

# Annual Benchmark Report

Promoting financial inclusion through data and insight

Cambodia FY 2015

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www.themix.org

#### Acknowledgement

MIX is privileged to showcase the results of Fiscal Year 2014 and FY 2015 of Cambodia in the form of the "Annual Benchmark Report FY 2015". This report presents the financial and operating data of 19 Financial Service Providers (FSPs) that have reported to MIX Market during FY 2015.

MIX is grateful to all the FSPs that have provided comprehensive data in a timely manner. MIX would not be able to contribute to building transparency in the microfinance sector without their continued support and effort.



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MIX has taken due care and caution in preparing this report, it has obtained the information from the institutions. Thus MIX relies on the information submitted and does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors in transmission.

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#### Introduction

**The Annual Benchmark Report** is one of the primary benchmarking products created by MIX that offers a unique opportunity to analyze **the performance of individual financial service providers (FSPs) and peer groups, and to conduct country comparisons**. As part of our continued efforts to collect and publish high quality data that strengthens the microfinance sector, builds transparency and further enhances financial inclusion in Cambodia, we at MIX have created the "Annual Benchmark Report" for FY 2015.

This report includes **key financial and operational indicators** that provide a country overview, indicator level performance and institutional details. The indicators include a range of performance variables pertaining to outreach, institutional characteristics, financing structure, financial performance, revenue, expenses, efficiency, productivity, risk and liquidity. **The numbers are presented at the aggregate level, peer-group level and individual FSPs level**. The report also compares the FY 2015 performance against the previous fiscal year and provides the growth or decline rate for each of the indicators.

The publication of global industry benchmarks and customized benchmarking services create comparative performance results that the industry and its retail institutions can contextualize FSP performance within relevant peer groups. These benchmarks allow institutions to view relative trends and drivers in their own performance from a comparative perspective.

The benchmarks support the transparency necessary for improved institutional performance and greater access to capital markets for growth. The first section of each of the following pages captures the **overall performance of the FSPs in the country**. Each following section then explores the relative diversified peer comparison by the **legal types in the country and scale of the FSP**.

#### About MIX

MIX envisions a world where appropriate and accessible financial services are available to everyone, everywhere. We deliver strategically important data, insights, and market intelligence to key decision makers in the financial inclusion industry. Our online platforms – MIX Market and FINclusion Lab – enable coordinated investment, effective policy, and positive social outcomes for the financially underserved. Incorporated in 2002, MIX is a nonprofit based in Washington, D.C., with regional offices in Africa, Asia, Europe, and Latin America.

MIX Market provides access to the data, analysis, and tools that deliver key insights into the financial inclusion sector. Whether you are a financial service provider, investor, or policymaker, the MIX Market platform can help you assess financial, operational, and social performance.

We provide data, analysis, and market insight that enables coordination and transparency. The last 5 years we had over

750,000 annual website visits Our MIX Market platform provides instant access to financial and social performance information

covering approximately

FSPs around the world

Our FINclusion Lab platform provides insights into financial access

across more than

22 countries.

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#### **Data and Methodology**

1. The data and analysis in this report are based on self-reported operational and financial numbers for FY 2014 and FY 2015, for a total of 19 FSPs that submit data to MIX.

2. The financial numbers also are verified by the audited financial statements of the FSPs for FY 2014 and FY 2015 and are reclassified based on IFRS Standards.

3. The benchmark values have been presented across all the indicators and peer groups based on the average value in each category.

4. Balanced data: The growth value or the change in the indicator over the year is calculated based on balanced data, meaning for the FSPs that have reported consistently to MIX for 2014 and 2015 their values have been aggregated to present the percentage change.

5. Peer grouping information in based on the legal classifications that are relevant to the context of Cambodia microfinance sector, that are MFI, MFI-Deposit taking, Bank, and NGO.

6. Peer grouping classification is also based on the scale of the FSPs i.e. **small** [GLP size less than USD 100 m], **medium** [GLP size between USD 100m to 500m] and **large** [GLP size greater than USD 500m].

7. MIX follows global industry standard definitions and formulae that are used for all analyses in the report. (Refer the glossary for the details of all the definitions and ratios used in the publication)

8. 25th and 75th Percentile: The smallest observation that is greater than or equal to the specified percentage of observations. In this report the 25th and 75th percentiles are displayed, to signify the upper and lower bounds of the middle 50% of FSPs' values for each indicator.

9. Average and Weighted Average Value (WAV) - **Average value** is presented as a line in the "benchmark graphs by peers". **Simple average** is presented when an indicator is an absolute number whereas **weighted average** is presented when the indicator is a ratio.

#### **Key Findings**

#### **Sector Development**

During SPFT annual conference 2015 LOLC (Cambodia) Plc. was the first FSP in the country to receive Client Protection Principle (CPP) certificate.

Sathapana Bank Plc in the early last year received a license to work as a commercial bank.

**Krungsri (Bank of Ayudhya PCL)**, a member of Mitsubishi UFJ Financial Group (MUFG), one of the world's largest financial groups, **acquired Hattha Kaksekar Limited (HKL)** which is a leading microfinance institution in Cambodia.

#### Outreach

Cambodian FSPs have reached to **2,305.90 thousand borrowers** in FY 2015 compared to 2,085.48 thousand borrowers in FY 2014, leading to a **growth of 10.30% during FY 2015**.

**MFIs (Deposit-taking)** are driving the market of outreach as they have a coverage of 1,758.63 thousand borrowers in FY 2015.

Gross loan portfolio in comparison to borrowers has a **higher growth rate of 33.87% led by large scale FSPs** that is largely grouped by MFIs (deposit-taking) and banks in FY 2015.

FSPs have reported a growth of 21.62% in depositors, 28.60% in the deposit account and 39.36% in deposits during FY 2015. The **growth is led by Sathapana Bank Plc** that has recorded highest growth amongst its peer.

#### **Revenues and Expenses**

The **yield on GLP aggregated** to 19.92% in FY 2015 it **has declined** from 21.12% i.e. by -1.20% from FY 2014, where **IPR FSP** reported the highest decline.

**Operating expense** of the FSPs has slightly **reduced** by 0.50%, whereas the **cost per borrower** of the FSPs has **increased** by 12.68% in FY 2015.

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#### **Regulatory overview**

**Central Bank** increased the **minimum capital requirements** for deposit-taking microfinance institutions. This change requires FSPs to raise capital reserves to USD 30 million from USD 2.5 million within two years.

On the other hand for **commercial and specialized banks**, the minimum capital requirement stands doubled at USD 75 million and USD 15 million, respectively.

#### **Financing Structure**

There has been a rise in the value of the deposits which has a positive influence on **deposit to loan ratio in FY 2015** the ratio grew by 4.40% and **reached to 80.19%** as an aggregate based on balanced data.

Cambodian FSPs have continued to expand their operations over the year both in the case of **credit and deposit** growth. However, though the **growth rates have been stronger, the gap between the two has been widening** leading FSPs to have limited outreach to offer savings product and reducing the scope of funds for lending practice.

**Debt to equity ratio** for FY 2015 aggregated to 5.81 **led by Sathapana banks and deposit-taking MFIs** by legal type. They have a higher concentration of deposits and borrowing with a lower focus on equity-based funding.

#### **Risk and Liquidity**

FSPs have seen **rise in PAR > 30 days** to 0.32% in FY 2015 from 0.19% FY 2014.

There has been an increase in the loan loss rate that has **changed from negative to a positive value** indicating lower recovery from the written-off loans during FY 2015.

Among the top ten FSPs **Chamroeun** has observed the **highest change in its PAR levels** in FY 2015 compared to FY 2014, whereas on the other hand, **PRASAC have reported lowest PAR value** both for PAR > 30 and PAR > 90 days during FY 2015.

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Benchmark Indicator Reference										
	FY 2014	FY 2015								
Number of FSPs	19	19								
ADB per depositor (USD) (WAV)	1,172.03	1,338.49								
ALB per borrower (USD) (WAV)	1,881.17	2,282.99								
Administrative expense/assets (WAV)	2.40%	2.12%								
Assets (USD) m	5,385.40	7,147.32								
Average deposit account balance (USD) (WAV)	1,117.13	1,282.69								
Borrowers per loan officer (WAV)	218.16	190.19								
Borrowers per staff member (WAV)	70.72	66.52								
Capital/assets (WAV)	15.14%	14.76%								
Cost per borrower (USD) (WAV)	147.19	166.11								
Debt to equity (WAV)	5.63	5.79								
Deposit accounts per staff member (WAV)	85.29	88.28								
Depositors per staff member (WAV)	81.29	84.59								
Deposits (USD) m	2,816.31	3,925.32								
Deposits to loans (WAV)	71.62%	74.57%								
Deposits to total assets (WAV)	52.29%	54.92%								
Equity (USD) m	812.38	1,052.59								
Financial expense/assets (WAV)	4.04%	4.27%								
Financial revenue / assets (WAV)	15.07%	14.77%								
Gross Loan Portfolio (USD) m	3,932.55	5,264.34								
Loan loss rate (WAV)	0.02%	0.04%								
Loan officers	7,761	9,724								
Number of active borrowers '000	2,090.48	2,305.90								
Number of deposit accounts '000	2,521.02	3,060.21								
Number of depositors '000	2,402.94	2,932.65								
Offices	1,185	1,291								
Operating expense/assets (WAV)	6.18%	5.67%								
Operational self sufficiency (WAV)	144.20%	145.03%								
Personnel	29,559	34,667								
Personnel allocation ratio (WAV)	26.26%	28.05%								
Personnel expense/assets (WAV)	3.77%	3.55%								
Portfolio at risk > 30 days (WAV)	0.10%	0.16%								
Portfolio at risk > 90 days (WAV)	0.07%	0.10%								
Profit margin (WAV)	30.65%	31.05%								
Provision for loan impairment/assets (WAV)	0.24%	0.21%								
Return on assets (WAV)	3.68%	3.66%								
Return on equity (WAV)	23.67%	24.84%								
Risk coverage (WAV)	367.94%	215.83%								
Total expense / assets (WAV)	10.46%	10.17%								
Write-off ratio (WAV)	0.04%	0.06%								
Yield on gross loan portfolio (WAV)	21.12%	19.93%								

Notes: (i) m = Millions (ii) WAV = Weighted average value

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## Institutional Characteristic

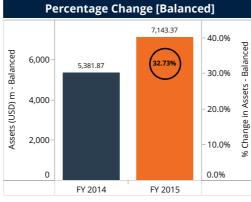


#### Assets

#### Total Assets (USD) m

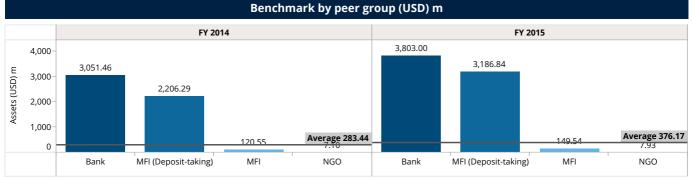
7,147.32

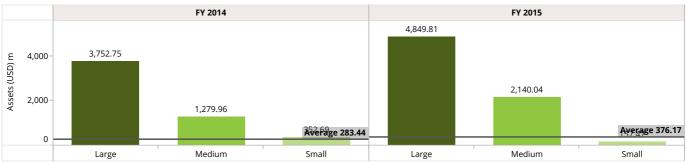
reported as of FY 2015



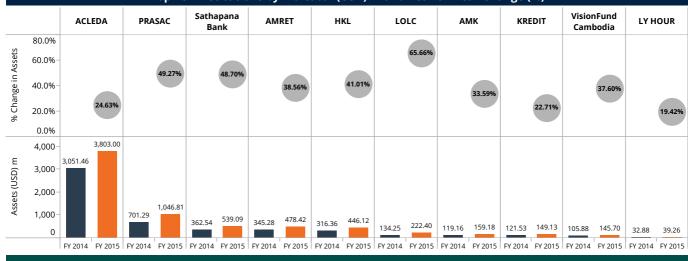
# Percentiles and MedianFY 2014FY 2015Percentile (25) of Assets<br/>(USD) m9.6312.20Median Assets (USD) m32.8839.26Percentile (75) of Assets<br/>(USD) m225.31334.26

	Benchmar	k by Legal s	tatus			Ве	nchmark by S	Scale		
	FY 2	FY 2014		FY 2015		FY 2	2014	FY	FY 2015	
Legal Status	FSP count	Assets (USD) m	FSP count	Assets (USD) m	Scale	FSP count	Assets (USD) m	FSP count	Assets (USD) m	
Bank	1	3,051.46	1	3,803.00	Large	2	3,752.75	2	4,849.81	
MFI	9	120.55	9	149.54	Medium	5	1.279.96	7	2,140.04	
MFI (Deposit-taking)	8	2,206.29	8	3,186.84			,	,		
NGO	1	7.10	1	7.93	Small	12	352.69	10	157.47	
Total	19	5,385.40	19	7,147.32	Total	19	5,385.40	19	7,147.32	

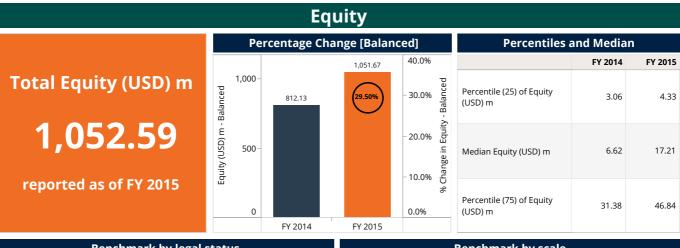




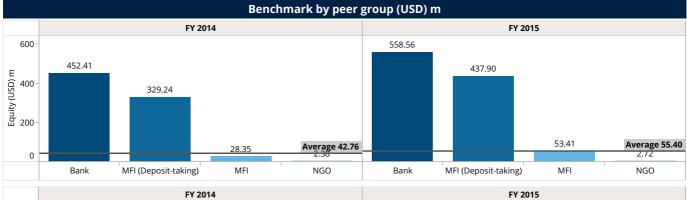
Top Ten Institutions by Indicator (USD) m and Year on Year Change (%)

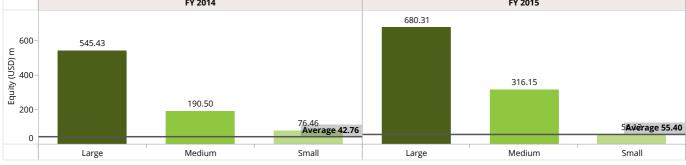


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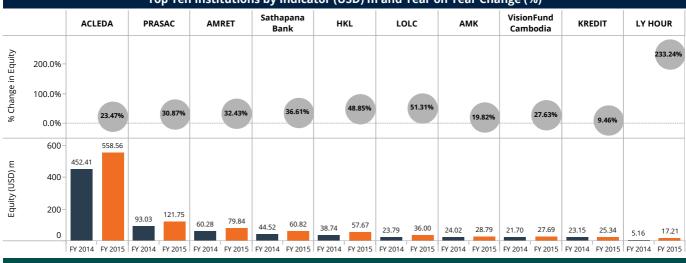


	Benchmar	k by legal s	tatus		Benchmark by scale						
	FY 2	2014	FY 2015			FY 2	FY 2014		2015		
Legal Status	FSP count	Equity (USD) m	FSP count	Equity (USD) m	Scale	FSP count	Equity (USD) m	FSP count	Equity (USD) m		
Bank	1	452.41	1	558.56	Large	2	545.43	2	680.31		
MFI	9	28.35	9	53.41	Medium	5	190.50	7	316.15		
MFI (Deposit-taking)	8	329.24	8	437.90		10					
NGO	1	2.38	1	2.72	Small	12	76.46	10	56.12		
Total	19	812.38	19	1,052.59	Total	19	812.38	19	1,052.59		



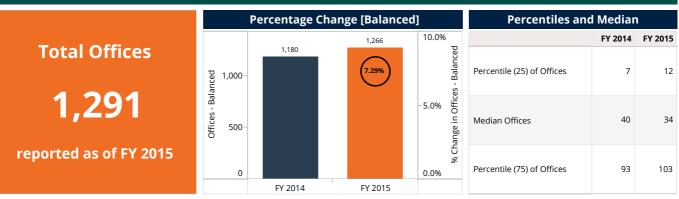


Top Ten Institutions by Indicator (USD) m and Year on Year Change (%)

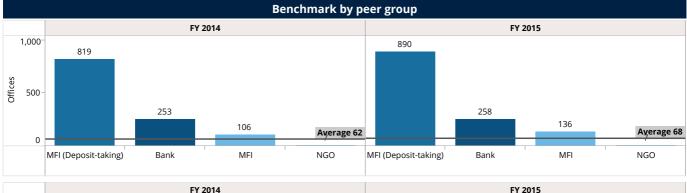


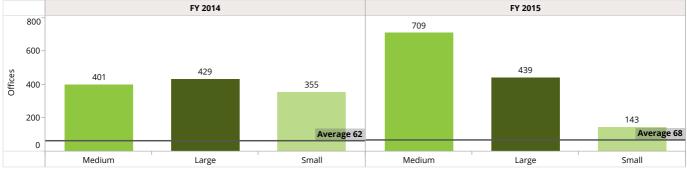
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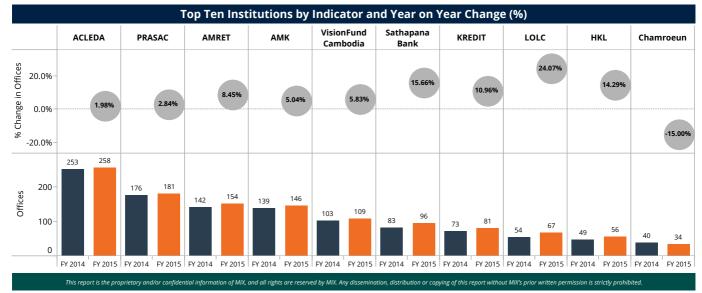
#### Offices



