

# Annual Benchmark Report

Promoting financial inclusion through data and insight

**Bangladesh FY 2017** 

By Soumya Rachakonda

www.themix.org

#### Acknowledgement

MIX is privileged to showcase the results of Fiscal Year 2016 and FY 2017 of Bangladesh in the form of the "Annual Benchmark Report FY 2017". This report presents the financial and operating data of 29 Financial Service Providers (FSPs) that have reported to MIX Market during FY 2017.

MIX is grateful to all the FSPs that have provided comprehensive data in a timely manner. MIX would not be able to contribute to building transparency in the Financial Inclusion sector without their continued support and effort.



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MIX has taken due care and caution in preparing this report, it has obtained the information from the institutions. Thus MIX relies on the information submitted and does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors in transmission.

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### Introduction

**The Annual Benchmark Report** is one of the primary benchmarking products created by MIX that offers a unique opportunity to analyze **the performance of individual financial service providers (FSPs) and peer groups, and to conduct country comparisons**. As part of our continued efforts to collect and publish high quality data that strengthens the Financial Inclusion sector, builds transparency and further enhances financial inclusion in Bangladesh, we at MIX have created the "Annual Benchmark Report" for FY 2017.

This report includes **key financial and operational indicators** that provide a country overview, indicator level performance and institutional details. The indicators include a range of performance variables pertaining to outreach, institutional characteristics, financing structure, financial performance, revenue, expenses, efficiency, productivity, risk and liquidity. **The numbers are presented at the aggregate level, peer-group level and individual FSPs level**. The report also compares the FY 2017 performance against the previous fiscal year and provides the growth or decline rate for each of the indicators.

The publication of global industry benchmarks and customized benchmarking services create comparative performance results that the industry and its retail institutions can contextualize FSP performance within relevant peer groups. These benchmarks allow institutions to view relative trends and drivers in their own performance from a comparative perspective.

The benchmarks support the transparency necessary for improved institutional performance and greater access to capital markets for growth. The first section of each of the following pages captures the **overall performance of the FSPs in the country**. Each following section then explores the relative diversified peer comparison by the **legal types in the country and scale of the FSP**.

#### **About MIX**

MIX is the leading global data resource for socially responsible investors and businesses focused on inclusive finance. MIX's data platform covers thousands of mission-focused financial service providers in more than 100 developing markets. MIX collects, analyzes, and maintains data on financial services providers. That data is shared both as a public good for the advancement of the industry and on a fee-paid basis for subscribers interested in more detailed market intelligence. MIX helps socially responsible investors who move 10 billion USD annually to monitor their portfolios and increase their investments in underserved sectors and geographies, including agricultural finance and inclusive fintech. Founded in 2002, MIX has data analysts in every region of the world. Learn more at www.themix.org.

## **Data and Methodology**

1. The data and analysis in this report are based on self-reported operational and financial numbers for FY 2016 and FY 2017, for a total of 29 FSPs that submit data to MIX.

2. The financial numbers also are verified by the audited financial statements of the FSPs for FY 2016 and FY 2017 and are reclassified based on IFRS Standards.

3. The benchmark values have been presented across all the indicators and peer groups based on the average value in each category.

4. Balanced data: The growth value or the change in the indicator over the year is calculated based on balanced data, meaning for the FSPs that have reported consistently to MIX for 2016 and 2017 their values have been aggregated to present the percentage change.

5. Peer grouping information in based on the legal classifications that are relevant to the context of Bangladesh Financial Inclusion sector, that are Bank and NGO

6. Peer grouping classification is also based on the scale of the FSPs i.e. **small** [GLP size less than USD 30 m], **medium** [GLP size between USD 30 m to 70 m] and **large** [GLP size greater than USD 70 m].

7. MIX follows global industry standard definitions and formulae that are used for all analyses in the report. (Refer the glossary for the details of all the definitions and ratios used in the publication)

8. 25th and 75th Percentile: The smallest observation that is greater than or equal to the specified percentage of observations. In this report the 25th and 75th percentiles are displayed, to signify the upper and lower bounds of the middle 50% of FSPs' values for each indicator.

9. Average and Weighted Average Value (WAV) - **Average value** is presented as a line in the "benchmark graphs by peers". **Simple average** is presented when an indicator is an absolute number whereas **weighted average** is presented when the indicator is a ratio.

# **Key Findings**

#### **Institutional Characteristics**

Financial service providers (FSPs) in Bangladesh reported a year on year growth of 10.17% in the total assets for FY2017, which aggregated to the total asset size of USD 10, 083 million. Among the peer groups, the highest contributor to the growth in assets was mainly **NGOs** followed by **Bank**. FSPs reported a higher growth of 18.33% in total equity during FY2017. Benchmarking FSPs performance by scale, the highest contributor to this growth was the large-scale FSPs with equity size of USD 2, 719 million, while the medium-scale FSPs reported the total equity of USD 120.93 million. FSPs in Bangladesh reported an increase in the number of offices by 2.83% and an increase in the number of personnel by 6.69% in 2017.

#### **Outreach**

FSPs in the country reported an increase of 6.26% in the number of active borrowers in FY2017. Analyzing the institutions by legal status, **NGOs** contributed majorly towards the growth followed, by **Banks**. FSPs reported a growth in the gross loan portfolio of 11.89% aggregating to USD 7, 896 million, out of which USD 6, 127 million proportioned to **NGOs**. Meanwhile, FSPs in Bangladesh reported an increase of 8.18% in the number of depositors; while deposits increased by 6.60%, which is comparable with the increase of 7.19% in the average deposit balance per depositor.

#### **Financial Performance**

**Productivity and Efficiency** 

The productivity measured by the borrowers per staff member declined by 0.51% despite an increase in the borrowers. This minor impact was recorded due to the increase of personnel of 6.69% in FY2017 and the borrowers grew by 6.26%. FSPs in Bangladesh also reported an increase of 6.41% in cost per borrower at an aggregate level. Similarly, an increase in the number of depositors of 8.18% resulted in lower productivity in terms of depositors per staff member, recording a decline of 2.96%. Profitability of the FSPs declined in 2017; with a decline in return on assets (ROA) of 1.24% and a decline in return on equity (ROE) of 4.21%. ROA decreased from 5.67% in 2016 to 4.43% in 2017, while ROE decreased from 20.07% in 2016 to 15.86% in 2017. Looking at the operational self-sufficiency, the FSPs reported an aggregate of 140.54% in 2017; an increase of 36.34%. Large-scale FSPs were observed to have higher efficiency rate during the year.

#### **Revenue & Expenses**

Financial revenue by assets increased from 16.04% in 2016 to 20.08% in 2017, a gain of 4.04%. Provision for the loan impairment of assets increased from 0.68% in 2016 to 1.24% in 2017. The increase in the provision for loan impairment of assets was mainly reported by **Banks**. There was an increase of 1.03% in personnel expense to the asset; an increase of 1.68% in the administrative expense to asset and the operating expense to assets also increased by 1.19%.

