%	-0.01%	23.1070	10.69%	0.00	0.0
	FINDE	FY 2017	1,209.00	20.00	41.00	48.15%	3.42%	2.39%	2.14%	2.14%	54.92%	0.00	0.0
		FY 2016	231.00	71.00	214.00	33.33%	5.21%	3.96%	-0.88%		543270	0.00	0.0
	FUDEMI	FY 2017	239.00	67.00	192.00	35.14%	7.68%	4.83%	-0.46%		103.65%	0.00	0.0
		FY 2016	249.00	68.00	205.00	33.33%	8.70%	5.76%	5.33%	6.28%	87.02%	0.00	0.0
	PANA PANA	FY 2017	271.00	60.00	194.00	30.95%	12.74%	9.20%	5.66%	7.33%	95.10%	0.00	0.0
		FY 2016				45.61%	16.10%				101.76%	0.00	0.0
	PRESTANIC	FY 2017				50.79%	24.00%				68.96%	0.00	0.0

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

FSP Peer Group Classification

Lega	l Status			Scale	
FSP Name	FY	Legal Status	FSP Name	FY	Scale
ACODEP	FY 2016	NGO	ACODEP	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
ADIM	FY 2016	NGO	ADIM	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
AFODENIC	FY 2016	NGO	AFODENIC	FY 2016	Medium
	FY 2017	NGO		FY 2017	Small
Aldea Global	FY 2016	NGO	Aldea Global	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
AMC Nicaragua	FY 2016	NBFI	AMC Nicaragua	FY 2016	Small
	FY 2017	NBFI		FY 2017	Small
ASODENIC	FY 2016	NGO	ASODENIC	FY 2016	Medium
	FY 2017	NGO		FY 2017	Small
CEPRODEL	FY 2016	NGO	CEPRODEL	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
FDL	FY 2016	NBFI	FDL	FY 2016	Large
	FY 2017	NBFI		FY 2017	Large
FINANCIA CAPITAL	FY 2016	NBFI	FINANCIA CAPITAL	FY 2016	Medium
	FY 2017	NBFI		FY 2017	Medium
Financiera Fama	FY 2016	NBFI	Financiera Fama	FY 2016	Large
	FY 2017	NBFI		FY 2017	Large
FINCA - NIC	FY 2016	NBFI	FINCA - NIC	FY 2016	Large
	FY 2017	NBFI		FY 2017	Large
FINDE	FY 2016	NGO	FINDE	FY 2016	Medium
	FY 2017	NGO		FY 2017	Small
FUDEMI	FY 2016	NGO	FUDEMI	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
FUNDENUSE	FY 2016	NBFI	FUNDENUSE	FY 2016	Medium
	FY 2017	NBFI		FY 2017	Large
FUNDESER	FY 2016	NBFI	FUNDESER	FY 2016	Large
	FY 2017	NBFI		FY 2017	Large
León 2000 IMF	FY 2016	NBFI	León 2000 IMF	FY 2016	Small
	FY 2017	NBFI		FY 2017	Small
MiCredito Nicaragua	FY 2016	NBFI	MiCredito Nicaragua	FY 2016	Medium
Č	FY 2017	NBFI		FY 2017	Medium
PANA PANA	FY 2016	NGO	PANA PANA	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
PRESTANIC	FY 2016	NGO	PRESTANIC	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
Pro Mujer - NIC	FY 2016	NBFI	Pro Mujer - NIC	FY 2016	Medium
•	FY 2017	NBFI		FY 2017	Large
ProCredit - NIC	FY 2016	Bank	ProCredit - NIC	FY 2016	Large
	FY 2017	Bank		FY 2017	Large
PRODESA	FY 2016	NBFI	PRODESA	FY 2016	Medium
-	FY 2017	NBFI		FY 2017	Large
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Glossary

Please refer to link [https://www.themix.org/glossary] to view the detailed glossary of MIX Market indicator and ratios.