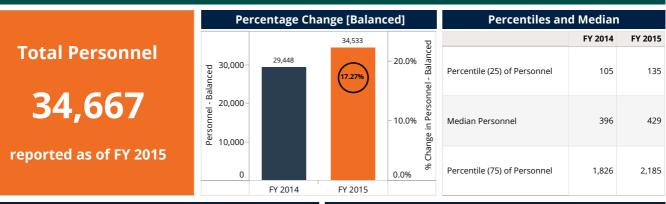
	Benchmar	k by legal s	tatus		Benchmark by scale					
	FY 2014 FY 2015					FY 2	014	FY 2	FY 2015	
Legal Status	FSP count	Offices	FSP count	Offices	Scale	FSP count	Offices	FSP count	Offices	
Bank	1	253	1	258	Large	2	429	2	439	
MFI	9	106	9	136	Medium	5	401	7	709	
MFI (Deposit-taking)	8	819	8	890		10				
NGO	1	7	1	7	Small	12	355	10	143	
Total	19	1,185	19	1,291	Total	19	1,185	19	1,291	



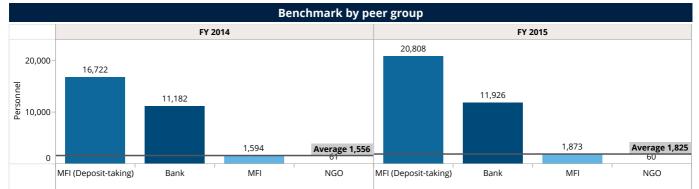


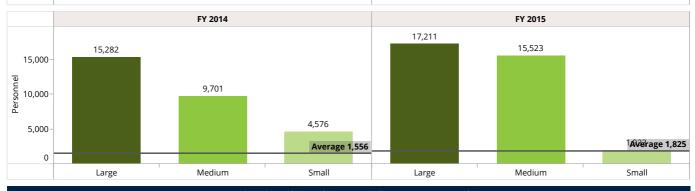


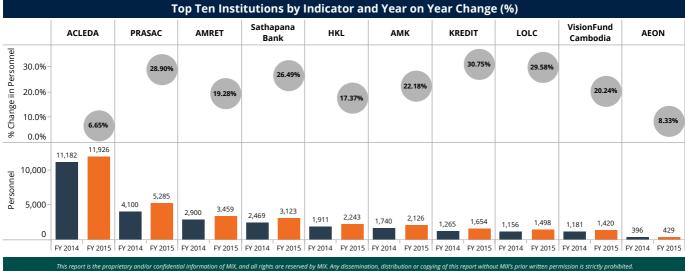
#### Personnel



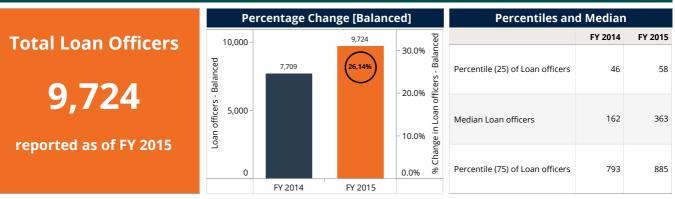
	Benchmark by legal status Benchmark by Scale								
	FY 2	014	FY 2015			FY 2	014	FY 2015	
Legal Status	FSP count	Personnel	FSP count	Personnel	Scale	FSP count	Personnel	FSP count	Personnel
Bank	1	11,182	1	11,926	Large	2	15,282	2	17,211
MFI	9	1,594	9	1,873	Medium	5	9,701	7	15,523
MFI (Deposit-taking)	8	16,722	8	20,808		_	,		
NGO	1	61	1	60	Small	12	4,576	10	1,933
Total	19	29,559	19	34,667	Total	19	29,559	19	34,667



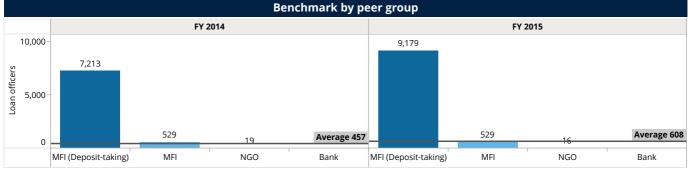


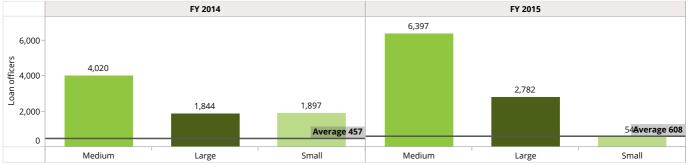


#### **Loan Officers**

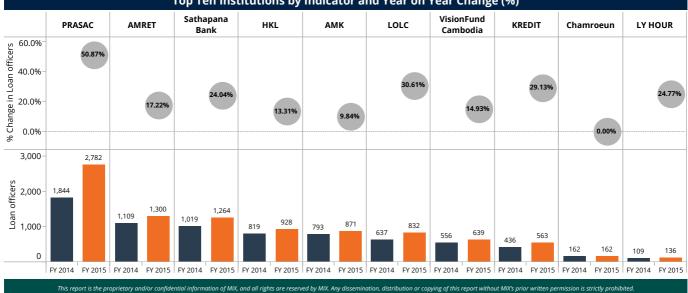


	Benchma	rk by legal s	tatus			Bei	nchmark by S	icale	
	FY 2014		FY 2015			FY 2	014	FY 2015	
Legal Status	FSP count	Loan officers	FSP count	Loan officers	Scale	FSP count	Loan officers	FSP count	Loan officers
Bank	1		1		Large	2	1,844	2	2,782
MFI	9	529	9	529	Medium	5	4,020	7	6,397
MFI (Deposit-taking)	8	7,213	8	9,179		3		,	
NGO	1	19	1	16	Small	12	1,897	10	545
Total	19	7,761	19	9,724	Total	19	7,761	19	9,724





Top Ten Institutions by Indicator and Year on Year Change (%)



# Financing Structure



#### **Capital to assets**

Percentage Change [Balanced] **Percentiles and Median** 3.0% FY 2014 15 14% Change in Capital/assets ratio (WAV) -14.76% **Capital/Asset Ratio** 15.0% Capital/assets (WAV) - Balanced Percentile (25) of Capital 2.0% 15.27% (WAV) aggregated to /asset ratio 10.0% Balanced 1.0% 14.76% Median Capital /asset ratio 18.37% 5.0% 0.0% reported as of FY 2015 -0.39% Percentile (75) of Capital 0.0% 24 78% -1.0% /asset ratio FY 2014 FY 2015

FY 2015

16.28%

19.01%

33 33%

Large

Medium

	Benchmark by legal status Benchmark by scale								
	FY 2014		FY 2015			FY 2	2014	FY 2015	
Legal Status	FSP count	Capital/assets (WAV)	FSP count	Capital/assets (WAV)	Scale	FSP count	Capital/assets (WAV)	FSP count	Capital/assets (WAV)
Bank	1	14.83%	1	14.69%	Large	2	14.56%	2	14.09%
MFI	9	24.97%	9	35.94%	Medium	5	15.02%	7	14.76%
MFI (Deposit-taking)	8	15.04%	8	13.75%					
NGO	1	33.53%	1	34.27%	Small	12	22.05%	10	35.85%
Aggregated	19	15.14%	19	14.76%	Aggregated	19	15.14%	19	14.76%





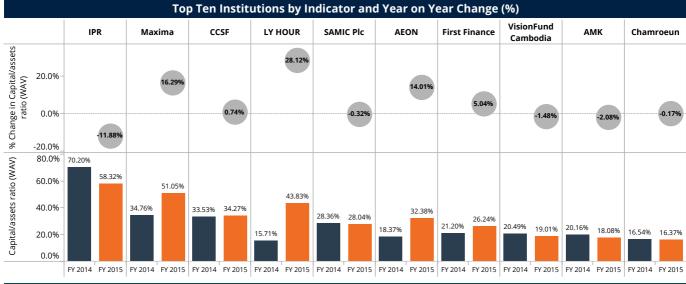
Large

Small

Medium

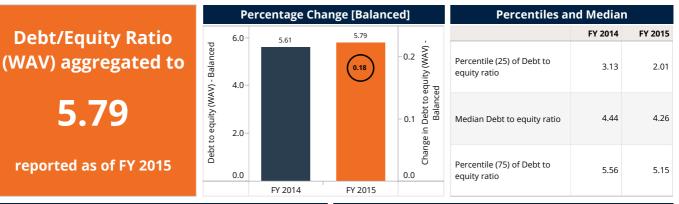
0.0%

Small

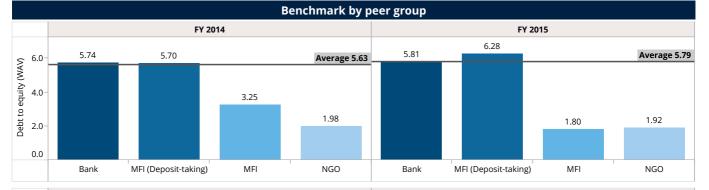


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#### Debt to equity

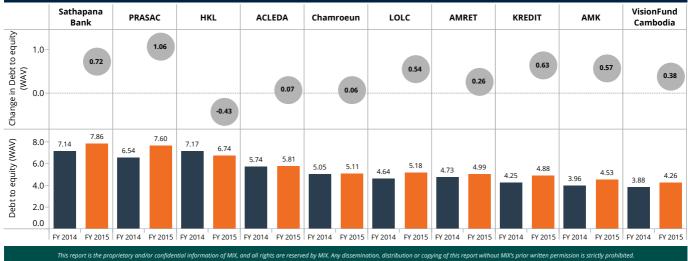


	Benchmar	'k by legal s	tatus		Benchmark by scale					
	FY 2	2014	FY 2015			FY 2014		FY 2015		
Legal Status	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)	Scale	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)	
Bank	1	5.74	1	5.81	Large	2	5.88	2	6.13	
MFI	9	3.25	9	1.80	Medium	5	5.72	7	5.77	
MFI (Deposit-taking)	8	5.70	8	6.28						
NGO	1	1.98	1	1.92	Small	12	3.61	10	1.81	
Aggregated	19	5.63	19	5.79	Aggregated	19	5.63	19	5.79	

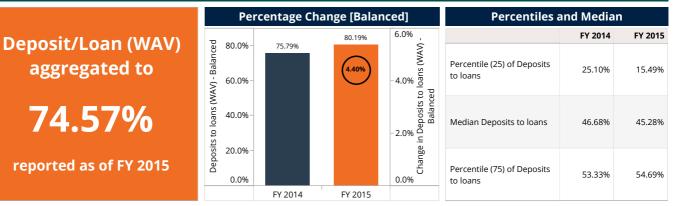




Top Ten Institutions by Indicator and Year on Year Change (%)

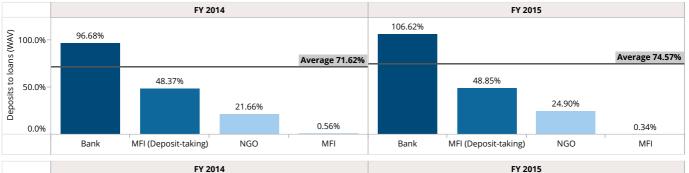


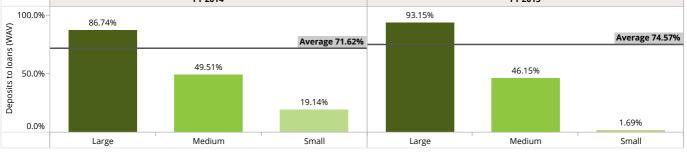
#### Deposit to loan



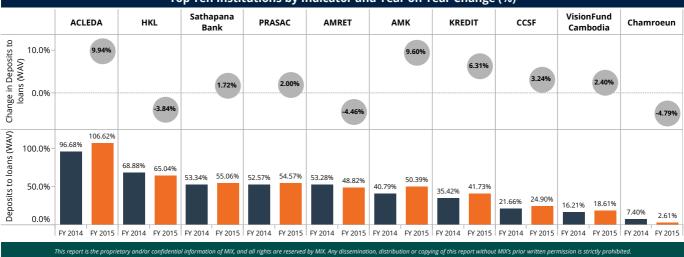
	Benchmar	k by legal s	tatus			Benchmark by scale					
	FY 2014 FY 2015					FY 2	014	FY 2015			
Legal Status	FSP count	Deposits to loans (WAV)	FSP count	Deposits to loans (WAV)	Scale	FSP count	Deposits to loans (WAV)	FSP count	Deposits to loans (WAV)		
Bank	1	96.68%	1	106.62%	Large	2	86.74%	2	93.15%		
MFI	9	0.56%	9	0.34%	Medium	5	49.51%	7	46.15%		
MFI (Deposit-taking)	8	48.37%	8	48.85%							
NGO	1	21.66%	1	24.90%	Small	12	19.14%	10	1.69%		
Aggregated	19	71.62%	19	74.57%	Aggregated	19	71.62%	19	74.57%		



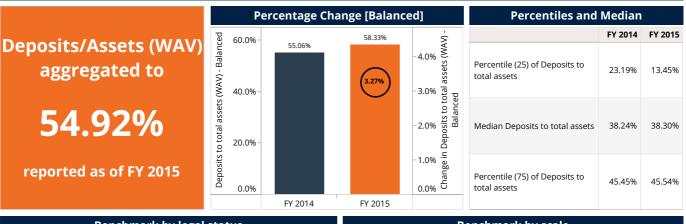




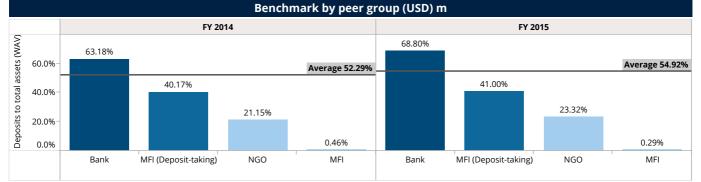
Top Ten Institutions by Indicator and Year on Year Change (%)

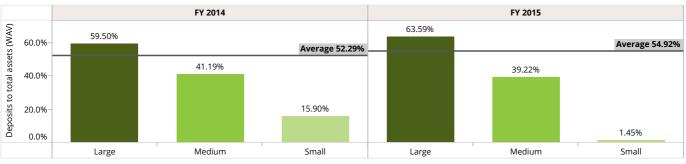


#### Deposit to total assets

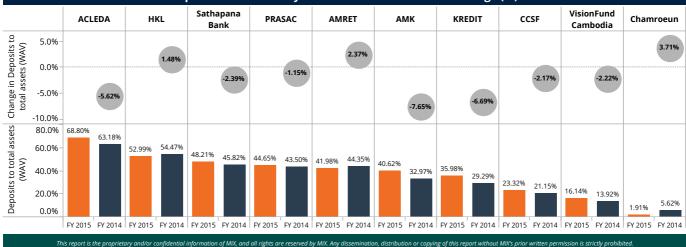


	Benchmai	rk by legal s	tatus		Benchmark by scale					
	FY 2014 FY 2015			015		FY 2014		FY 2015		
Legal Status	FSP count	Deposits to total assets (WAV)	FSP count	Deposits to total assets (WAV)	Scale	FSP count	Deposits to total assets (WAV)	FSP count	Deposits to total assets (WAV)	
Bank	1	63.18%	1	68.80%	Large	2	59.50%	2	63.59%	
MFI	9	0.46%	9	0.29%	Medium	5	41.19%	7	39.22%	
MFI (Deposit-taking)	8	40.17%	8	41.00%						
NGO	1	21.15%	1	23.32%	Small	12	15.90%	10	1.45%	
Aggregated	19	52.29%	19	54.92%	Aggregated	19	52.29%	19	54.92%	





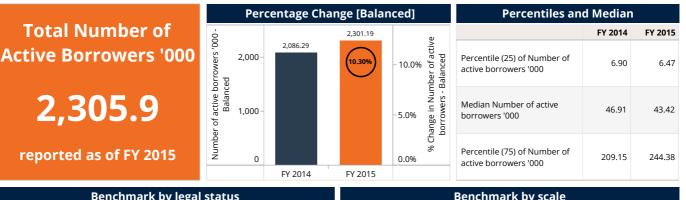
Top Ten Institutions by Indicator and Year on Year Change (%)