#### **Risk & Liquidity**

Portfolio at risk > 30 days (PAR) in 2017 decreased by 0.3% and currently is at 3.94%, small-scale FSPs were the ones with higher PAR rate. However, portfolio quality of the reporting FSPs did not see any improvement at the end of 2017 while measuring the portfolio at risk > 90 days (PAR 90), which reached to 3.49%, a decrease of 0.25% from the previous year. This decrease mainly led by **Banks** whose PAR 90 reduced from 5.25% in 2016 to 3.58% in 2017. At the same time, loan loss rate decreased marginally by 0.09%.

Benc	hmark	Indicator	<sup>r</sup> Reference

	FY 2016	FY 2017
Number of FSPs	31	29
ADB per depositor (USD) (WAV)	94.92	101.86
ALB per borrower (USD) (WAV)	277.86	293.28
Administrative expense/assets (WAV)	1.24%	2.92%
Assets (USD) m	9,168.20	10,083.22
Average deposit account balance (USD) (WAV)	50.45	59.41
Borrowers per loan officer (WAV)	365.09	280.32
Borrowers per staff member (WAV)	228.27	224.67
Capital/assets (WAV)	26.53%	28.46%
Cost per borrower (USD) (WAV)	25.34	27.01
Debt to equity (WAV)	2.77	2.52
Deposit accounts per staff member (WAV)	375.13	342.43
Depositors per staff member (WAV)	199.93	199.27
Deposits (USD) m	4,728.68	5,038.63
Deposits to loans (WAV)	66.86%	63.81%
Deposits to total assets (WAV)	51.58%	49.97%
Equity (USD) m	2,432.27	2,870.23
Financial expense/assets (WAV)	4.36%	7.23%
Financial revenue / assets (WAV)	16.05%	20.08%
Gross Loan Portfolio (USD) m	7,072.39	7,896.45
Loan loss rate (WAV)	0.31%	0.46%
Loan officers	68,715	63,910
Number of active borrowers '000	25,082.92	26,916.44
Number of deposit accounts '000	41,207.62	40,990.64
Number of depositors '000	21,975.15	23,846.50
Offices	12,812	13,455
Operating expense/assets (WAV)	6.14%	7.33%
Operational self sufficiency (WAV)	143.43%	140.45%
Personnel	109,889	119,680
Personnel allocation ratio (WAV)	62.53%	53.40%
Personnel expense/assets (WAV)	4.90%	4.41%
Portfolio at risk > 30 days (WAV)	3.62%	3.90%
Portfolio at risk > 90 days (WAV)	3.14%	3.47%
Profit margin (WAV)	30.24%	22.79%
Provision for loan impairment/assets (WAV)	0.69%	0.91%
Return on assets (WAV)	4.77%	4.39%
Return on equity (WAV)	20.09%	15.86%
Risk coverage (WAV)	100.52%	96.63%
Total expense / assets (WAV)	11.20%	15.47%
Write-off ratio (WAV)	0.50%	0.46%
Yield on gross loan portfolio (WAV)	21.88%	24.26%

Notes: (i) m = Millions (ii) WAV = Weighted average value

# Institutional Characteristic

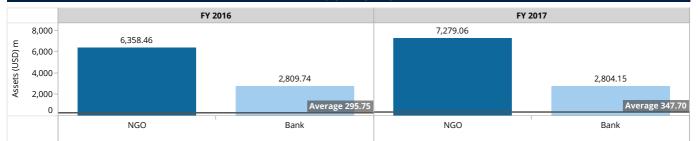


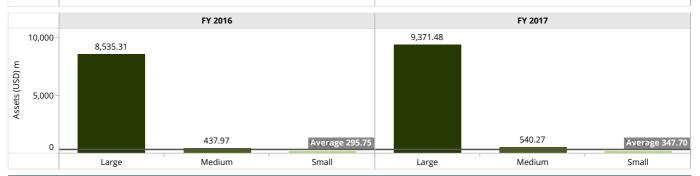
#### Assets

#### Percentage Change [Balanced] **Percentiles and Median** 20.0% FY 2016 FY 2017 10,069.79 10,000 Total Assets (USD) m 9,139.96 Balanced Assets (USD) m - Balanced Percentile (25) of Assets 15.0% 21.05 26.52 (USD) m % Change in Assets -10,083.22 10.17% 10.0% 5,000 Median Assets (USD) m 50.62 67.83 5.0% reported as of FY 2017 Percentile (75) of Assets 125.80 151.07 0 0.0% (USD) m FY 2016 FY 2017

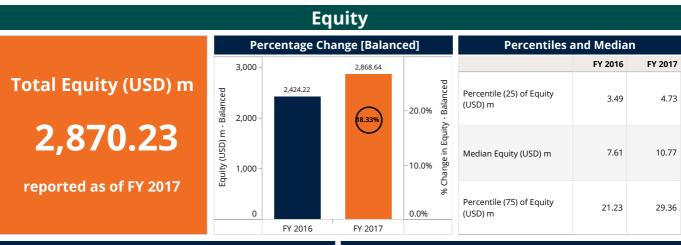
	Benchm	enchmark by legal status Benchmark by scale							
	FY 2016		5 FY 2017			FY	2016	FY	2017
Legal Status	FSP count	Assets (USD) m	FSP count	Assets (USD) m	Scale	FSP count	Assets (USD) m	FSP count	Assets (USD) m
Bank	1	2,809.74	1	2,804.15	Large	11	8,535.31	11	9,371.48
NGO	30	6,358.46	28	7 270 06	Medium	8	437.97	9	540.27
NGO	30	0,338.40	28	7,279.06	Small	12	194.92	9	171.46
Total	31	9,168.20	29	10,083.22	Total	31	9,168.20	29	10,083.22

#### Benchmark by peer group (USD) m

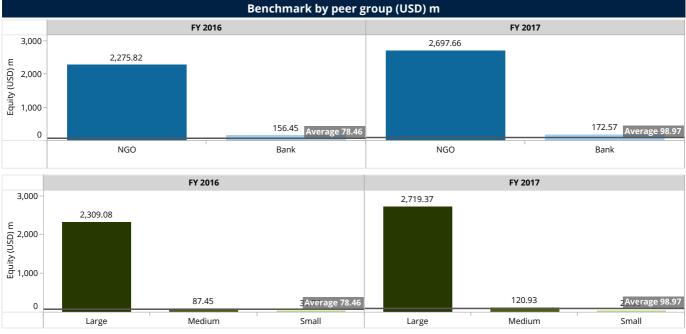




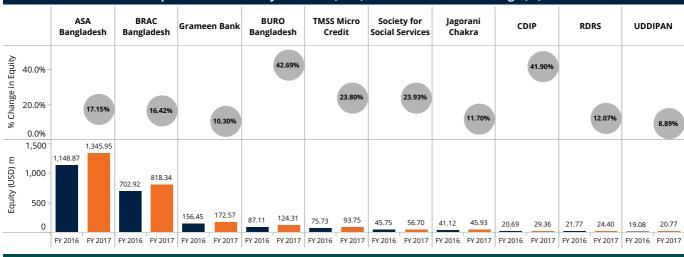
#### Top Ten Institutions by Indicator (USD) m and Year on Year Change (%)