Indicator names and its formulas:

Administrative expense / assets - Formula: (Administrative expense + Depreciation and amortization expense) / Average assets

Assets - Formula: Not applicable

Average assets - Formula: Mean value calculated on the basis of total assets between two consecutive periods, including monthly, quarterly and annual data if available.

Average deposit balance per account - Formula: Deposits/ Number of deposit accounts

Average deposit balance per depositor - Formula: Deposits/ Number of depositors

Average equity - Formula: Methodology of average calculation is same as explained for Average Assets.

Average gross loan portfolio: Methodology of average calculation is same as explained for Average Assets.

Average loan balance per borrower - Formula: Gross loan portfolio/ Number of active borrowers

 ${f B}$ or rowers per loan officer - Formula: Number of active borrowers / Number of loan officers

Borrowers per staffmember - Formula: Number of active borrowers / Number of personnel

Capital/ asset ratio - Formula: Total capital/ Total assets

Cost per borrower - Formula: Operating expense/ Average number of active borrowers

Debt to equity ratio - Formula: Total Liabilities/ Total Equity

Deposit accounts per staff member - Formula: Number of deposit accounts / Number of personnel

Depositors per staff member - Formula: Number of depositors / Number of personnel

Deposits - Formula: Not applicable

Deposits to total assets - Formula: Total Deposits / Total Assets

Deposits to loans - Formula: Deposits / Gross Loan Portfolio

Equity - Formula: Not applicable

Financial expense / assets - Formula: Financial expense on funding liabilities / Average assets

Financial revenue / assets - Formula: Financial revenue/ Average assets

Gross Loan Portfolio - Formula: Not applicable

Loan loss rate - Formula: Write-offs - Amount recovered from written-off loans) / Average gross loan portfolio

Loan officers - Formula: Not applicable

Loan portfolio disbursed - Formula: Not applicable

 ${f N}$ umber of active borrowers - Formula: Not applicable

Number of deposit accounts - Formula: Not applicable

Number of depositors - Formula: Not applicable Number of loans disbursed - Formula: Not applicable

Number of offices - Formula: Not applicable

 $\textbf{O} perating \ expense \ / \ loan \ portfolio \ - \ Formula: \ Operating \ expense \ / \ Average \ gross \ loan \ portfolio$

Operating expense/ assets - Formula: Operating expense / Average assets

Operational self sufficiency - Formula: Financial revenue / (Financial expense on funding liabilities + Net Impairment Loss on gross loan portfolio + Operating expense)

Personnel - Formula: Not applicable

Personnel allocation ratio - Formula: Number of loan officers / Number of personnel

Personnel expense/ assets - Formula: Personnel expense / Average assets

Personnel expense/ loan portfolio - Formula: Personnel expense/ Average gross loan portfolio

 $Portfolio\ at\ risk > 30\ days\ (\%)\ -\ Formula: (Outstanding\ balance,\ portfolio\ overdue > 30\ days\ +\ Renegotiated\ loans)/\ Gross\ loan\ portfolio\ days\ +\ Renegotiated\ loan\ portfolio\ port$

Portfolio at risk > 90 days (%) - Formula: (Outstanding balance, portfolio overdue > 90 days + Renegotiated loans) / Gross Loan Portfolio

Profit margin - Formula: Net operating income/ Financial revenue

 $Provision \ for \ loan \ impairment \ / \ assets - Formula: \ Net \ impairment \ loss \ on \ gross \ loan \ portfolio \ / \ Average \ assets$

Return on assets - Formula: (Net operating income, less Taxes)/ Average assets

Return on equity - Formula: (Net operating income, less Taxes)/ Average equity

Risk coverage - Formula: Impairment loss allowance/ PAR > 30 days

Total expense / assets - Formula: (Financial expense on funding liabilities + Impairment loss (reversal of impairment loss on gross loan portfolio) + Operating expense) / Average assets

Write-off ratio - Formula: Value of loans written-off / Average gross loan portfolio

 \mathbf{Y} ield on gross portfolio (nominal) - Formula: Financial revenue from loans/ Average gross loan portfolio