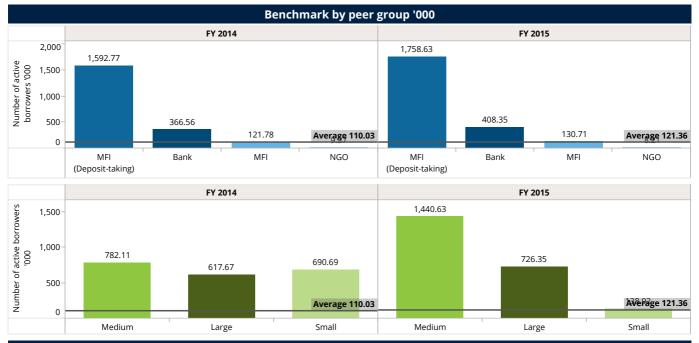
## Outreach



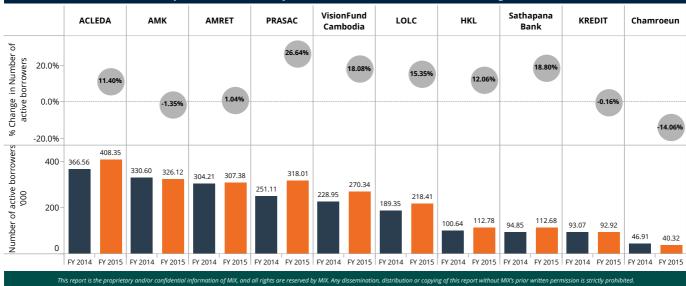
#### Number of active borrowers



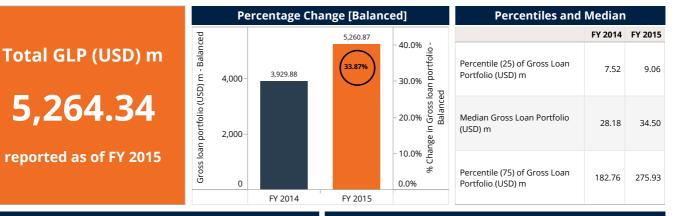
	Benchma	rk by legal s	status			Benchmark by scale					
	FY 2	014	FY 2	015		FY 2	2014	FY 2015			
Legal Status	FSP count	Number of active borrowers '000	FSP count	Number of active borrowers '000	Scale	FSP count	Number of active borrowers '000	FSP count	Number of active borrowers '000		
Bank	1	366.56	1	408.35	Large	2	617.67	2	726.35		
MFI	9	121.78	9	130.71	Medium	5	782.11	7	1,440.63		
MFI (Deposit-taking)	8	1,592.77	8	1,758.63				,			
NGO	1	9.37	1	8.21	Small	12	690.69	10	138.92		
Total	19	2,090.48	19	2,305.90	Total	19	2,090.48	19	2,305.90		



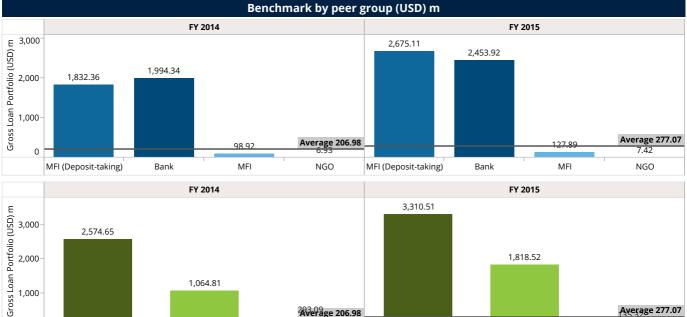
Top Ten Institutions by Indicator '000 and Year on Year Change (%)



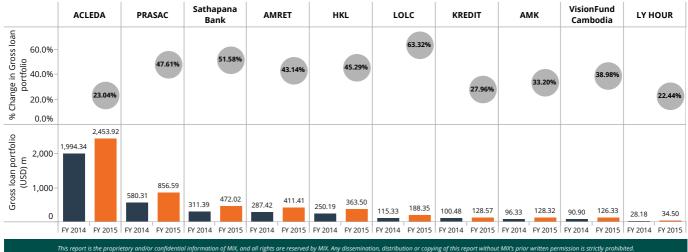
#### **Gross Loan Portfolio**



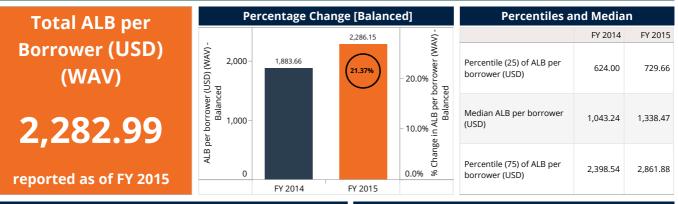
Ben	ichmark by	legal statu	s (USD) m		Benchmark by scale (USD) m					
	FY 2	2014	FY 2015			FY	2014	FY 2015		
Legal Status	FSP count	Gross Loan Portfolio (USD) m	FSP count	Gross Loan Portfolio (USD) m	Scale	FSP count	Gross Loan Portfolio (USD) m	FSP count	Gross Loan Portfolio (USD) m	
Bank	1	1,994.34	1	2,453.92	Large	2	2,574.65	2	3,310.51	
MFI	9	98.92	9	127.89	Medium	5	1,064.81	7	1,818.52	
MFI (Deposit-taking)	8	1,832.36	8	2,675.11						
NGO	1	6.93	1	7.42	Small	12	293.09	10	135.32	
Total	19	3,932.55	19	5,264.34	Total	19	3,932.55	19	5,264.34	



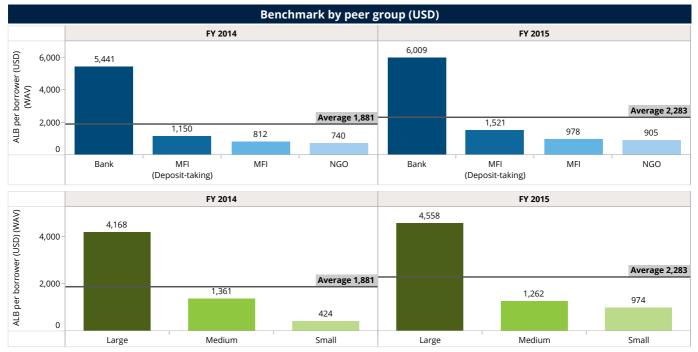




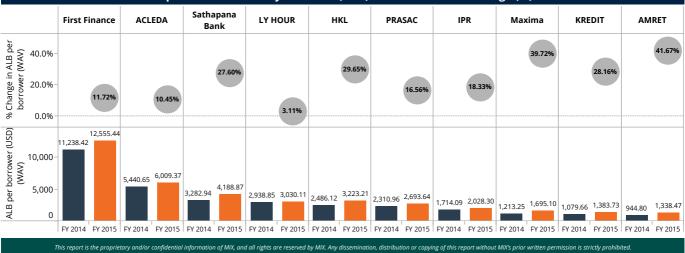
#### Average loan balance (ALB) per borrower



	Benchmar	k by legal st	atus		Benchmark by scale					
	FY 2	2014	FY 2	015		FY 2	2014	FY 2015		
Legal Status	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)	Scale	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)	
Bank	1	5,440.65	1	6,009.37	Large	2	4,168.29	2	4,557.71	
MFI	9	812.32	9	978.42	Medium	5	1.361.46	7	1,262.31	
MFI (Deposit-taking)	8	1,150.42	8	1,521.13			424.24	10		
NGO	1	739.77	1	904.64	Small	12	424.34	10	974.06	
Total	19	1,881.17	19	2,282.99	Total	19	1,881.17	19	2,282.99	



Top Ten Institutions by Indicator (USD) and Year on Year Change (%)



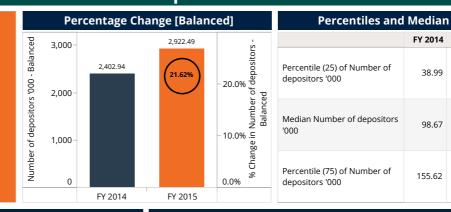
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## Number of depositors





reported as of FY 2015



FY 2014

38.99

98.67

155.62

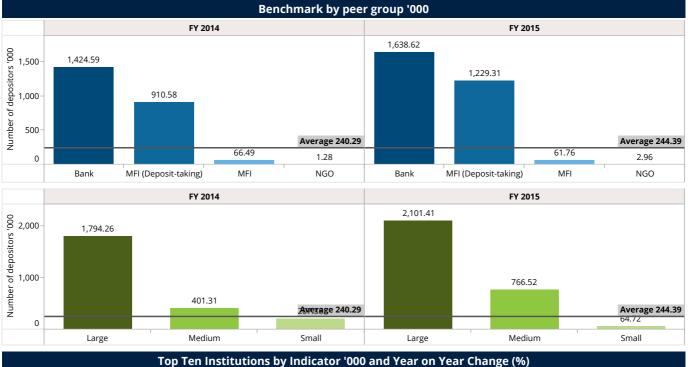
FY 2015

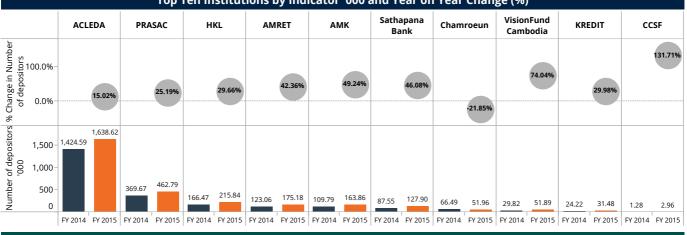
26.06

89.93

185.35

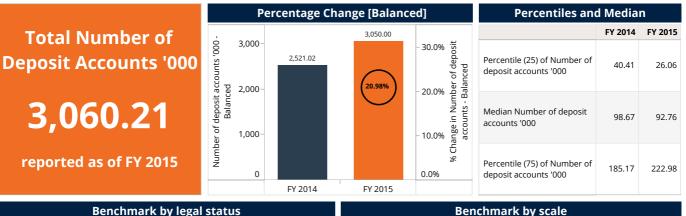
	Benchma	rk by legal s	status		Benchmark by scale					
	FY 2	014	FY 2	2015		FY 2	FY 2	FY 2015		
Legal Status	FSP count	Number of depositors '000	FSP count	Number of depositors '000	Scale	FSP count	Number of depositors '000	FSP count	Number of depositors '000	
Bank	1	1,424.59	1	1,638.62	Large	2	1,794.26	2	2,101.41	
MFI	9	66.49	9	61.76	Medium	5	401.31	7	766.52	
MFI (Deposit-taking)	8	910.58	8	1,229.31	inculain					
NGO	1	1.28	1	2.96	Small	12	207.38	10	64.72	
Total	19	2,402.94	19	2,932.65	Total	19	2,402.94	19	2,932.65	



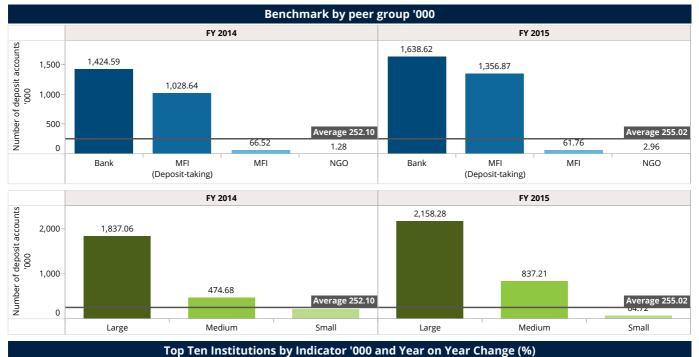


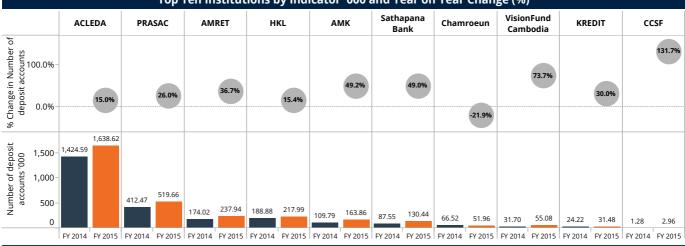
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#### Number of deposit accounts



	Benchmar	'k by legal s	tatus		Benchmark by scale					
	FY 2	2014	FY 2	2015		FY 2	014	FY 2015		
Legal Status	FSP count	Number of deposit accounts '000	FSP count	Number of deposit accounts '000	Scale	FSP count	Number of deposit accounts '000	FSP count	Number of deposit accounts '000	
Bank	1	1,424.59	1	1,638.62	Large	2	1,837.06	2	2,158.28	
MFI	9	66.52	9	61.76	Medium	5	474.68	7	837.21	
MFI (Deposit-taking)	8	1,028.64	8	1,356.87						
NGO	1	1.28	1	2.96	Small	12	209.29	10	64.72	
Total	19	2,521.02	19	3,060.21	Total	19	2,521.02	19	3,060.21	



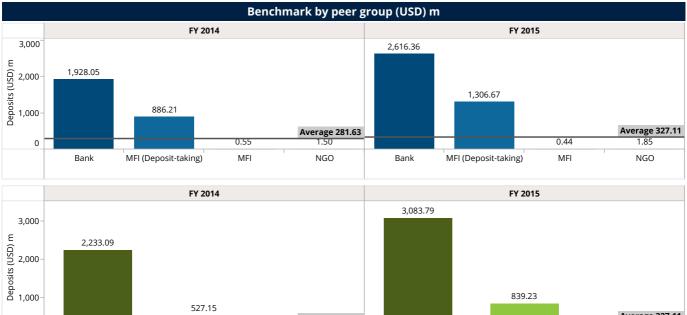


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## Deposits

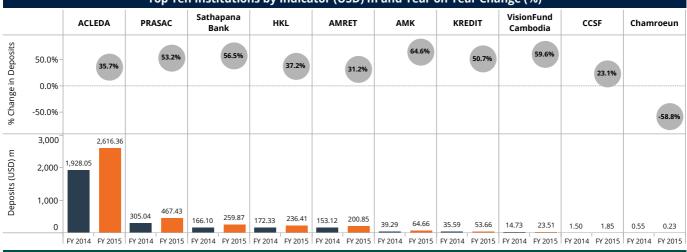
		Percentage Change [Balanced]					Percentiles and Median			
		4,000-			3,924.83	50.0%			FY 2014	FY 2015
Total Deposits (USD) m	- Balano	3,000-	2,816.31		39.36%	- 40.0%	its - Balanced	Percentile (25) of Deposits (USD) m	19.95	1.46
3,925.32	Deposits (USD) m	2,000-				- 20.0%	Change in Deposits	Median Deposits (USD) m	96.21	59.16
reported as of FY 2015	Dep	1,000-				- 10.0% 0.0%	% Cha	Percentile (75) of Deposits (USD) m	170.77	242.28
			FY 2014	I	FY 2015					

	Benchma	rk by legal s	status		Benchmark by scale					
	FY 2	014	FY 2	015		FY	2014	FY 2015		
Legal Status	FSP count	Deposits (USD) m	FSP count	Deposits (USD) m	Scale	FSP count	Deposits (USD) m	FSP count	Deposits (USD) m	
Bank	1	1,928.05	1	2,616.36	Large	2	2,233.09	2	3,083.79	
MFI	9	0.55	9	0.44	Medium	5	527.15	7	839.23	
MFI (Deposit-taking)	8	886.21	8	1,306.67						
NGO	1	1.50	1	1.85	Small	12	56.08	10	2.29	
Total	19	2,816.31	19	3,925.32	Total	19	2,816.31	19	3,925.32	



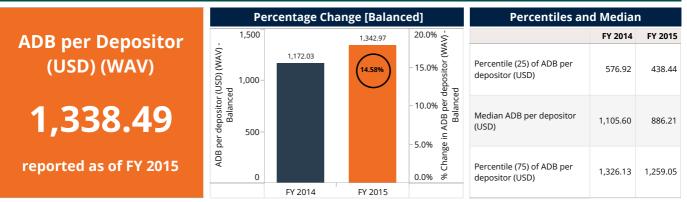


Top Ten Institutions by Indicator (USD) m and Year on Year Change (%)

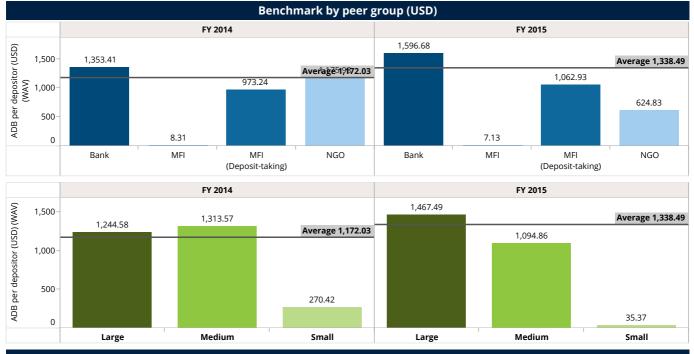


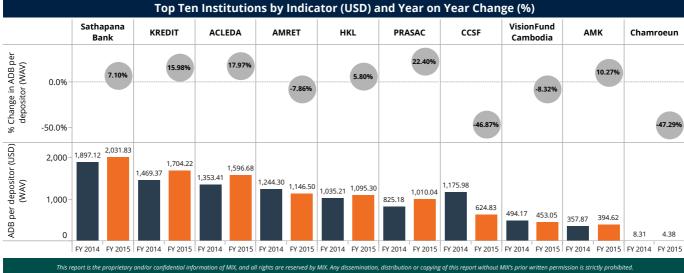
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#### Average deposit balance (ADB) per depositor