	Benchm	ark by legal	status		Benchmark by scale					
	FY 2	FY 2016 FY 2017			FY 2	2016	FY 2	2017		
Legal Status	FSP count	Equity (USD) m	FSP count	Equity (USD) m	Scale	FSP count	Equity (USD) m	FSP count	Equity (USD) m	
Bank	1	156.45	1	172.57	Large	11	2,309.08	11	2,719.37	
NGO	30	2,275.82	28	2,697.66	Medium	8	87.45	9	120.93	
NGO	50	2,273.02	20	2,097.00	Small	12	35.75	9	29.93	
Total	31	2,432.27	29	2,870.23	Total	31	2,432.27	29	2,870.23	



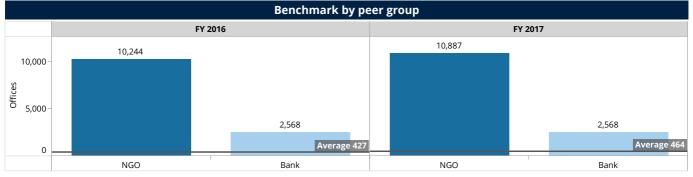
Top Ten Institutions by Indicator (USD) m and Year on Year Change (%)

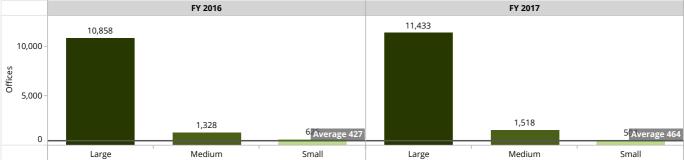


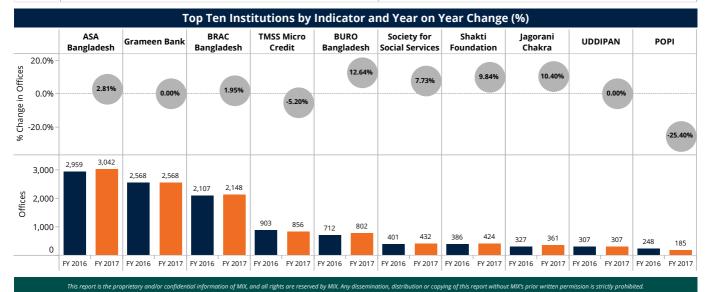
#### Offices

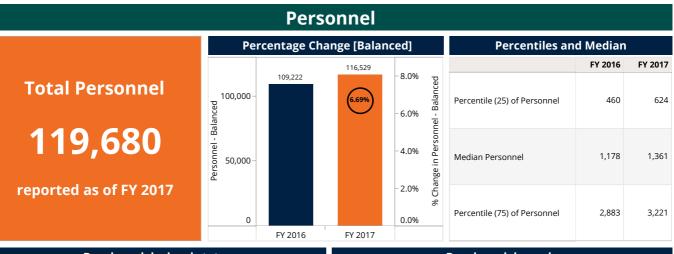
	Р	ercentage Cha	nge [Balanc	ed]	Percentiles an	d Mediar	า
		12,729	13,089	4.0%		FY 2016	FY 2017
Total Offices	– 000,00 – Balanced	(2,)25	2.83%	- 3.0% - Balanced	Percentile (25) of Offices	56	86
13,455	Offices - Bal			Change in Offices	Median Offices	150	178
reported as of FY 2017	0	FY 2016	FY 2017	یں 1.0% کے ح 8 0.0%	Percentile (75) of Offices	322	361

Ве	nchmark b	y legal sta	itus		Benchmark by scale					
	FY 2	016	FY 2017			FY 2	016	FY 2017		
Legal Status	FSP count	Offices	FSP count	Offices	Scale	FSP count	Offices	FSP count	Offices	
Bank	1	2,568	1	2,568	Large	11	10,858	11	11,433	
NGO	30	10,244	28	10,887	Medium	8	1,328	9	1,518	
	50	10,211	20	10,007	Small	12	626	9	504	
Total	31	12,812	29	13,455	Total	31	12,812	29	13,455	

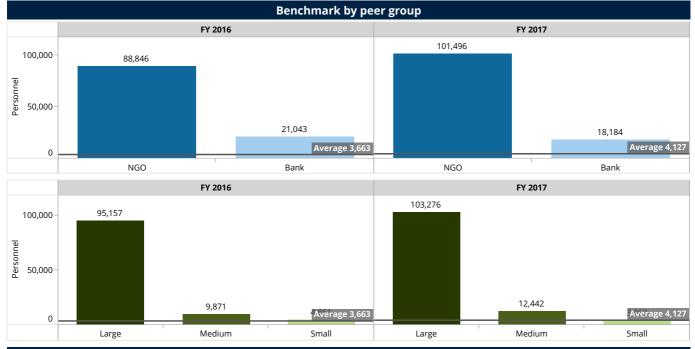


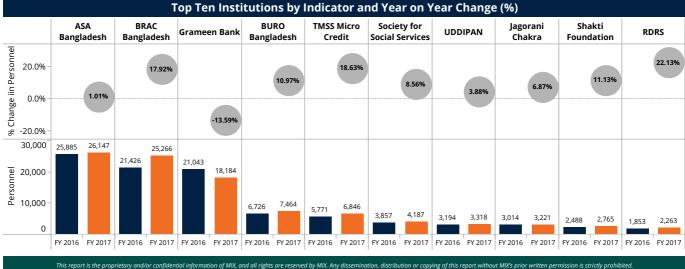






Ве	nchmark b	oy legal sta	itus		Benchmark by scale					
	FY 2016 FY 2017		FY 2016			FY 2	016	FY 2	017	
Legal Status	FSP count	Personnel	FSP count	Personnel	Scale	FSP count	Personnel	FSP count	Personnel	
Bank	1	21,043	1	18,184	Large	11	95,157	11	103,276	
NGO	30	88,846	28	101,496	Medium	8	9,871	9	12,442	
NGO	50	00,040	20	101,490	Small	12	4,861	9	3,962	
Total	31	109,889	29	119,680	Total	31	109,889	29	119,680	