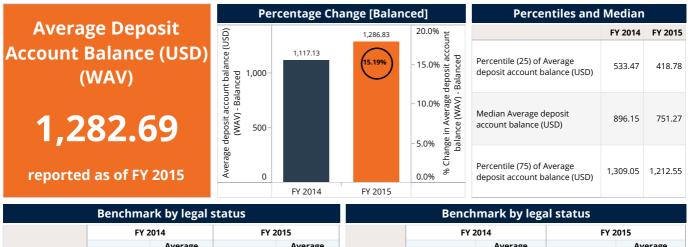


	Benchmar	k by legal s	tatus		Benchmark by legal status					
	FY 2	2014	FY 2015			FY	2014	FY 2015		
Legal Status	FSP count	ADB per depositor (USD) (WAV)	FSP count	ADB per depositor (USD) (WAV)	Scale	FSP count	ADB per depositor (USD) (WAV)	FSP count	ADB per depositor (USD) (WAV)	
Bank	1	1,353.41	1	1,596.68	Large	2	1,244.58	2	1,467.49	
MFI	9	8.31	9	7.13	Medium	5	1,313.57	7	1,094.86	
MFI (Deposit-taking)	8	973.24	8	1,062.93		12		10		
NGO	1	1,175.98	1	624.83	Small	12	270.42	10	35.37	
Total	19	1,172.03	19	1,338.49	Total	19	1,172.03	19	1,338.49	

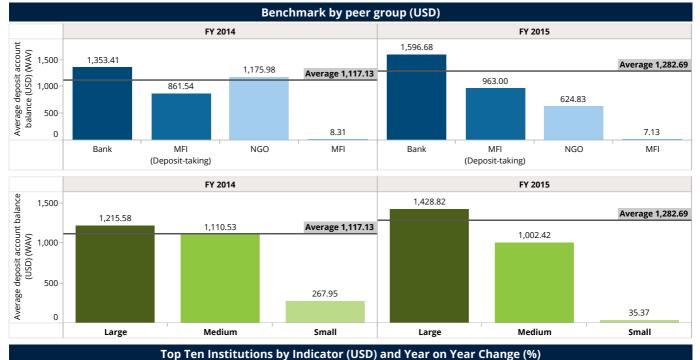




#### Average deposit account balance



	FY 2	2014	FY 2	2015		FY 2	2014	FY 2	015
Legal Status	FSP count	Average deposit account balance (USD) (WAV)	FSP count	Average deposit account balance (USD) (WAV)	Scale	FSP count	Average deposit account balance (USD) (WAV)	FSP count	Average deposit account balance (USD) (WAV)
Bank	1	1,353.41	1	1,596.68	Large	2	1,215.58	2	1,428.82
MFI	9	8.31	9	7.13	Medium	5	1,110.53	7	1,002.42
MFI (Deposit-taking)	8	861.54	8	963.00	meanann			-	
NGO	1	1,175.98	1	624.83	Small	12	267.95	10	35.37
Aggregated	19	1,117.13	19	1,282.69	Aggregated	19	1,117.13	19	1,282.69

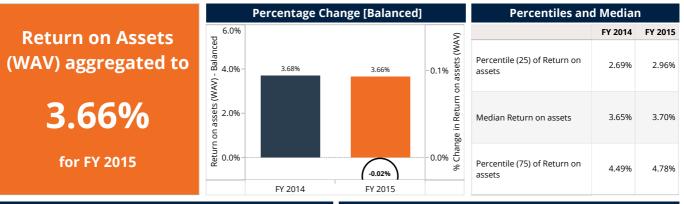


VisionFund Sathapana KREDIT ACLEDA HKL AMRET PRASAC CCSF АМК Chamroeun Bank Cambodia % Change in Average deposit account balance (WAV) 21.63% 17.97% 18.869 15.98% 10.27% 5.01% 0.0% -4.07% -8.16% 46.87% 47.29% -50.0% 2,000.00 1,897.12 1,992.20 account balance (USD) Average deposit 1.704.22 1.596.68 1,469.37 1,353.41 1,175.98 1,084.5 1,000.00 912.39 899.50 879.91 844.12 739.55 624.83 464.77 426.83 394.62 357.87 4.38 0.00 8.31 FY 2014 FY 2015 FY 2015 FY 2014 FY 2015 FY 2014 FY 2015 FY 2014 FY 2015 FY 201 This report is the proprietary and/or confidential information of MIX, and all rights are reserved by MIX. Any dissemination, distribution or copying of this report without MIX's prior written permission is strictly prohibited

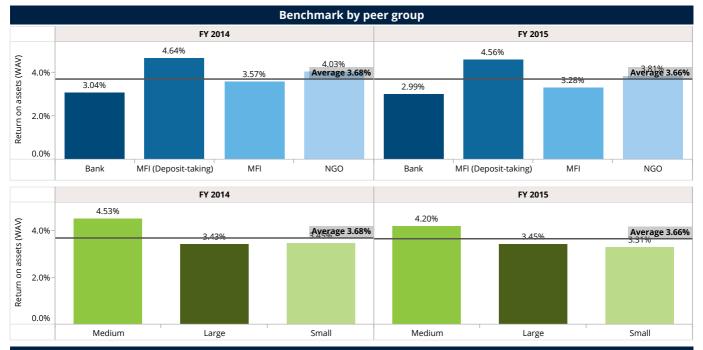
## Financial Performance



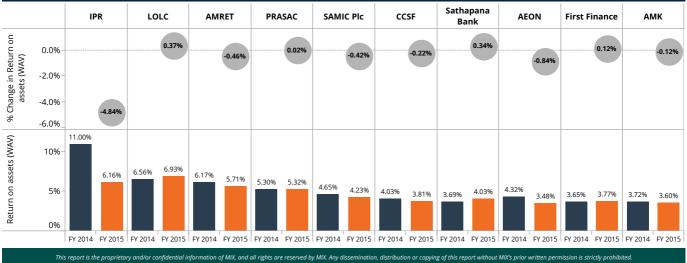
#### **Return on assets**



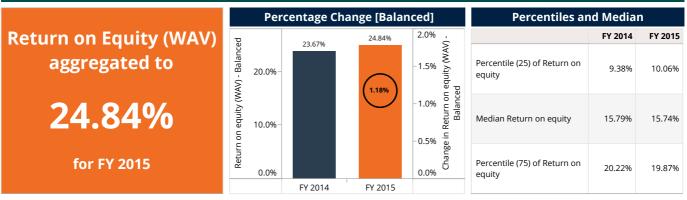
	Benchma	rk by legal s	tatus		Benchmark by scale					
	FY 2014 FY 2015					FY 2014			FY 2015	
Legal Status	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)	Scale	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)	
Bank	1	3.04%	1	2.99%	Large	2	3.43%	2	3.45%	
MFI	9	3.57%	9	3.28%	Medium	5	4.53%	7	4.20%	
MFI (Deposit-taking)	8	4.64%	8	4.56%						
NGO	1	4.03%	1	3.81%	Small	12	3.45%	10	3.31%	
Aggregated	19	3.68%	19	3.66%	Aggregated	19	3.68%	19	3.66%	



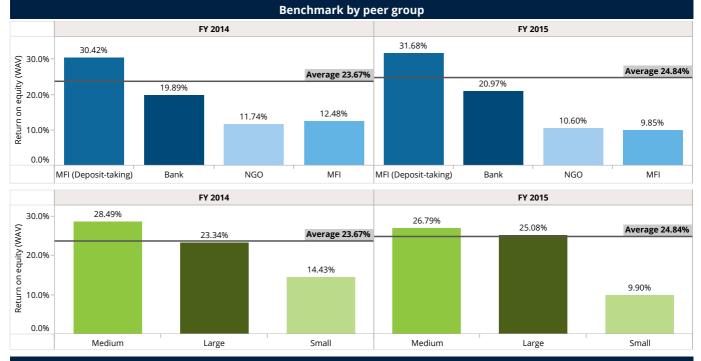
Top Ten Institutions by Indicator and Year on Year Change (%)



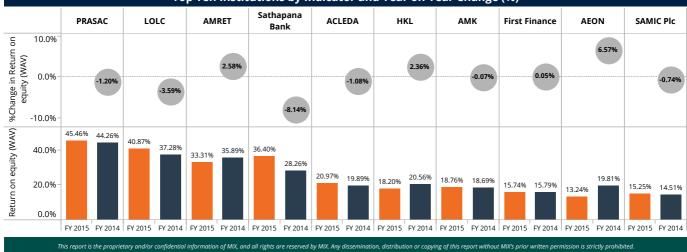
#### **Return on equity**



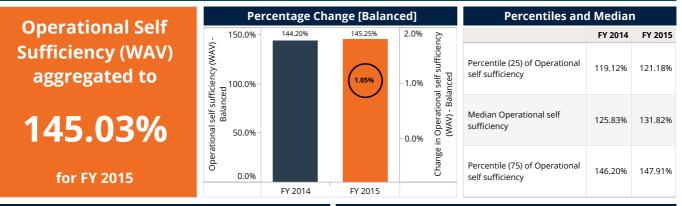
	Benchmar	k by legal s	tatus		Benchmark by scale					
	FY 2	2014	FY 2	2015	FY 2014			FY 2015		
Legal Status	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)	Scale	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)	
Bank	1	19.89%	1	20.97%	Large	2	23.34%	2	25.08%	
MFI	9	12.48%	9	9.85%	Medium	5	28.49%	7	26.79%	
MFI (Deposit-taking)	8	30.42%	8	31.68%						
NGO	1	11.74%	1	10.60%	Small	12	14.43%	10	9.90%	
Aggregated	19	23.67%	19	24.84%	Aggregated	19	23.67%	19	24.84%	



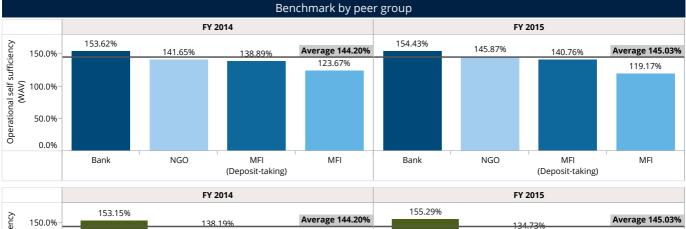
Top Ten Institutions by Indicator and Year on Year Change (%)

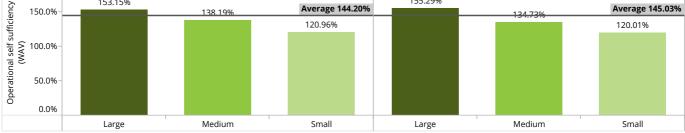


## **Operating self sufficiency (OSS)**

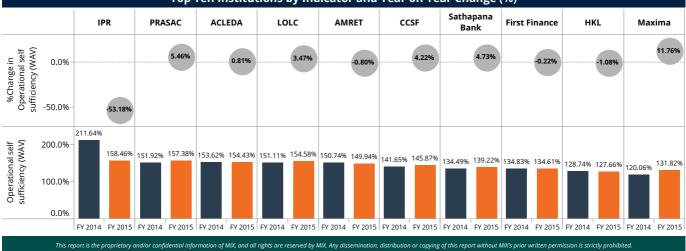


	Benchma	rk by legal s	status		Benchmark by legal status					
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2015		
Legal Status	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)	Scale	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)	
Bank	1	153.62%	1	154.43%	Large	2	153.15%	2	155.29%	
MFI	9	123.67%	9	119.17%	Medium	5	138.19%	7	134.73%	
MFI (Deposit-taking)	8	138.89%	8	140.76%						
NGO	1	141.65%	1	145.87%	Small	12	120.96%	10	120.01%	
Aggregated	19	144.20%	19	145.03%	Aggregated	19	144.20%	19	145.03%	





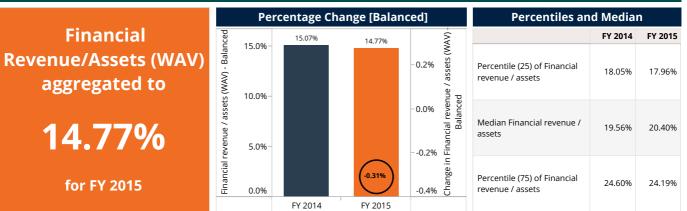
Top Ten Institutions by Indicator and Year on Year Change (%)



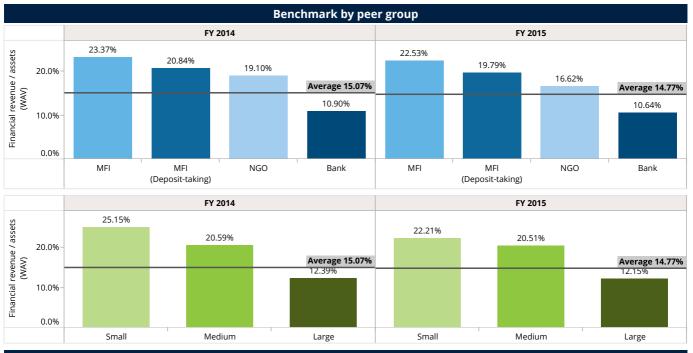
## Revenue & Expenses



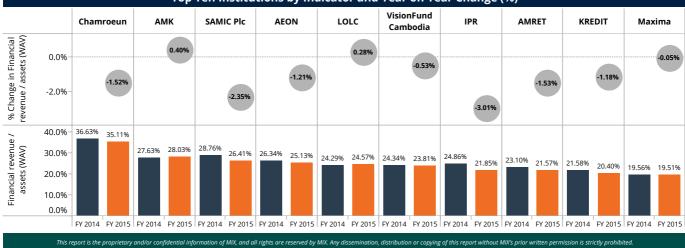
#### Financial revenue by assets



	Benchmai	rk by legal s	tatus		Benchmark by scale						
	FY 2	2014	FY 2015			FY 2	014	FY 2015			
Legal Status	FSP count	Financial revenue / assets (WAV)	FSP count	Financial revenue / assets (WAV)	Scale	FSP count	Financial revenue / assets (WAV)	FSP count	Financial revenue / assets (WAV)		
Bank	1	10.90%	1	10.64%	Large	2	12.39%	2	12.15%		
MFI	9	23.37%	9	22.53%	Medium	5	20.59%	7	20.51%		
MFI (Deposit-taking)	8	20.84%	8	19.79%		-					
NGO	1	19.10%	1	16.62%	Small	12	25.15%	10	22.21%		
Aggregated	19	15.07%	19	14.77%	Aggregated	19	15.07%	19	14.77%		

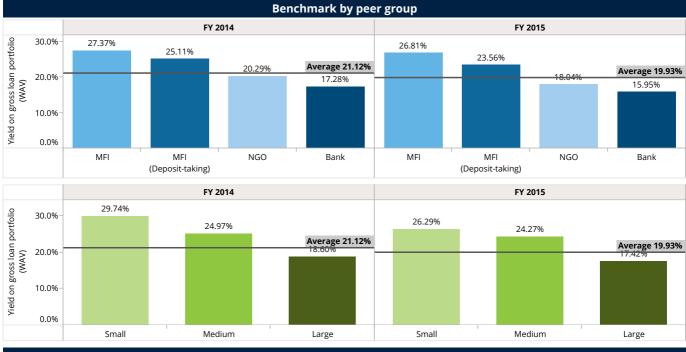


Top Ten Institutions by Indicator and Year on Year Change (%)

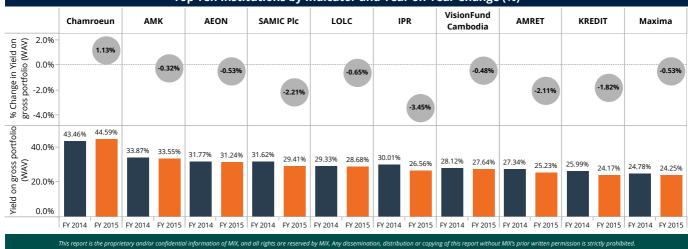


#### Yield on gross loan portfolio Percentiles and Median Percentage Change [Balanced] 3.0% FY 2014 FY 2015 21.12% nge in Yield on gross portfolio (WAV) Balanced Yield on GLP (WAV) 19.92% Yield on gross loan portfolio (WAV) -20.0% 2.0% Percentile (25) of Yield on aggregated to gross loan portfolio 20.67% 21.31% (nominal) 15.0% 1.0% Balanced 19.93% Median Yield on gross loan 10.0% 0.0% 24.78% 24.25% portfolio (nominal) 5.0% -1.0% -1.20% Percentile (75) of Yield on for FY 2015 Char gross loan portfolio 29.67% 29.05% -2.0% 0.0% (nominal) FY 2014 FY 2015 Benchmark by legal status Benchmark by scale

	status		Dentimark by scale						
	FY 2014		FY 2015			FY 2014		FY 2015	
Legal Status	FSP count	Yield on gross loan portfolio (WAV)	FSP count	Yield on gross loan portfolio (WAV)	Scale	FSP count	Yield on gross loan portfolio (WAV)	FSP count	Yield on gross loan portfolio (WAV)
Bank	1	17.28%	1	15.95%	Large	2	18.60%	2	17.42%
MFI	9	27.37%	9	26.81%	Medium	5	24.97%	7	24.27%
MFI (Deposit-taking)	8	25.11%	8	23.56%					
NGO	1	20.29%	1	18.04%	Small	12	29.74%	10	26.29%
Aggregated	19	21.12%	19	19.93%	Aggregated	19	21.12%	19	19.93%

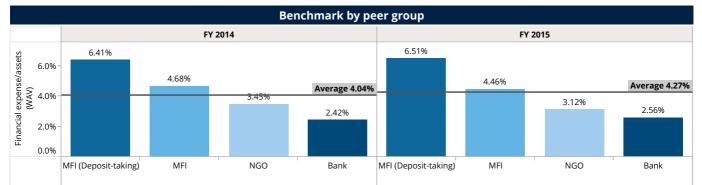


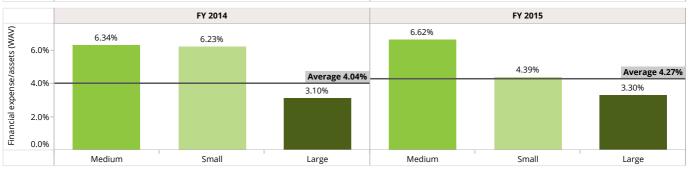
Top Ten Institutions by Indicator and Year on Year Change (%)

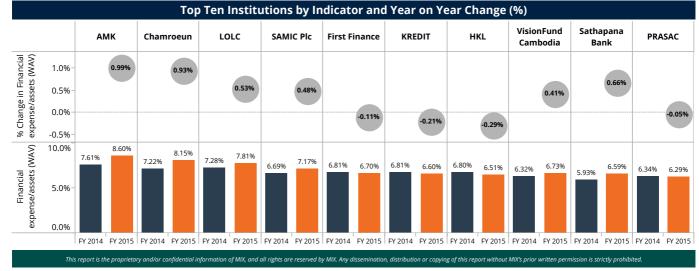


#### Financial expense by assets Percentage Change [Balanced] **Percentiles and Median** Financial 0.5% FY 2014 FY 2015 4.27% 4.04% Change in Financial expense/assets (WAV) - Balanced Expense/Assets (WAV) Financial expense/assets (WAV) 4.0% 0.4% Percentile (25) of Financial 2.86% 3.05% aggregated to expense / assets 3.0% 0.3% Balanced 0.23% Median Financial expense / 2.0% 4.27% 0.2% 5.93% 6.29% assets 1.0% 0.1% Percentile (75) of Financial 6.81% 6.72% for FY 2015 0.0% 0.0% expense / assets FY 2014 FY 2015

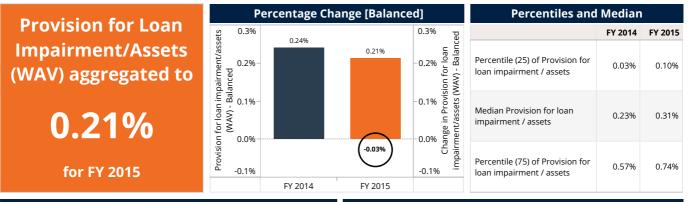
		Benchmark by scale							
	FY 2014		FY 2015			FY 2014		FY 2015	
Legal Status	FSP count	Financial expense/ assets (WAV)	FSP count	Financial expense/ assets (WAV)	Scale	FSP count	Financial expense/assets (WAV)	FSP count	Financial expense/assets (WAV)
Bank	1	2.42%	1	2.56%	Large	2	3.10%	2	3.30%
MFI	9	4.68%	9	4.46%	Medium	5	6.34%	7	6.62%
MFI (Deposit-taking)	8	6.41%	8	6.51%					
NGO	1	3.45%	1	3.12%	Small	12	6.23%	10	4.39%
Aggregated	19	4.04%	19	4.27%	Aggregated	19	4.04%	19	4.27%



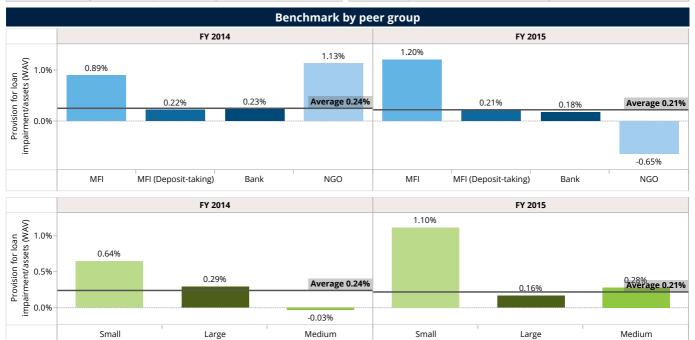




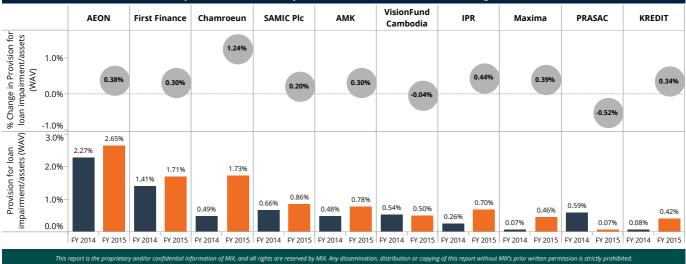
#### Provision for loan impairment by assets



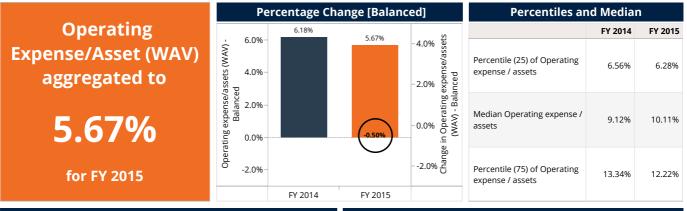
	status		Benchmark by legal scale						
	FY 2014		FY 2015			FY 2014		FY 2015	
Legal Status	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)	Scale	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)
Bank	1	0.23%	1	0.18%	Large	2	0.29%	2	0.16%
MFI	9	0.89%	9	1.20%	Medium	5	-0.03%	7	0.28%
MFI (Deposit-taking)	8	0.22%	8	0.21%		10	0.5.00		
NGO	1	1.13%	1	-0.65%	Small	12	0.64%	10	1.10%
Aggregated	19	0.24%	19	0.21%	Aggregated	19	0.24%	19	0.21%



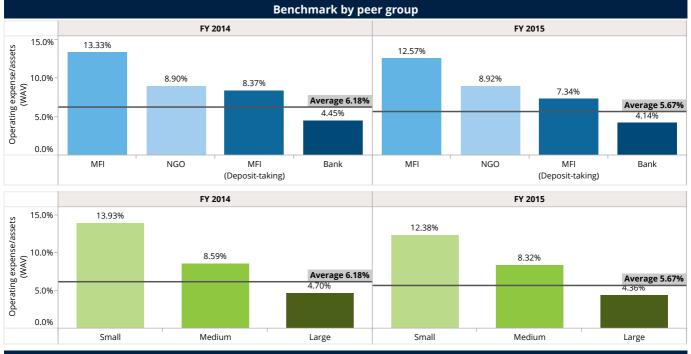




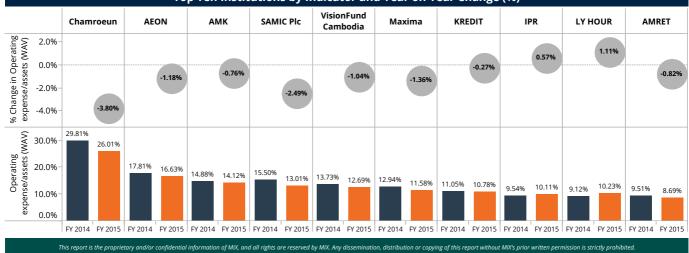
#### **Operating expenses by assets**



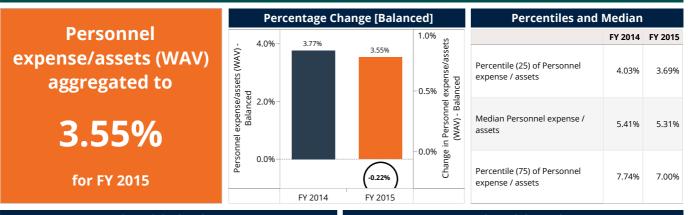
		Benchmark by scale							
	FY 2	2014	FY 2015			FY 2014		FY 2015	
Legal Status	FSP count	Operating expense/ assets (WAV)	FSP count	Operating expense/ assets (WAV)	Scale	FSP count	Operating expense/assets (WAV)	FSP count	Operating expense/assets (WAV)
Bank	1	4.45%	1	4.14%	Large	200,648	4.70%	200,648	4.36%
MFI	9	13.33%	9	12.57%	Medium	502.480	8.59%	703.743	8.32%
MFI (Deposit-taking)	8	8.37%	8	7.34%		,		,	
NGO	1	8.90%	1	8.92%	Small	1,464,950	13.93%	1,194,595	12.38%
Aggregated	19	6.18%	19	5.67%	Aggregated	2,168,078	6.18%	2,098,986	5.67%



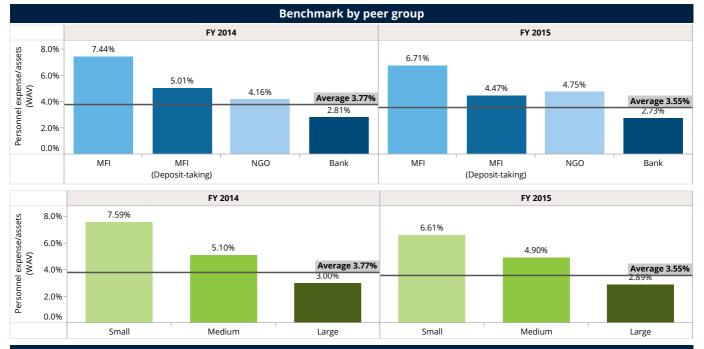
Top Ten Institutions by Indicator and Year on Year Change (%)



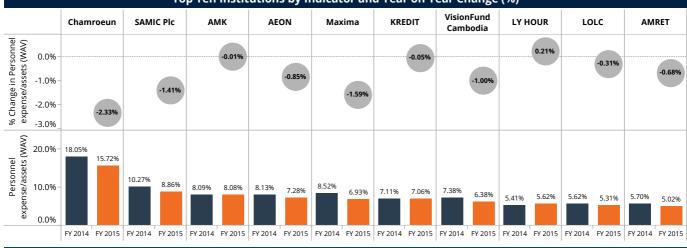
# Personnel expenses by assets



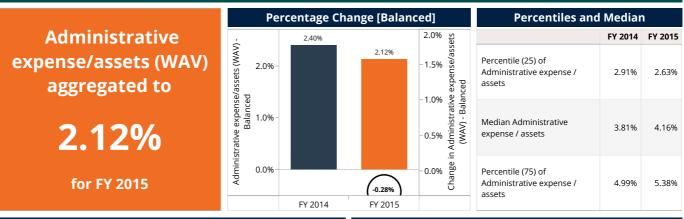
	Benchma	rk by legal s	status		Benchmark by scale					
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2	2015	
Legal Status	FSP count	Personnel expense/ assets (WAV)	FSP count	Personnel expense/ assets (WAV)	Scale	FSP count	Personnel expense/assets (WAV)	FSP count	Personnel expense/assets (WAV)	
Bank	1	2.81%	1	2.73%	Large	2	3.00%	2	2.89%	
MFI	9	7.44%	9	6.71%	Medium	5	5.10%	7	4.90%	
MFI (Deposit-taking)	8	5.01%	8	4.47%						
NGO	1	4.16%	1	4.75%	Small	12	7.59%	10	6.61%	
Aggregated	19	3.77%	19	3.55%	Aggregated	19	3.77%	19	3.55%	



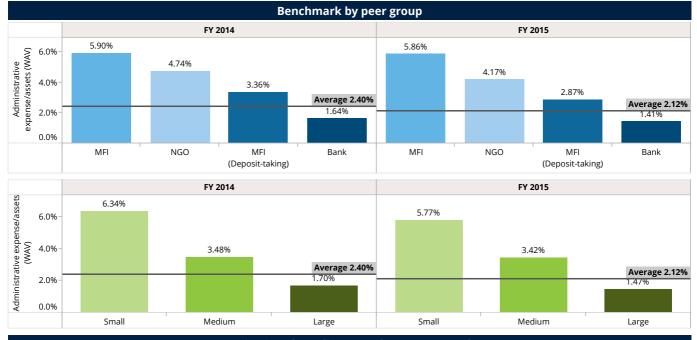
Top Ten Institutions by Indicator and Year on Year Change (%)



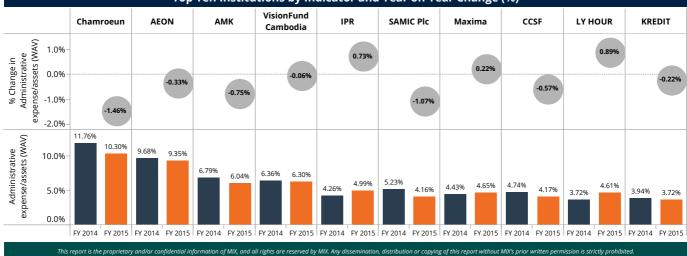
# Administrative expense by assets



	Benchma	ark by legal s	status		Benchmark by scale					
	FY	2014	FY 2015			FY 2014		FY 2	2015	
Legal Status	FSP count	Administrativ e expense/ass et	FSP count	Administrativ e expense/ass et	Scale	FSP count	Administrative expense/ assets (WAV)	FSP count	Administrative expense/ assets (WAV)	
Bank	1	1.64%	1	1.41%	Large	2	1.70%	2	1.47%	
MFI	9	5.90%	9	5.86%	Medium	5	3.48%	7	3.42%	
MFI (Deposit-taking)	8	3.36%	8	2.87%		5				
NGO	1	4.74%	1	4.17%	Small	12	6.34%	10	5.77%	
Aggregated	19	2.40%	19	2.12%	Aggregated	19	2.40%	19	2.12%	



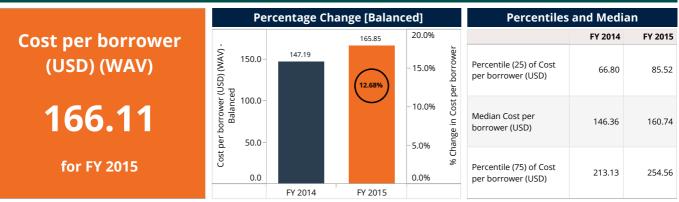
Top Ten Institutions by Indicator and Year on Year Change (%)



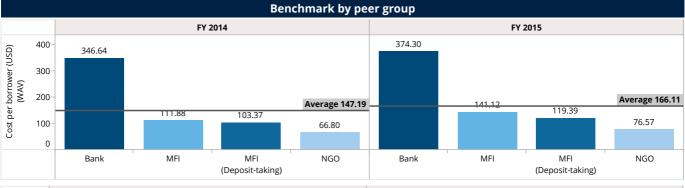
# Productivity & Efficiency

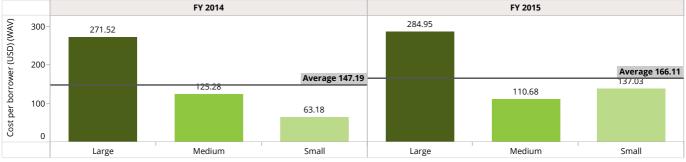


# Cost per borrower

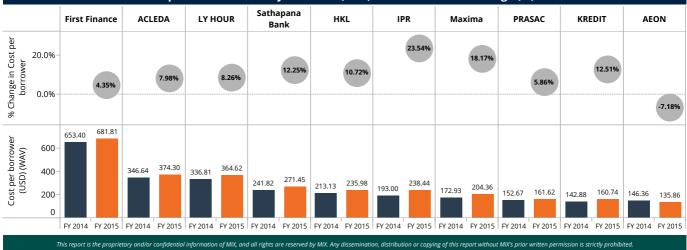


	Benchmar	'k by Legal S	tatus		Benchmark by Scale					
	FY 2014 FY 2015					FY 2	014	FY 2015		
Legal Status	FSP count	Cost per borrower (USD) (WAV)	FSP count	Cost per borrower (USD) (WAV)	Scale	FSP count	Cost per borrower (USD) (WAV)	FSP count	Cost per borrower (USD) (WAV)	
Bank	1	346.64	1	374.30	Large	2	271.52	2	284.95	
MFI	9	111.88	9	141.12	Medium	5	125.28	7	110.68	
MFI (Deposit-taking)	8	103.37	8	119.39		40	62.40	10	407.00	
NGO	1	66.80	1	76.57	Small	12	63.18	10	137.03	
Aggregated	regated 19 147.1			166.11	Aggregated	19	147.19	19	166.11	