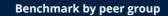


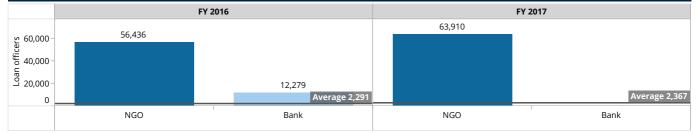


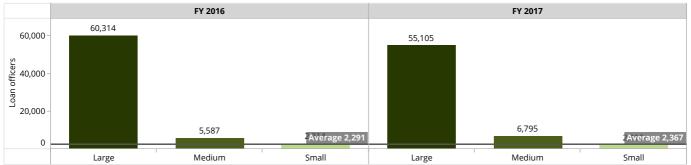
### **Loan Officers**

#### Percentage Change [Balanced] **Percentiles and Median** 20.0% FY 2016 FY 2017 61,813 Balanced **Total Loan Officers** 60,000 55,696 Loan officers - Balanced - 00000 15.0% Percentile (25) of Loan officers 268 372 Pro 63,910 10.98% in Loan offic 10.0% 640 794 Median Loan officers Change i reported as of FY 2017 5.0% % Percentile (75) of Loan officers 1,502 1,739 0.0% 0 FY 2017 FY 2016

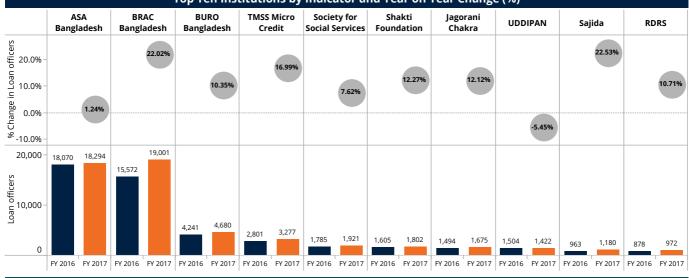
Be	Benchmark by legal status						Benchmark by scale					
	FY 2016		FY 2	017		FY 2	016	FY 2	017			
Legal Status	FSP count	Loan officers	FSP count	Loan officers	Scale	FSP count	Loan officers	FSP count	Loan officers			
Bank	1	12,279	1		Large	11	60,314	11	55,105			
NGO	30	56,436	28	63,910	Medium	8	5,587	9	6,795			
NGO		50,450	20	03,910	Small	12	2,814	9	2,010			
Total	31	68,715	29	63,910	Total	31	68,715	29	63,910			







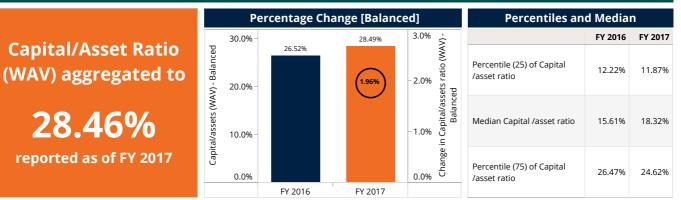
Top Ten Institutions by Indicator and Year on Year Change (%)



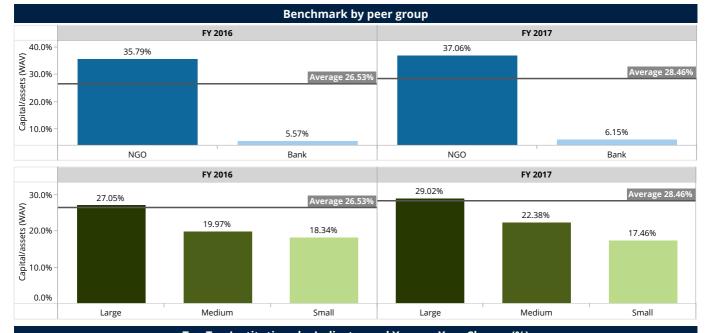
# Financing Structure



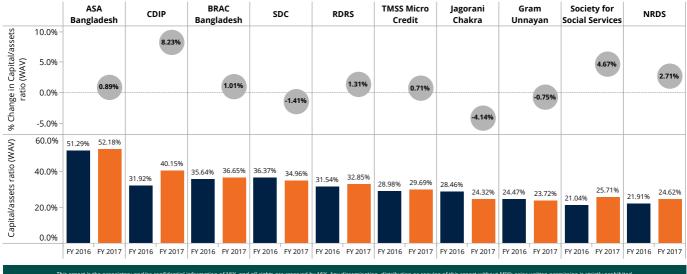
### **Capital to assets**



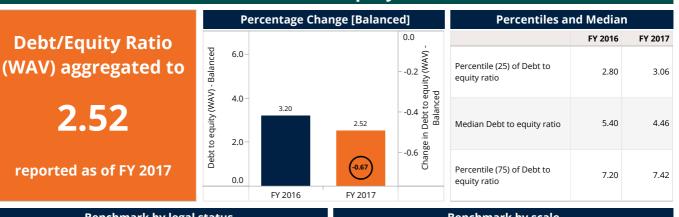
Be	enchmark	by legal sta	tus		Benchmark by scale					
	FY 2	2016	FY 2017			FY 2	2016	FY 2	2017	
Legal Status	FSP count	Capital/ assets (WAV)	FSP count	Capital/ assets (WAV)	Scale	FSP count	Capital/assets (WAV)	FSP count	Capital/assets (WAV)	
Bank	1	5.57%	1	6.15%	Large	11	27.05%	11	29.02%	
NGO	20	25 70%	20	27.06%	Medium	8	19.97%	9	22.38%	
NGO	30	35.79%	28	37.06%	Small	12	18.34%	9	17.46%	
Aggregated	31	26.53%	29	28.46%	Aggregated	31	26.53%	29	28.46%	



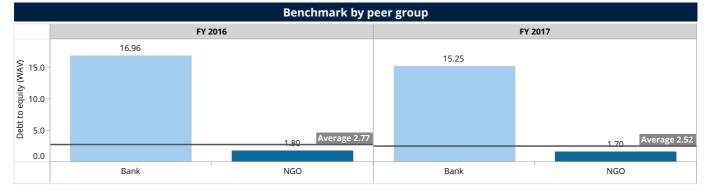
Top Ten Institutions by Indicator and Year on Year Change (%)