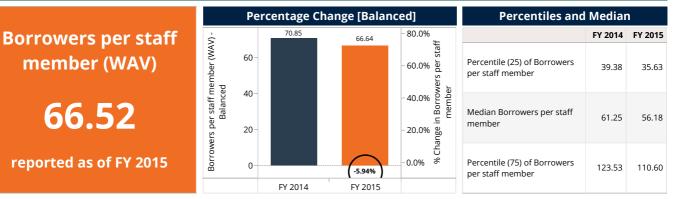




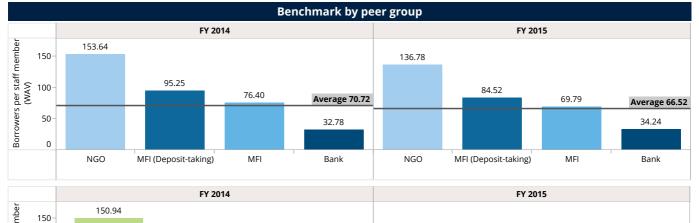


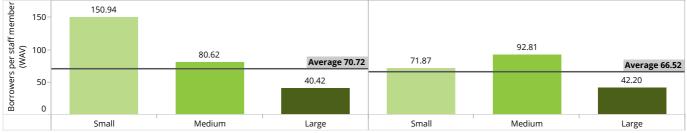


# Borrower per staff member

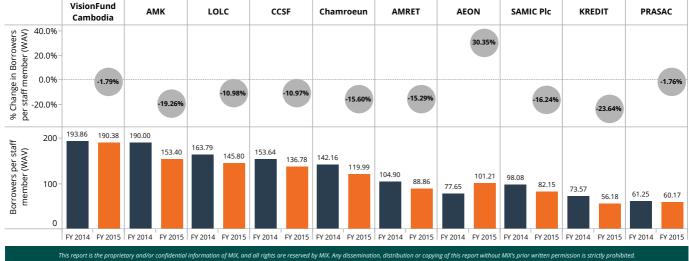


	Benchma	ark by legal s	status		Benchmark by scale						
	FY 2	2014	FY 2015			FY 2	2014	FY 2	2015		
Legal Status	FSP count	Borrowers per staff member (WAV)	FSP count	Borrowers per staff member (WAV)	Scale	FSP count	Borrowers per staff member (WAV)	FSP count	Borrowers per staff member (WAV)		
Bank	1	32.78	1	34.24	Large	2	40.42	2	42.20		
MFI	9	76.40	9	69.79	Medium	5	80.62	7	92.81		
MFI (Deposit-taking)	8	95.25	8	84.52		_		,			
NGO	1	153.64	1	136.78	Small	12	150.94	10	71.87		
Aggregated	19	70.72	19	66.52	Aggregated	19	70.72	19	66.52		

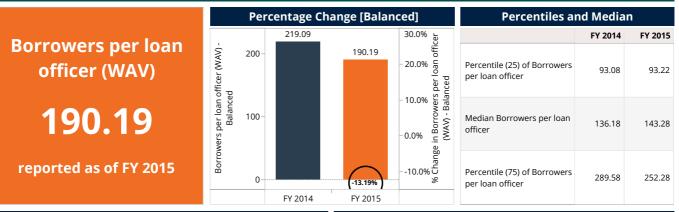




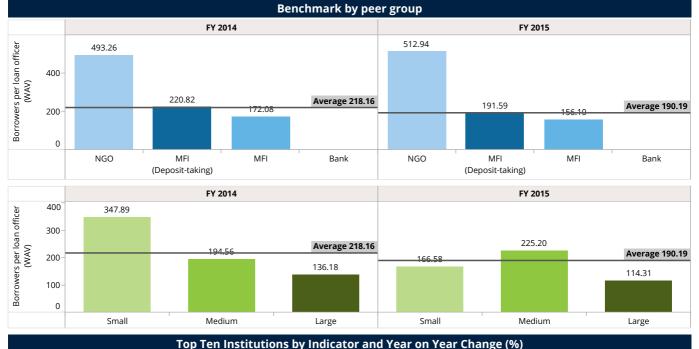
Top Ten Institutions by Indicator and Year on Year Change (%)



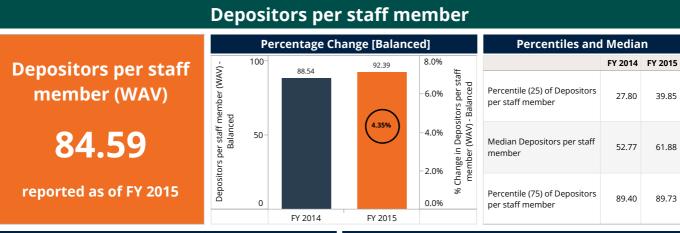
# Borrower per loan officer



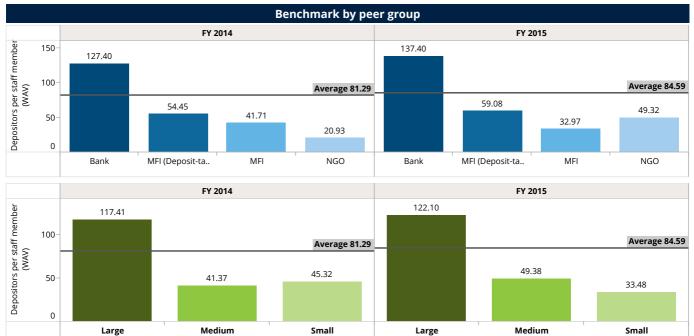
	Benchmar	k by legal s	tatus		Benchmark by scale					
	FY 2	2014	FY 2015			FY 2	2014	FY 2015		
Legal Status	FSP count	Borrowers per loan officer (WAV)	FSP count	Borrowers per loan officer (WAV)	Scale	FSP count	Borrowers per loan officer (WAV)	FSP count	Borrowers per loan officer (WAV)	
Bank	1		1		Large	2	136.18	2	114.31	
MFI	9	172.08	9	156.10	Medium	5	194.56	7	225.20	
MFI (Deposit-taking)	8	220.82	8	191.59						
NGO	1	493.26	1	512.94	Small	12	347.89	10	166.58	
Aggregated	19	218.16	19	190.19	Aggregated	19	218.16	19	190.19	

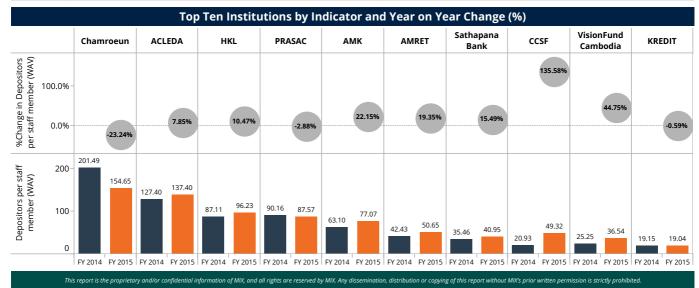




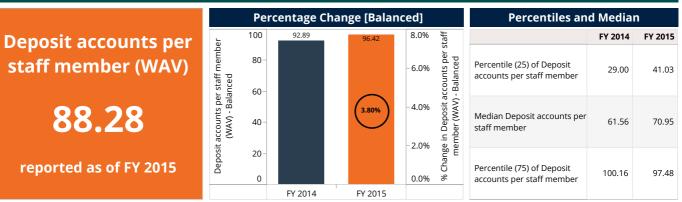


	Benchmar	'k by legal s	tatus		Benchmark by legal status					
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2015		
Legal Status	FSP count	Deposit accounts per staff member (WAV)	FSP count	Deposit accounts per staff member (WAV)	Scale	FSP count	Depositors per staff member (WAV)	FSP count	Depositors per staff member (WAV)	
Bank	1	127.40	1	137.40	Large	2	117.41	2	122.10	
MFI	9	41.73	9	32.97	Medium	5	41.37	7	49.38	
MFI (Deposit-taking)	8	61.51	8	65.21			15.00	10		
NGO	1	20.93	1	49.32	Small	12	45.32	10	33.48	
Aggregated	19	85.29	19	88.28	Aggregated	19	81.29	19	84.59	

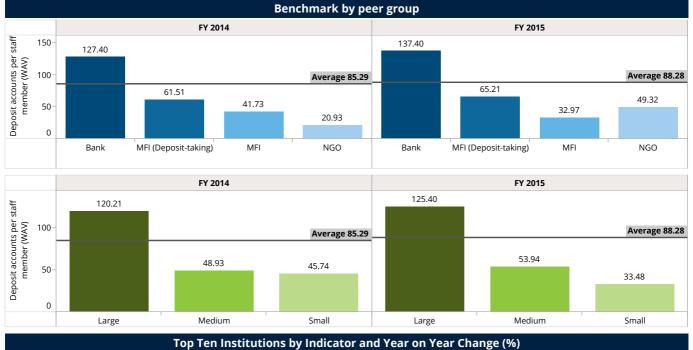


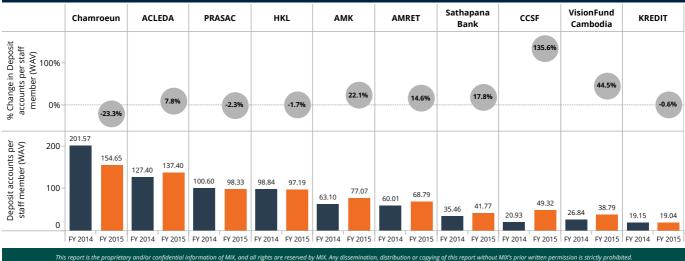


# Deposit accounts per staff member

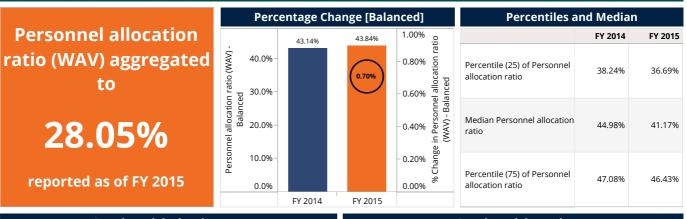


	Benchma	rk by legal st	tatus		Benchmark by legal status					
	FY 2	2014	FY 2	2015		FY	2014	FY 2	2015	
Legal Status	FSP count	Deposit accounts per staff member (WAV)	FSP count	Deposit accounts per staff member (WAV)	Scale	FSP count	Deposit accounts per staff member (WAV)	FSP count	Deposit accounts per staff member (WAV)	
Bank	1	127.40	1	137.40	Large	2	120.21	2	125.40	
MFI	9	41.73	9	32.97	Medium	5	48.93	7	53.94	
MFI (Deposit-taking)	8	61.51	8	65.21		12	45.74	10	22.40	
NGO	1	20.93	1	49.32	Small	12	45.74	10	33.48	
Aggregated	19	85.29	19	88.28	Aggregated	19	85.29	19	88.28	

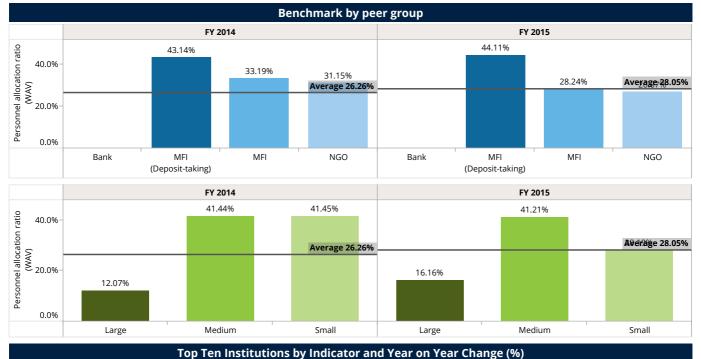




# Personnel allocation ratio



	Benchma	rk by legal s	status		Benchmark by scale					
	FY 2	014	FY 2	015		FY 2	2014	FY 2015		
Legal Status	FSP count	Personnel allocation ratio (WAV)	FSP count	Personnel allocation ratio (WAV)	Scale	FSP count	Personnel allocation ratio (WAV)	FSP count	Personnel allocation ratio (WAV)	
Bank	1		1		Large	2	12.07%	2	16.16%	
MFI	9	33.19%	9	28.24%	Medium	5	41.44%	7	41.21%	
MFI (Deposit-taking)	8	43.14%	8	44.11%						
NGO	1	31.15%	1	26.67%	Small	12	41.45%	10	28.19%	
Aggregated	19	26.26%	19	28.05%	Aggregated	19	26.26%	19	28.05%	



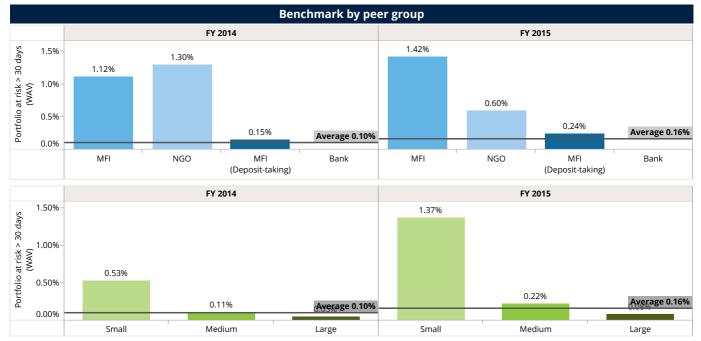
VisionFund Sathapana LOLC PRASAC First Finance IPR HKL Chamroeun Maxima АМК Cambodia Bank 10.0% Personnel allocation %Change in Personnel ratio (WAV) allocation ratio (WAV) -7 66% 5.0% Balanced 0.44% 0.0% -0.80% -0.88% -1.49% -2.08% -2.02% -3.16% -4.60% -4.86% -5.0% 55.54% 60.0%-55.10% 52.64% 51.16% 49.09% 50.00% 48.21% 46.30% 46.84% 47.08% 46.46% 45.57% 44.98% 45.00% 44.44% 42.86% 41.37% 40.97% 41.27% 40.47% 40.0% 20.0% 0.0% FY 2014 FY 2015 FY 201 This report is the proprietary and/or confidential information of MIX, and all rights are reserved by MIX. Any dissemination, distribution or copying of this report without MIX's prior written permission is strictly prohibited.

# Risk & Liquidity

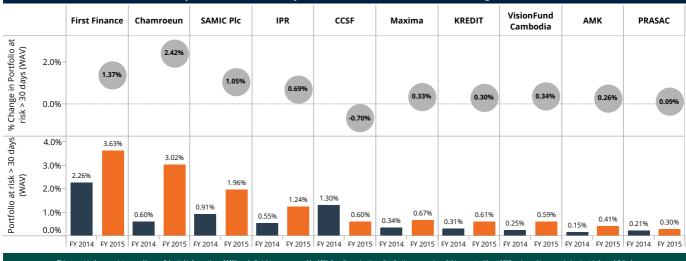


### Portfolio at risk > 30 days (%) Percentage Change [Balanced] Percentiles and Median Portfolio at risk > 30 0.4% FY 2014 FY 2015 0.32% - (VX) - 0.3% Balanced Balanced 0.1% days (WAV) aggregated Percentile (25) of Portfolio at 0.15% 0.28% risk > 30 days to (WAV) - Balanced 0.19% Median Portfolio at risk > 30 0.16% 0.33% 0.60% days 0.13% Percentile (75) of Portfolio at 0.84% 2.23% reported as of FY 2015 0.0% 0.0% risk > 30 days FY 2014 FY 2015

	Benchma	rk by legal s	status		Benchmark by scale				
	FY 2	2014	FY 2015			FY 2014		FY 2015	
Legal Status	FSP count	Portfolio at risk > 30 days (WAV)	FSP count	Portfolio at risk > 30 days (WAV)	Scale	FSP count	Portfolio at risk > 30 days (WAV)	FSP count	Portfolio at risk > 30 days (WAV)
Bank	1		1		Large	2	0.05%	2	0.08%
MFI	9	1.12%	9	1.42%	Medium	5	0.11%	7	0.22%
MFI (Deposit-taking)	8	0.15%	8	0.24%					
NGO	1	1.30%	1	0.60%	Small	12	0.53%	10	1.37%
Aggregated	19	0.10%	19	0.16%	Aggregated	19	0.10%	19	0.16%

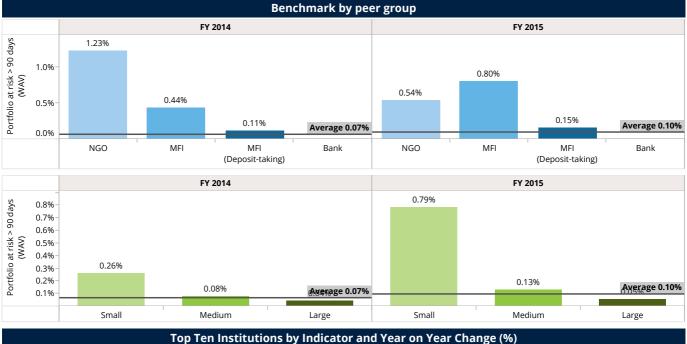


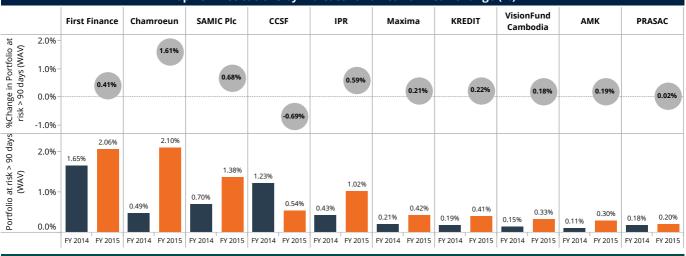
Top Ten Institutions by Indicator and Year on Year Change (%)