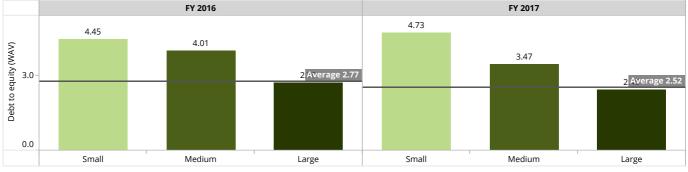


### Debt to equity

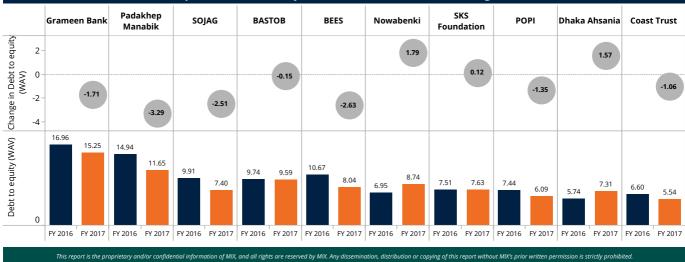


В	Benchmark by legal status						Benchmark by scale					
	FY 2016 FY 2017			FY 2016		FY 2017						
Legal Status	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)	Scale	FSP count	Debt to equity (WAV)	FSP count	Debt to equity (WAV)			
Bank	1	16.96	1	15.25	Large	11	2.70	11	2.45			
NGO	30	1.80	28	1.70	Medium	8	4.01	9	3.47			
NGO	50	1.80	20	1.70	Small	12	4.45	9	4.73			
Aggregated	31	2.77	29	2.52	Aggregated	31	2.77	29	2.52			

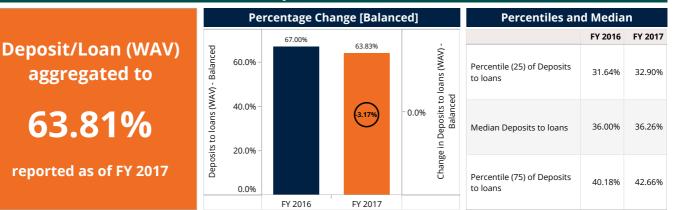




Top Ten Institutions by Indicator and Year on Year Change (%)

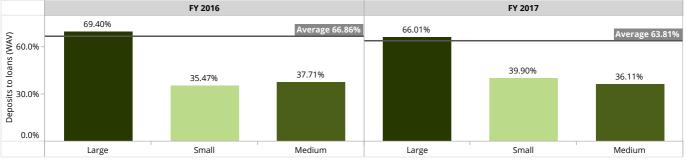


#### **Deposit to loan**

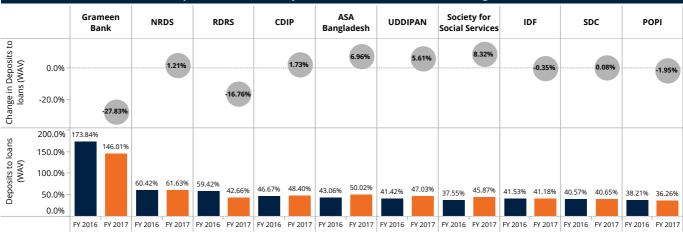


Ве	nchmark l	by legal sta	itus		Benchmark by scale					
	FY 2	2016	FY 2	2017		FY 2016 FY 201				
Legal Status	FSP count	Deposits to loans (WAV)	FSP count	Deposits to loans (WAV)	Scale	FSP count	Deposits to loans (WAV)	FSP count	Deposits to loans (WAV)	
Bank	1	173.84%	1	146.01%	Large	11	69.40%	11	66.01%	
NGO	30	38.10%	28	40.08%	Medium	8	37.71%	9	36.11%	
NGO	30	38.10%	28	40.08%	Small	12	35.47%	9	39.90%	
Aggregated	31	66.86%	29	63.81%	Aggregated	31	66.86%	29	63.81%	

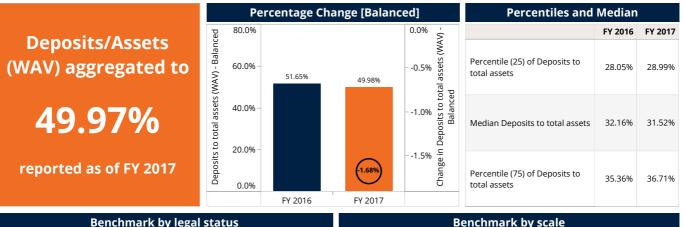




Top Ten Institutions by Indicator and Year on Year Change (%)

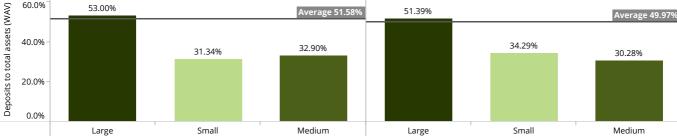


# Deposit to total assets

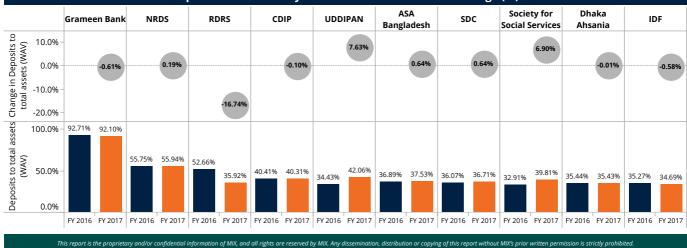


	Benchm	ark by legal	status		Benchmark by scale					
	FY 2	016	FY 2	017		FY 2	016	FY 2017		
Legal Status	FSP count	Deposits to total assets (WAV)	FSP count	Deposits to total assets (WAV)	Scale	FSP count	Deposits to total assets (WAV)	FSP count	Deposits to total assets (WAV)	
Bank	1	92.71%	1	92.10%	Large	11	53.00%	11	51.39%	
NGO	30	33.40%	28	33.74%	Medium	8	32.90%	9	30.28%	
NGO	30	33.40%	20	55.74%	Small	12	31.34%	9	34.29%	
Aggregated	31	51.58%	29 49.97%		Aggregated	31	51.58%	29	49.97%	





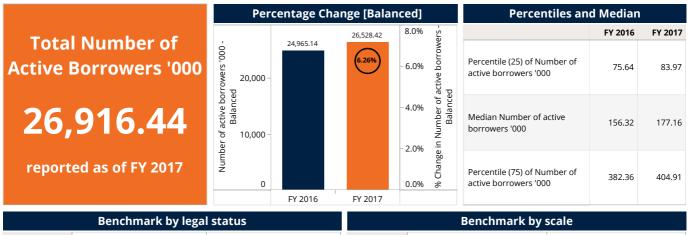
Top Ten Institutions by Indicator and Year on Year Change (%)