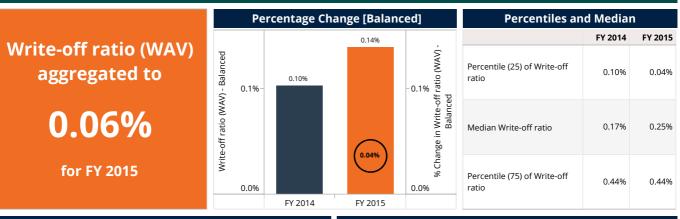
### Portfolio at risk > 90 days (%) Percentage Change [Balanced] **Percentiles and Median** Portfolio at risk > 90 0.2% 0.20% FY 2014 FY 2015 Change in Portfolio at risk > 90 days (WAV) - Balanced 0.2% Portfolio at risk > 90 days (WAV) -Balanced days (WAV) aggregated Percentile (25) of Portfolio at 0.12% 0.16% risk > 90 days 0.14% to 0.1% 0.1% Median Portfolio at risk > 90 0.10% 0.19% 0.41% days 0.06% Percentile (75) of Portfolio at 0.50% 1.20% reported as of FY 2015 0.0% 0.0% risk > 90 days FY 2014 FY 2015

	Benchma	ark by legal s	status		Benchmark by scale					
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2015		
Legal Status	FSP count	Portfolio at risk > 90 days (WAV)	FSP count	Portfolio at risk > 90 days (WAV)	Scale	FSP count	Portfolio at risk > 90 days (WAV)	FSP count	Portfolio at risk > 90 days (WAV)	
Bank	1		1		Large	2	0.04%	2	0.05%	
MFI	9	0.44%	9	0.80%	Medium	5	0.08%	7	0.13%	
MFI (Deposit-taking)	8	0.11%	8	0.15%						
NGO	1	1.23%	1	0.54%	Small	12	0.26%	10	0.79%	
Aggregated	19	0.07%	19	0.10%	Aggregated	19	0.07%	19	0.10%	

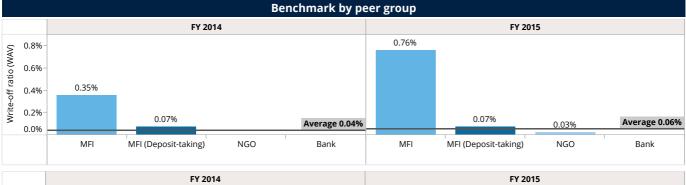


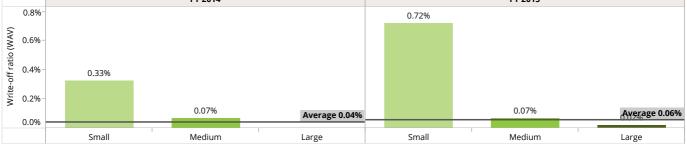


# Write-off ratio



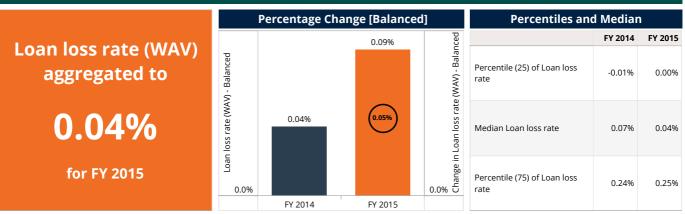
	Benchma	rk by legal s	status		Benchmark by scale					
	FY 2	014	FY 2015			FY 2014		FY 2	2015	
Legal Status	FSP count	Write-off ratio (WAV)	FSP count	Write-off ratio (WAV)	Scale	FSP count	Write-off ratio (WAV)	FSP count	Write-off ratio (WAV)	
Bank	1		1		Large	2		2	0.02%	
MFI	9	0.35%	9	0.76%	Medium	5	0.07%	7	0.07%	
MFI (Deposit-taking)	8	0.07%	8	0.07%				10	0.700/	
NGO	1		1	0.03%	Small	12	0.33%	10	0.72%	
Aggregated	19	0.04%	19	0.06%	Aggregated	19	0.04%	19	0.06%	



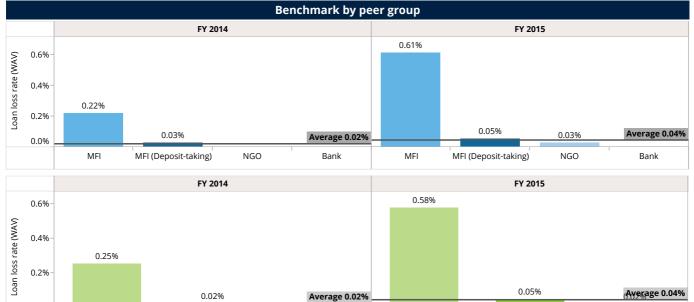


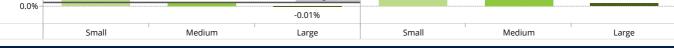
Top Ten Institutions by Indicator and Year on Year Change (%) VisionFund AEON **First Finance** IPR KREDIT AMRET HKL Chamroeun Sathapana Bank Cambodia % Change in Write-off ratio (WAV) 1.17% 1.0% 0.86% 0.23% 0.21% 0.04% 0.01% 0.00% 0.0% -0.07% -0.28% 1.94% 2.0% Write-off ratio (WAV) 1.58% 1.0% 0.77% 0.72% 0.59% 0.48% 0.40% 0.31% 0.25% 0.19% 0.11% 0.11% 0.07% 0.04% 0.04% 0.04% 0.02% 0.03% 0.0% FY 2015 FY 2015 FY 2014 FY 2015 FY 2014 FY 2015 FY 2015 FY 2015 FY 2014 FY 2015 FY 2014 FY 2014 FY 2014 FY 2015 FY 2014 FY 2015 FY 2014 FY 2014

## Loan loss rate



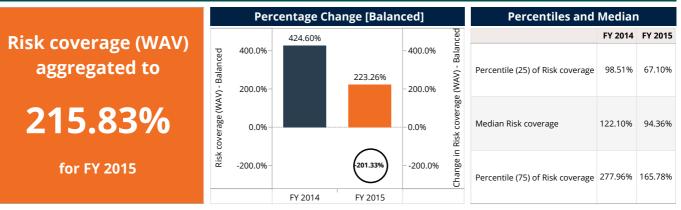
	Benchma	rk by legal s	tatus		Benchmark by scale						
	FY 2	2014	FY 2	2015		FY 2	2014	FY 2	2015		
Legal Status	FSP count	Loan loss rate (WAV)	FSP count	Loan loss rate (WAV)	Scale	FSP count	Loan loss rate (WAV)	FSP count	Loan loss rate (WAV)		
Bank	1		1		Large	2	-0.01%	2	0.02%		
MFI	9	0.22%	9	0.61%	Medium	5	0.02%	7	0.05%		
MFI (Deposit-taking)	8	0.03%	8	0.05%		10		,			
NGO	1		1	0.03%	Small	12	0.25%	10	0.58%		
Aggregated	gregated 19 0.02%			0.04%	Aggregated	19	0.02%	19	0.04%		



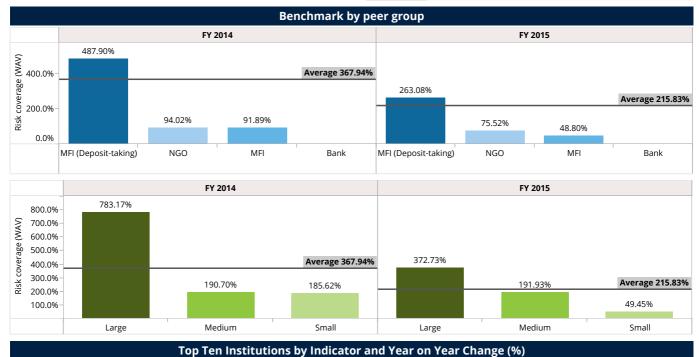


Top Ten Institutions by Indicator and Year on Year Change (%) VisionFund Sathapana AEON First Finance IPR АМК KREDIT PRASAC LY HOUR Chamroeun Cambodia Bank % Change in Loan loss rate (WAV) 1.17% 1.0% 0.75% 0.21% 0.26% 0.06% 0.10% 0.0% -0.07% 0.00% -0.39% -0.45% 1.94% Loan loss rate (WAV) 2.0% 1.36% 1.0% 0.77% 0.61% 0.59% 0.41% 0.40% 0.38% 0.19% 0.15% 0.14% 0.11% 0.06% 0.07% 0.04% 0.00% 0.00% 0.0% -0.03% -0.01% 0.00% FY 2014 FY 2015 FY 2014 FY 2015

## **Risk coverage**



	Benchma	rk by legal s	tatus	Benchmark by Scale							
	FY	2014	FY 2	2015		FY 2	2014	FY 2015			
Legal Status	tatus FSP count Risk coverage (WAV)		FSP count	Risk coverage (WAV)	Scale	FSP count	Risk coverage (WAV)	FSP count	Risk coverage (WAV)		
Bank	1		1		Large	2	783.17%	2	372.73%		
MFI	9	91.89%	9	48.80%	Medium	5	190.70%	7	191.93%		
MFI (Deposit-taking)	8	487.90%	8	263.08%	<b>C</b>	12	185.62%	10	49.45%		
NGO	1	94.02%	1	75.52%	Small	12	185.02%	10	49.45%		
Aggregated	19	367.94%	19	215.83%	Aggregated	19	367.94%	19	215.83%		





# Financial Service Provider (FSP) data



# Financial Service Providers (FSPs) Operational Indicators

Legal Status	Name	Dates	Assets (USD) m	Equity (USD) m	Offices	Personnel	Loan officers	Deposits to loans (WAV)	Deposits to total assets (WAV)	Number of active borrowers '000	Gross Loan Portfolio (USD) m	ALB per borrower (USD) (WAV)	Number of depositors '000	Number of deposit accounts '000	Deposits (USD) m	ADB per depositor (USD) (WAV)	Average deposit account balance (USD) (WAV)
		FY 2014	3,051.46	452.41	253	11,182		96.68%	63.18%	366.56	1,994.34	5,440.65	1,424.59	1,424.59	1,928.05	1,353.41	1,353.41
Bank	ACLEDA	FY 2015	3,803.00	558.56	258	11,926		106.62%	68.80%	408.35	2,453.92	6,009.37	1,638.62	1,638.62	2,616.36	1,596.68	1,596.68
	1501	FY 2014	26.45	4.86	6	396				30.75	20.83	677.26					
	AEON	FY 2015	34.15	11.06	7	429				43.42	27.91	642.76					
	Chamman	FY 2014	9.83	1.63	40	330	162	7.40%	5.62%	46.91	7.46	159.07	66.49	66.52	0.55	ADB per depositor (USD) (WAV) depositor accoursitor (WAV)   1,353,41 1,3   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,596,68 1,5   1,241,01 1,6   1,146,50 1,6   1,146,51 1,6   1,146,53 1,6   1,146,9,37 1,6   1,146,9,37 1,6   1,169,31 1,9   1,169,31 1,9   1,187,12 1,8	8.31
	Chamroeun	FY 2015	11.91	1.95	34	336	162	2.61%	1.91%	40.32	8.74	216.72	51.96	51.96	0.23	4.38	4.38
	Delta Microfinance	FY 2014	3.54	0.25	5	111	52			4.19	2.68	638.91					
	Farmer Fireners Ltd	FY 2014	0.44	0.13	1	9	3			0.36	0.38	1,043.24					
	Farmer Finance Ltd	FY 2015	0.43	0.16	1	10	4			0.42	0.40	940.28			Of Deposits (USD)ADB per depositor (USD) (WAV)ADB per depositor 		
	First First and	FY 2014	19.60	4.15	4	46	23			1.38	15.53	11,238.42					
MFI	First Finance	FY 2015	23.52	6.17	4	79	37			1.71	21.47	12,555.44					
WH	IPR LY HOUR	FY 2014	9.43	6.62	10	99	46			4.42	7.58	1,714.09					
	IPR	FY 2015	12.50	7.29	13	135	60			4.63	9.39	2,028.30					
		FY 2014	32.88	5.16	16	307	109			9.59	28.18	2,938.85					
	LYHOUR	FY 2015	39.26	17.21	25	406	136			11.39	34.50	3,030.11					
		FY 2014	5.16	1.79	7	86	44			3.57	4.33	1,213.25				ADB per depositor (USD) (WAV) deposit account balance (USI (WAV)   5 1,353.41 1,353.4   6 1,596.68 1,596.61   7 3 3.3   8 3.3 4.38   9 3.3 4.38   9 3.3 4.38   9 3.3 4.38   9 3.4.38 4.2   9 3.57.87 3.57.87   9 3.57.87 3.57.87   9 3.57.87 3.57.87   9 3.57.87 3.57.87   9 3.57.87 3.57.87   9 3.57.87 3.57.87   9 3.1,146.50 3.44.41   1 1,035.21 9.10.23   1 1,035.21 9.10.23   2 1,146.50 3.44.41   3 1,035.21 9.10.23   1 1,095.30 1,046.93   9 1,146.93 1,146.93   9 1,469.37 1,469.37	
	Maxima	FY 2015	8.59	4.39	10	108	50			4.73	8.02	1,695.10					
	CALLIC DI	FY 2014	13.22	3.75	17	210	90			20.60	11.95	580.20				3.29 357.87 357.87   4.66 394.62 394.62   3.12 1.244.30 879.91   0.85 1.146.50 844.12   2.33 1.035.21 912.39	
	SAMIC Plc	FY 2015	15.23	4.27	17	236	80			19.39	14.00	721.90					
	Seilanithih	FY 2015	3.95	0.92	25	134		6.12%	5.38%	4.71	3.48	737.42	9.80	9.80	0.21	21.71	21.71
		FY 2014	119.16	24.02	139	1,740	793	40.79%	32.97%	330.60	96.33	291.39	109.79	109.79	39.29	357.87	357.87 357.87   394.62 394.62   1,244.30 879.91
	AIVIN	FY 2015	159.18	28.79	146	2,126	871	50.39%	40.62%	326.12	128.32	393.47	163.86	163.86	64.66	394.62	394.62
	AMK	FY 2014	345.28	60.28	142	2,900	1,109	53.28%	44.35%	304.21	287.42	944.80	123.06	174.02	153.12	1,244.30	879.91
	AMRET	FY 2015	478.42	79.84	154	3,459	1,300	48.82%	41.98%	307.38	411.41	1,338.47	175.18	237.94	200.85	1,146.50	844.12
	HKL	FY 2014	316.36	38.74	49	1,911	819	68.88%	54.47%	100.64	250.19	2,486.12	166.47	188.88	172.33	1,035.21	912.39
	HKL	FY 2015	446.12	57.67	56	2,243	928	65.04%	52.99%	112.78	363.50	3,223.21	215.84	217.99	236.41	1,095.30	1,084.51
	KREDIT	FY 2014	121.53	23.15	73	1,265	436	35.42%	29.29%	93.07	100.48	1,079.66	24.22	24.22	35.59	1,469.37	1,469.37
MFI	KREDIT	FY 2015	149.13	25.34	81	1,654	563	41.73%	35.98%	92.92	128.57	1,383.73	31.48	31.48	53.66	1,704.22	1,704.22
(Deposit-taking)	LOLC	FY 2014	134.25	23.79	54	1,156	637			189.35	115.33	609.08					
	LOLC	FY 2015	222.40	36.00	67	1,498	832	0.15%	0.12%	218.41	188.35	862.39	0.36	0.42	0.28	762.38	658.42
	PRASAC	FY 2014	701.29	93.03	176	4,100	1,844	52.57%	43.50%	251.11	580.31	2,310.96	369.67	412.47	305.04	825.18	deposit account wiewaccount account wiewaccount account wiewaccount account wiewaccount account wiewaccount wiewaccount wiewaccount wiewaccount wiewaccount wiewaccount wiewaccount wiewaccount wiewaccount 
	FRASAC	FY 2015	1,046.81	121.75	181	5,285	2,782	54.57%	44.65%	318.01	856.59	2,693.64	462.79	519.66	467.43	1,010.04	899.50
	Sathapana Bank	FY 2014	362.54	44.52	83	2,469	1,019	53.34%	45.82%	94.85	311.39	3,282.94	87.55	87.55	166.10	1,897.12	1,897.12
		FY 2015	539.09	60.82	96	3,123	1,264	55.06%	48.21%	112.68	472.02	4,188.87	127.90	130.44	259.87	2,031.83	1,992.20
	VisionFund Cambodia	FY 2014	105.88	21.70	103	1,181	556	16.21%	13.92%	228.95	90.90	397.04	29.82	31.70	14.73	494.17	464.77
	visionrunu campoula	FY 2015	145.70	27.69	109	1,420	639	18.61%	16.14%	270.34	126.33	467.31	51.89	55.08	23.51	453.05	426.83
NGO	CCSF	FY 2014	7.10	2.38	7	61	19	21.66%	21.15%	9.37	6.93	739.77	1.28	1.28	1.50	1,175.98	1,175.98
NGO	CCOF	FY 2015	7.93	2.72	7	60	16	24.90%	23.32%	8.21	7.42	904.64	2.96	2.96	1.85	624.83	624.83

This section provides information for all the FSPs that have reported to MIX for FY 2014 and FY 2015. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