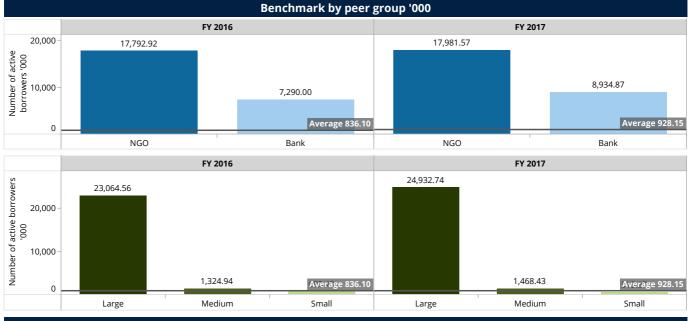
# Outreach



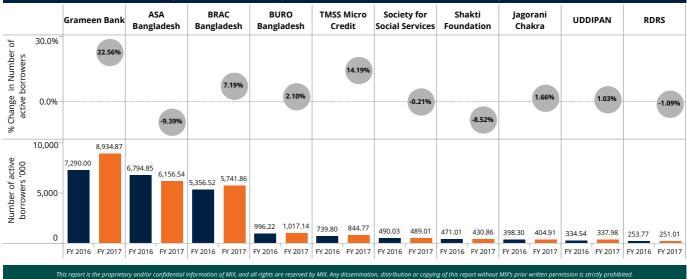
### Number of active borrowers



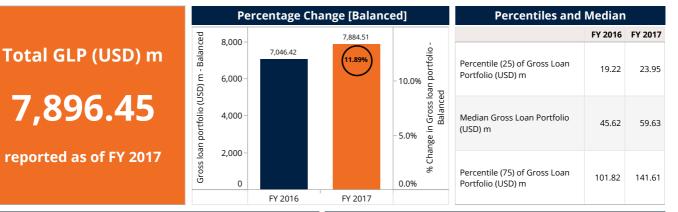
	Benchn	nark by lega	status		Benchmark by scale						
	FY 2	2016	FY 2	017		FY 2016			FY 2017		
Legal Status	FSP count	Number of active borrowers '000	FSP count	Number of active borrowers '000	Scale	FSP count	Number of active borrowers '000	FSP count	Number of active borrowers '000		
Bank	1	7,290.00	1	8,934.87	Large	11	23,064.56	11	24,932.74		
NGO	30	17,792.92	28	17,981.57	Medium	8	1,324.94	9	1,468.43		
NGO	50	17,792.92	20	17,901.57	Small	12	693.43	9	515.27		
Total	31	25,082.92	29	26,916.44	Total	31	25,082.92	29	26,916.44		



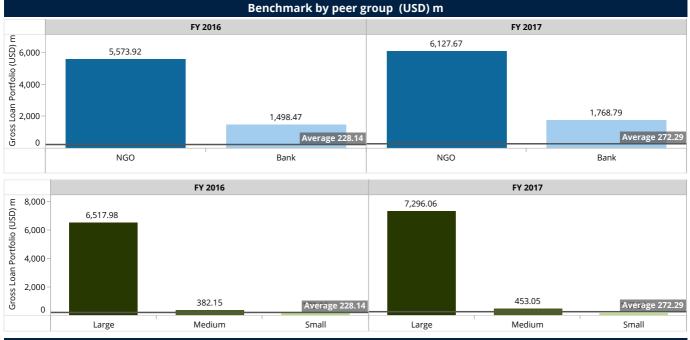
Top Ten Institutions by Indicator '000 and Year on Year Change (%)



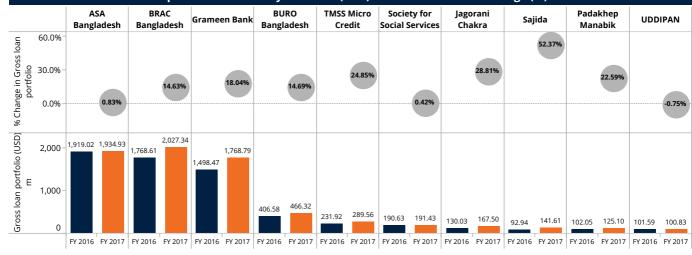
### **Gross Loan Portfolio**



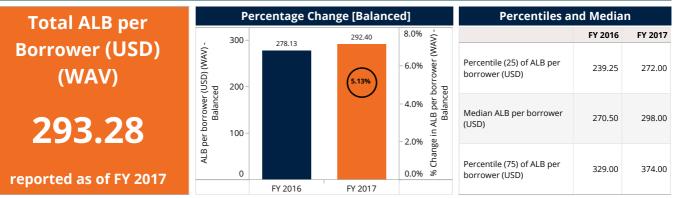
	Benchr	nark by lega	l status		Benchmark by scale					
	FY 2	2016	FY 2	2017		FY 2	2016	FY 2017		
Legal Status	FSP count	Gross Loan Portfolio (USD) m	FSP count	Gross Loan Portfolio (USD) m	Scale	FSP count	Gross Loan Portfolio (USD) m	FSP count	Gross Loan Portfolio (USD) m	
Bank	1	1,498.47	1	1,768.79	Large	11	6,517.98	11	7,296.06	
NGO	30	5,573,92	28	6.127.67	Medium	8	382.15	9	453.05	
NGO	50	5,575.92	20	0,127.07	Small	12	172.26	9	147.34	
Total	31	7,072.39	29	7,896.45	Total	31	7,072.39	29	7,896.45	



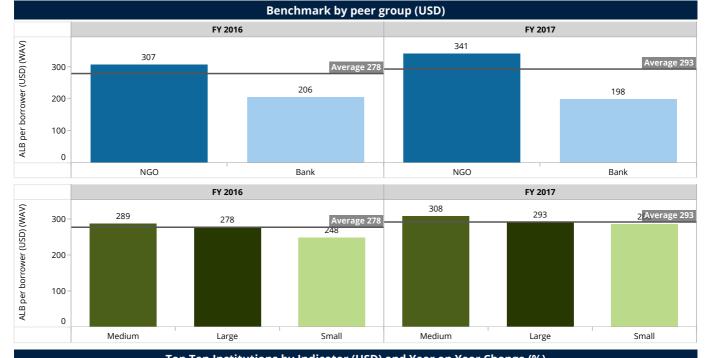


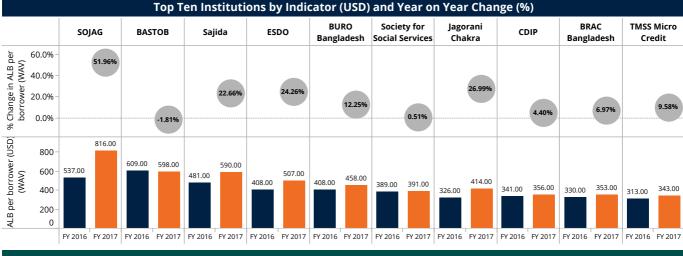


## Average loan balance (ALB) per borrower



	Benchmar	k by legal st	atus		Benchmark by scale					
	FY 2	016	FY 2	017		FY 2	016	FY 2017		
Legal Status	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)	Scale	FSP count	ALB per borrower (USD) (WAV)	FSP count	ALB per borrower (USD) (WAV)	
Bank	1.0	206.00	1.0	198.00	Large	11.0	278.13	11.0	292.54	
NCO	30.0	307.30	28.0	340.62	Medium	8.0	288.53	9.0	308.36	
NGO	30.0	307.30	28.0	340.02	Small	12.0	248.50	9.0	285.99	
Total	31.0	277.86	29.0	293.28	Total	31.0	277.86	29.0	293.28	