# Financial Service Providers (FSPs) Financial Indicators

Legal Status	Name	Dates	Capital/assets (WAV)	Debt to equity (WAV)	Return on assets (WAV)	Return on equity (WAV)	Operational self sufficiency (WAV)	Financial revenue / assets (WAV)	Profit margin (WAV)	Yield on gross loan portfolio (WAV)	Total expense / assets (WAV)	Financial expense/ assets (WAV)	Provision for loan impairment/ assets (WAV)	Operating expense/ assets (WAV)	Personnel expense/ assets (WAV)	Administrative expense/ assets (WAV)
Bank	ACLEDA	FY 2014	14.83%	5.74	3.04%	19.89%	153.62%	10.90%	34.90%	17.28%	7.10%	2.42%	0.23%	4.45%	2.81%	1.64%
	ACLEDA	FY 2015	14.69%	5.81	2.99%	20.97%	154.43%	10.64%	35.25%	15.95%	6.89%	2.56%	0.18%	4.14%	2.73%	1.41%
	4501	FY 2014	18.37%	4.44	4.32%	19.81%	124.50%	26.34%	19.68%	31.77%	21.15%	1.08%	2.27%	17.81%	8.13%	9.68%
	AEON	FY 2015	32.38%	2.09	3.48%	13.24%	122.81%	25.13%	18.57%	31.24%	20.46%	1.18%	2.65%	16.63%	7.28%	9.35%
	c)	FY 2014	16.54%	5.05	-1.25%	-5.93%	97.65%	36.63%	-2.40%	43.46%	37.51%	7.22%	0.49%	29.81%	18.05%	11.76%
	Chamroeun	FY 2015	16.37%	5.11	-1.12%	-7.53%	97.84%	35.11%	-2.21%	44.59%	35.89%	8.15%	1.73%	26.01%	15.72%	10.30%
	Delta Microfinance	FY 2014		12.91												
	Former Finance I td	FY 2014		2.41					-4.47%							
	Farmer Finance Ltd	FY 2015	36.46%	1.74	5.70%	17.74%	138.67%	20.98%	27.88%	23.22%	15.13%	3.39%	0.00%	11.74%	5.98%	5.76%
	First First and	FY 2014	21.20%	3.72	3.65%	15.79%	134.83%	18.09%	25.83%	21.04%	13.42%	6.81%	1.41%	5.20%	2.44%	2.76%
MEL	First Finance	FY 2015	26.24%	2.81	3.77%	15.74%	134.61%	18.03%	25.71%	20.76%	13.39%	6.70%	1.71%	4.98%	2.27%	2.71%
MFI	100	FY 2014	70.20%	0.42	11.00%	15.54%	211.64%	24.86%	52.75%	30.01%	11.74%	1.94%	0.26%	9.54%	5.28%	assets (WAV)   1.64%   1.64%   9.68%   1.1.76%
	IPR	FY 2015	58.32%	0.71	6.16%	9.51%	158.46%	21.85%	36.89%	26.56%	13.79%	2.97%	0.70%	10.11%	5.12%	4.99%
		FY 2014	15.71%	5.37	1.48%	7.02%	112.88%	16.95%	11.41%	19.62%	15.01%	5.86%	0.03%	9.12%	5.41%	3.72%
	LY HOUR	FY 2015	43.83%	1.28	2.84%	7.14%	124.90%	18.42%	19.94%	21.43%	14.75%	4.50%	0.01%	10.23%	5.62%	4.61%
	Maurica	FY 2014	34.76%	1.88	2.51%	6.22%	120.06%	19.56%	16.71%	24.78%	16.30%	3.29%	0.07%	12.94%	8.52%	4.43%
	Maxima	FY 2015	51.05%	0.96	3.70%	7.50%	131.82%	19.51%	24.14%	24.25%	14.80%	2.76%	0.46%	11.58%	expense/ assets(WAMexpense/ assets(WAM2.81%3.81%2.73%3.61%7.73%3.61%7.73%3.61%7.73%3.61%7.74%3.61%	4.65%
	CAMIC DI-	FY 2014	28.36%	2.53	4.65%	14.51%	125.83%	28.76%	20.53%	31.62%	22.86%	6.69%	0.66%	15.50%	10.27%	2.71% 4.26% 4.99% 4.61% 4.43% 4.65% 5.23% 4.16% 6.79% 6.04% 3.81% 3.67%
	SAMIC Plc	FY 2015	28.04%	2.57	4.23%	15.25%	125.49%	26.41%	20.31%	29.41%	21.04%	7.17%	0.86%	13.01%	8.86%	
	Seilanithih	FY 2015		3.31			61.71%		-62.06%	29.51%						
	АМК	FY 2014	20.16%	3.96	3.72%	18.69%	120.33%	27.63%	16.89%	33.87%	22.96%	7.61%	0.48%	14.88%	8.09%	6.79%
	AWK	FY 2015	18.08%	4.53	3.60%	18.76%	119.29%	28.03%	16.17%	33.55%	23.50%	8.60%	0.78%	14.12%	8.08%	6.04%
	AMRET	FY 2014	17.46%	4.73	6.17%	35.89%	150.74%	23.10%	33.66%	27.34%	15.32%	5.82%	-0.01%	9.51%	5.70%	3.81%
	AWIKET	FY 2015	16.69%	4.99	5.71%	33.31%	149.94%	21.57%	33.31%	25.23%	14.38%	5.57%	0.12%	8.69%	5.02%	3.67%
	HKL	FY 2014	12.25%	7.17	3.27%	20.56%	128.74%	18.40%	22.32%	23.05%	14.29%	6.80%	-0.40%	7.90%	4.36%	3.53%
	HKL	FY 2015	12.93%	6.74	2.92%	18.20%	127.66%	16.96%	21.67%	21.18%	13.29%	6.51%	0.31%	6.46%	3.66%	expense/ assets (WAV) 1.64% 1.64% 1.64% 1.64% 1.176% 1.030% 1.030% 1.176% 1.030% 1.030% 1.030% 1.030% 1.030% 1.030% 1.030% 1.03% 1.0
	KREDIT	FY 2014	19.05%	4.25	2.86%	15.93%	120.29%	21.58%	16.87%	25.99%	17.94%	6.81%	0.08%	11.05%	7.11%	2.76% 2.71% 4.26% 4.99% 3.72% 4.61% 4.43% 4.45% 5.23% 4.16% 6.79% 6.04% 3.81% 3.67% 3.81% 2.80% 3.94% 3.72% 3.15% 2.55% 2.00% 1.71% 3.06%
MFI	KREDIT	FY 2015	16.99%	4.88	2.01%	11.13%	114.56%	20.40%	12.71%	24.17%	17.81%	6.60%	0.42%	10.78%	7.06%	3.72%
(Deposit-taking)	LOLC	FY 2014	17.72%	4.64	6.56%	37.28%	151.11%	24.29%	33.83%	29.33%	16.08%	7.28%	0.02%	8.77%	5.62%	3.15%
	LOLC	FY 2015	16.19%	5.18	6.93%	40.87%	154.58%	24.57%	35.31%	28.68%	15.90%	7.81%	0.24%	7.85%	5.31%	2.55%
	PRASAC	FY 2014	13.27%	6.54	5.30%	44.26%	151.92%	19.46%	34.18%	23.27%	12.81%	6.34%	0.59%	5.88%	3.89%	2.00%
	FRASAC	FY 2015	11.63%	7.60	5.32%	45.46%	157.38%	18.29%	36.46%	22.03%	11.62%	6.29%	0.07%	5.27%	3.56%	1.71%
	Sathapana Bank	FY 2014	12.28%	7.14	3.69%	28.26%	134.49%	18.00%	25.65%	21.90%	13.38%	5.93%	0.21%	7.24%	4.17%	3.06%
		FY 2015	11.28%	7.86	4.03%	36.40%	139.22%	17.89%	28.17%	20.73%	12.85%	6.59%	0.16%	6.10%	3.71%	2.39%
	VisionFund Cambodia	FY 2014	20.49%	3.88	2.95%	12.62%	118.18%	24.34%	15.39%	28.12%	20.60%	6.32%	0.54%	13.73%	7.38%	6.36%
		FY 2015	19.01%	4.26	3.04%	16.00%	119.55%	23.81%	16.35%	27.64%	19.92%	6.73%	0.50%	12.69%	6.38%	6.30%
NGO	CCSF	FY 2014	33.53%	1.98	4.03%	11.74%	141.65%	19.10%	29.40%	20.29%	13.49%	3.45%	1.13%	8.90%	4.16%	4.74%
NGO	CCJF	FY 2015	34.27%	1.92	3.81%	10.60%	145.87%	16.62%	31.44%	18.04%	11.39%	3.12%	-0.65%	8.92%	4.75%	4.17%

This section provides information for all the FSPs that have reported to MIX for FY 2014 and FY 2015. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

# Financial Service Providers (FSPs) Productivity, Efficiency and Risk Indicators

Legal Status	Name	Dates	Cost per borrower (USD) (WAV)	Borrowers per staff member (WAV)	Borrowers per loan officer (WAV)	Personnel allocation ratio (WAV)	Portfolio at risk > 30 days (WAV)	Portfolio at risk > 90 days (WAV)	Loan loss rate (WAV)	Write-off ratio (WAV)	Risk coverage (WAV)	Deposit accounts per staff member	Depositors per staff member (WAV)
Bank	ACLEDA	FY 2014	346.64	32.78								127.40	127.40
	ACLEDA	FY 2015	374.30	34.24								137.40	137.40
	AEON	FY 2014	146.36	77.65			2.51%		0.77%	0.77%	79.58%		
	ALON	FY 2015	135.86	101.21					1.94%	1.94%			
	Chamroeun	FY 2014	48.88	142.16	289.58	49.09%	0.60%	0.49%	0.19%	0.19%	85.14%	201.57	201.49
	Channoeun	FY 2015	64.71	119.99	248.86	48.21%	3.02%	2.10%	0.40%	0.40%	75.17%	154.65	154.65
	Delta Microfinance	FY 2014		37.73	80.54	46.85%	0.81%	0.51%			144.20%		
	Farmer Finance Ltd	FY 2014		40.33	121.00	33.33%							
	Farmer Finance Ltu	FY 2015	136.59	42.10	105.25	40.00%	10.79%	10.48%	0.25%	0.25%	88.72%		
	First Finance	FY 2014	653.40	30.04	60.09	50.00%	2.26%	1.65%	0.61%	0.72%	62.72%		
MEL	First Finance	FY 2015	681.81	21.65	46.22	46.84%	3.63%	2.06%	1.36%	1.58%	42.88%		
MFI		FY 2014	193.00	44.69	96.17	46.46%	0.55%	0.43%	0.59%	0.59%	256.51%		
	IPR	FY 2015	238.44	34.29	77.15	44.44%	1.24%	1.02%	0.14%	0.31%	144.88%		
		FY 2014	336.81	31.23	87.97	35.50%			0.00%				
	LY HOUR	FY 2015	364.62	28.05	83.73	33.50%	0.12%	0.10%	0.00%		30.39%		
	Maxima	FY 2014	172.93	41.55	81.20	51.16%	0.34%	0.21%	0.11%	0.14%	100.00%		
	Maxima	FY 2015	204.36	43.79	94.58	46.30%	0.67%	0.42%	-0.07%		100.00%		
	SAMIC Plc	FY 2014	95.03	98.08	228.86	42.86%	0.91%	0.70%	-0.84%		172.71%		
	SAMIC PIC	FY 2015	94.47	82.15	242.34	33.90%	1.96%	1.38%	-0.44%	0.44%	27.58%		
	Seilanithih	FY 2015	270.68	35.18			7.00%		0.00%		8.18%	73.11	73.11
	АМК	FY 2014	50.42	190.00	416.89	45.57%	0.15%	0.11%	0.38%	0.39%	697.32%	63.10	63.10
	AIVIK	FY 2015	59.42	153.40	374.42	40.97%	0.41%	0.30%	-0.01%		317.32%	77.07	73.11 63.10 77.07 42.43
		FY 2014	96.66	104.90	274.31	38.24%	0.07%	0.04%	-0.03%	0.04%	100.00%	60.01	42.43
	AMRET	FY 2015	116.68	88.86	236.44	37.58%	0.20%	0.07%	0.01%	0.04%	86.85%	68.79	50.65
		FY 2014	213.13	52.66	122.88	42.86%	0.03%	0.01%	-0.02%	0.02%	798.57%	98.84	87.11
	HKL	FY 2015	235.98	50.28	121.53	41.37%	0.08%	0.06%	0.01%	0.03%	571.30%	97.19	96.23
		FY 2014	142.88	73.57	213.46	34.47%	0.31%	0.19%	0.00%	0.07%	100.00%	19.15	19.15
MFI	KREDIT	FY 2015	160.74	56.18	165.04	34.04%	0.61%	0.41%	0.06%	0.11%	100.00%	19.04	19.04
(Deposit-taking)	1016	FY 2014	59.84	163.79	297.24	55.10%	0.10%	0.07%	0.03%	0.11%	100.00%		
	LOLC	FY 2015	68.41	145.80	262.51	55.54%						0.28	0.24
	PRACAC	FY 2014	152.67	61.25	136.18	44.98%	0.21%	0.18%	-0.03%		783.17%	100.60	90.16
	PRASAC	FY 2015	161.62	60.17	114.31	52.64%	0.30%	0.20%	0.07%	0.09%	372.73%	98.33	87.57
		FY 2014	241.82	38.42	93.08	41.27%	0.15%	0.13%	0.11%		35.46	35.46	
	Sathapana Bank	FY 2015	271.45	36.08	89.15	40.47%	0.16%	0.11%	0.04%	0.04%	228.48%	41.77	40.95
		FY 2014	57.59	193.86	411.78	47.08%	0.25%	0.15%	0.15%	0.25%	342.33%	26.84	25.25
	VisionFund Cambodia	FY 2015	65.10	190.38	423.07	45.00%	0.59%	0.33%	0.41%	0.48%	129.19%	38.79	36.54
		FY 2014	66.80	153.64	493.26	31.15%	1.30%	1.23%			94.02%	20.93	20.93
NGO	CCSF	FY 2015	76.57	136.78	512.94	26.67%	0.60%	0.54%	0.03%	0.03%	75.52%	49.32	49.32

This section provides information for all the FSPs that have reported to MIX for FY 2014 and FY 2015. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

## Glossary

Please refer to link [ https://www.themix.org/glossary ]to view the detailed glossary of MIX Market indicator and ratios.

## Indicator names and its formulas:

Administrative expense / assets - Formula: (Administrative expense + Depreciation and amortization expense) / Average assets Assets - Formula: Not applicable Average assets - Formula: Mean value calculated on the basis of total assets between two consecutive periods, including monthly, quarterly and annual data if available. Average deposit balance per account - Formula: Deposits/ Number of deposit accounts Average deposit balance per depositor - Formula: Deposits/ Number of depositors Average equity - Formula: Methodology of average calculation is same as explained for Average Assets. Average gross loan portfolio: Methodology of average calculation is same as explained for Average Assets. Average loan balance per borrower - Formula: Gross loan portfolio/ Number of active borrowers

Borrowers per loan officer - Formula: Number of active borrowers / Number of loan officers

Cost per borrower - Formula: Operating expense/ Average number of active borrowers

Debt to equity ratio - Formula: Total Liabilities/ Total Equity Deposit accounts per staff member - Formula: Number of deposit accounts / Number of personnel Depositors per staff member - Formula: Number of depositors / Number of personnel Deposits - Formula: Not applicable Deposits to total assets - Formula: Total Deposits / Total Assets Deposits to loans - Formula: Deposits / Gross Loan Portfolio

**E**quity - Formula: Not applicable

**F**inancial expense / assets - Formula: Financial expense on funding liabilities / Average assets Financial revenue / assets - Formula: Financial revenue/ Average assets

## Gross Loan Portfolio - Formula: Not applicable

Loan loss rate - Formula: Write-offs - Amount recovered from written-off loans) / Average gross loan portfolio Loan officers - Formula: Not applicable Loan portfolio disbursed - Formula: Not applicable

**N**umber of active borrowers - Formula: Not applicable Number of deposit accounts - Formula: Not applicable Number of depositors - Formula: Not applicable Number of loans disbursed - Formula: Not applicable Number of offices - Formula: Not applicable

Operating expense / loan portfolio - Formula: Operating expense / Average gross loan portfolio Operating expense/ assets - Formula: Operating expense / Average assets Operational self sufficiency - Formula: Financial revenue / (Financial expense on funding liabilities + Net Impairment Loss on gross loan portfolio + Operating expense)

Personnel - Formula: Not applicable

Personnel allocation ratio - Formula: Number of Ioan officers / Number of personnel Personnel expense/ assets - Formula: Personnel expense / Average assets Personnel expense/ Ioan portfolio - Formula: Personnel expense/ Average gross Ioan portfolio Portfolio at risk > 30 days (%) - Formula: (Outstanding balance, portfolio overdue > 30 days + Renegotiated Ioans)/ Gross Ioan portfolio Portfolio at risk > 90 days (%) - Formula: (Outstanding balance, portfolio overdue > 90 days + Renegotiated Ioans) / Gross Ioan Portfolio Profit margin - Formula: Net operating income/ Financial revenue Provision for Ioan impairment/ assets - Formula: Net impairment Ioss on gross Ioan portfolio / Average assets

**R**eturn on assets - Formula: (Net operating income, less Taxes)/ Average assets Return on equity - Formula: (Net operating income, less Taxes)/ Average equity Risk coverage - Formula: Impairment loss allowance/ PAR > 30 days

Total expense / assets - Formula: (Financial expense on funding liabilities + Impairment loss (reversal of impairment loss on gross loan portfolio) + Operating expense) / Average assets

Write-off ratio - Formula: Value of loans written-off / Average gross loan portfolio

Yield on gross portfolio (nominal) - Formula: Financial revenue from loans/ Average gross loan portfolio

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