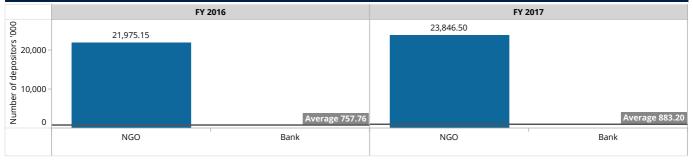


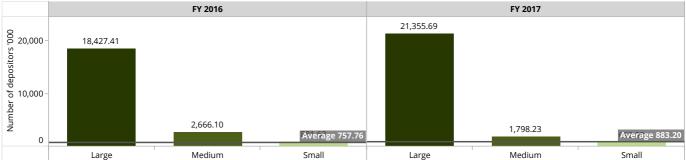


#### Number of depositors Percentage Change [Balanced] **Percentiles and Median** FY 2016 FY 2017 23.418.05 **Total Number of** Number of depositors '000 - Balanced 10.0% of depositors -21,648.11 **Depositors '000** Percentile (25) of Number of 20,000 8.18% 85.46 103.74 depositors '000 Balanced Change in Number 23,846.50 5.0% Median Number of depositors 188.56 207.20 10,000 '000 reported as of FY 2017 Percentile (75) of Number of % 544.02 482.65 0 0.0% depositors '000 FY 2016 FY 2017

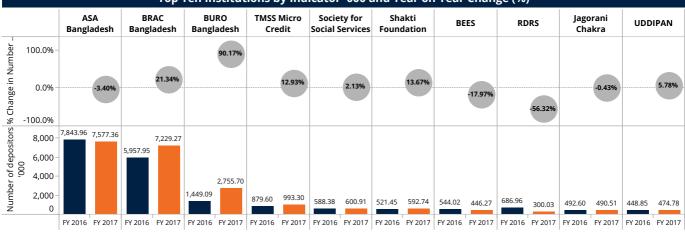
Benchmark by legal status Benchmark by scale FY 2016 FY 2017 FY 2016 FY 2017 Number of Number of Number of Number of FSP count FSP count FSP count Legal Status depositors depositors FSP count Scale depositors '000 depositors '000 '000 '000 Large 11 18,427.41 11 21,355.69 Bank 1 1 Medium 8 2,666.10 9 1,798.23 NGO 30 21,975.15 28 23.846.50 12 881.63 9 692.58 Small Total 31 21,975.15 29 23.846.50 31 21.975.15 29 23.846.50 Total

#### Benchmark by peer group '000

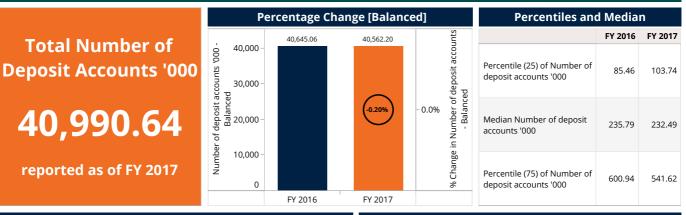




Top Ten Institutions by Indicator '000 and Year on Year Change (%)

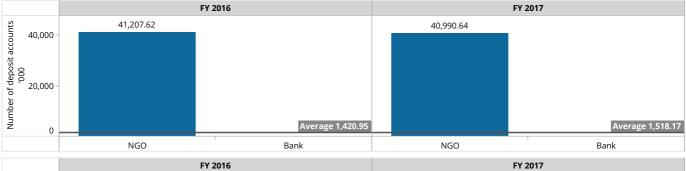


## Number of deposit accounts



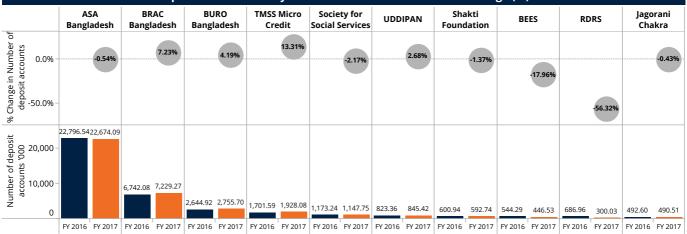
Be	enchmark l	by legal sta	tus		Benchmark by scale					
	FY 2016 FY 2017					FY 2	2016	FY 2017		
Legal Status	FSP count	Number of deposit accounts '000	FSP count	Number of deposit accounts '000	Scale	FSP count	Number of deposit accounts '000	FSP count	Number of deposit accounts '000	
Bank	1		1		Large	11	37,220.81	11	38,304.68	
NGO	30	41.207.62	28	40.990.64	Medium	8	2,955.53	9	1,877.29	
NGO	50	41,207.02	20	40,990.04	Small	12	1,031.29	9	808.67	
Total	31	41,207.62	29	40,990.64	Total	31	41,207.62	29	40,990.64	



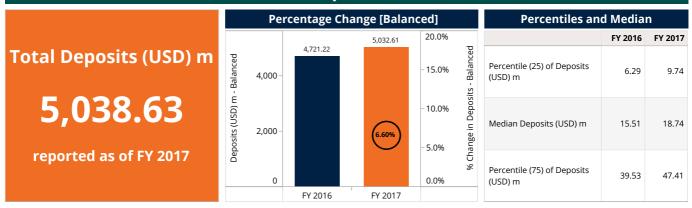




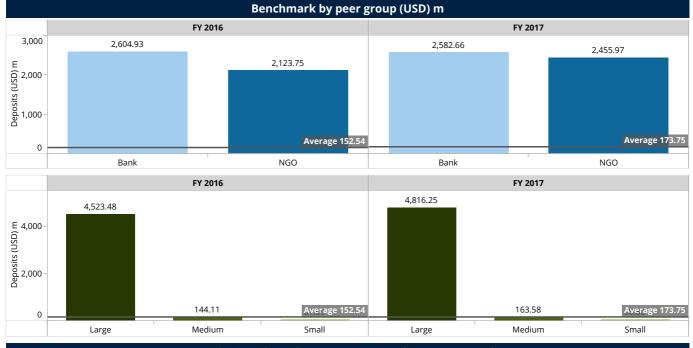




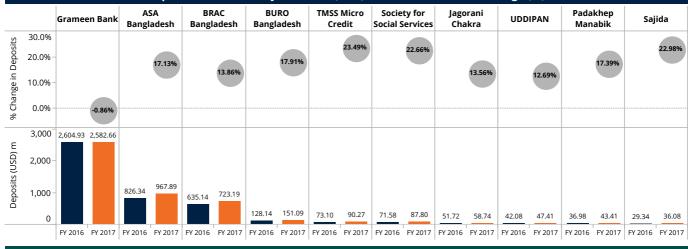
### Deposits



	Benchma	rk by legal	status		Benchmark by scale					
	FY 2	016	FY 2	017	FY 2016 FY 2017				2017	
Legal Status	FSP count	Deposits (USD) m	FSP count	Deposits (USD) m	Scale	FSP count	Deposits (USD) m	FSP count	Deposits (USD) m	
Bank	1	2,604.93	1	2,582.66	Large	11	4,523.48	11	4,816.25	
NGO	30	2,123.75	28	2,455.97	Medium	8	144.11	9	163.58	
NGO	50	2,125.75	20	2,455.97	Small	12	61.09	9	58.80	
Total	31	4,728.68	29	5,038.63	Total	31	4,728.68	29	5,038.63	



Top Ten Institutions by Indicator (USD) m and Year on Year Change (%)



#### Average deposit balance (ADB) per depositor Percentage Change [Balanced] **Percentiles and Median** FY 2016 FY 2017 ADB per depositor (USD) (WAV) - Balanced 101.62 **ADB per Depositor** - (WAV) 8.0% 100 94 80 7.19% Percentile (25) of ADB per (USD) (WAV) depositor 62.00 75.50 depositor (USD) 6.0% Balanced ADB per ( 101.86 50 4.0% Median ADB per depositor 80.00 90.00 (USD) \_⊆ Change 2.0%

Percentile (75) of ADB per

depositor (USD)

%

0.0%

FY 2017

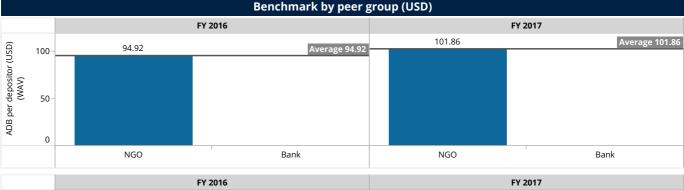
105.00

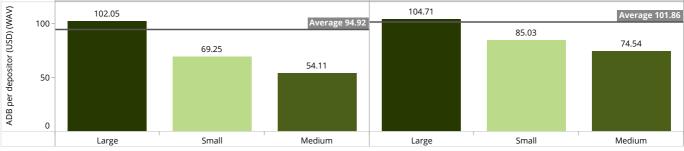
116.00

FY 2016 Benchmark by legal status Benchmark by scale FY 2016 FY 2016 FY 2017 FY 2017 ADB per ADB per ADB per ADB per Legal Status FSP count depositor **FSP** count depositor FSP count depositor (USD) FSP count depositor (USD) Scale (USD) (WAV) (USD) (WAV) (WAV) (WAV) Large 11 102.05 11 104.71 Bank 1 1 54.11 74 54 Medium 8 9 NGO 30 94.92 28 101.86 12 69.25 9 85.03 Small 31 101.86 Total 94.92 29 Total 31 94.92 29 101.86

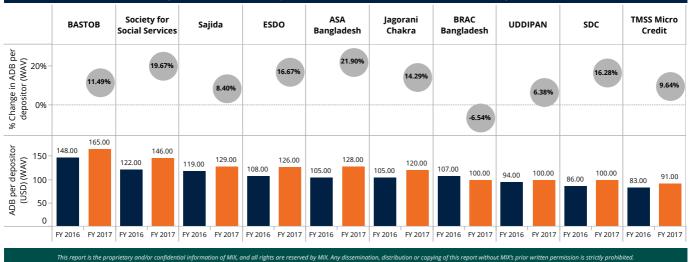
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reported as of FY 2017





Top Ten Institutions by Indicator (USD) and Year on Year Change (%)



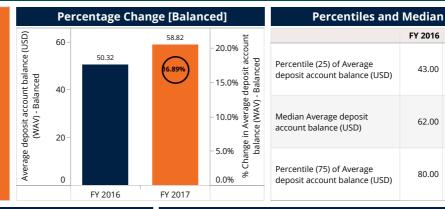
24

## Average deposit account balance

Average Deposit Account Balance (USD) (WAV)

**59.41** 

reported as of FY 2017



FY 2017

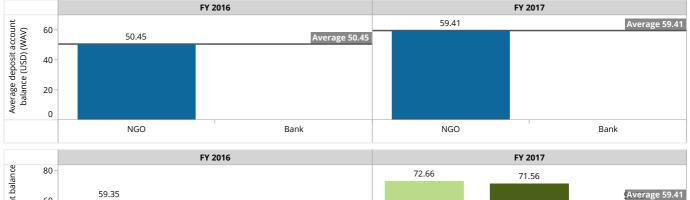
55.50

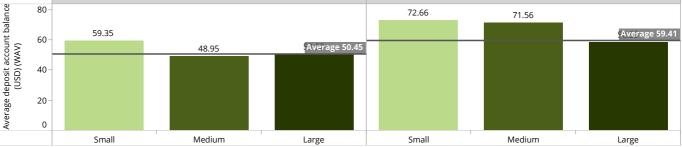
78.00

100.00

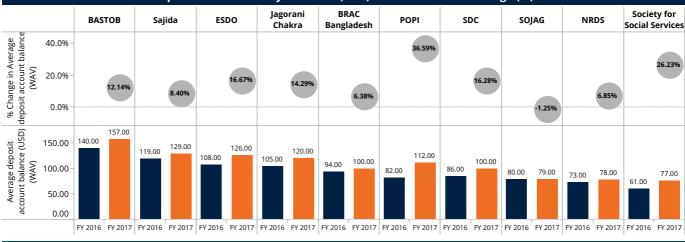
В	enchmark	by legal sta	itus		Benchmark by scale					
	FY 2	016	FY 2	2017		FY 2	2016	FY 2017		
Legal Status	FSP count	Average deposit account balance (USD) (WAV)	FSP count	Average deposit account balance (USD) (WAV)	Scale	FSP count	Average deposit account balance (USD) (WAV)	FSP count	Average deposit account balance (USD) (WAV)	
Bank	1		1		Large	11	50.32	11	58.53	
NGO	30	50.45	28	59.41	Medium	8	48.95	9	71.56	
NGO		50.45	20	39.41	Small	12	59.35	9	72.66	
Aggregated	31	50.45	29	59.41	Aggregated	31	50.45	29	59.41	

#### Benchmark by peer group (USD)





Top Ten Institutions by Indicator (USD) and Year on Year Change (%)

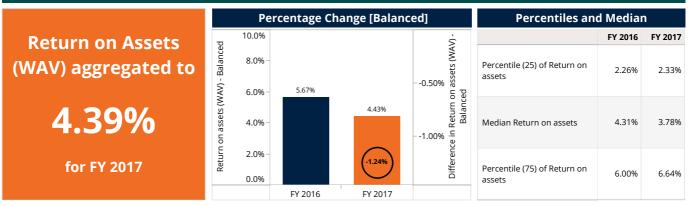


# Financial Performance

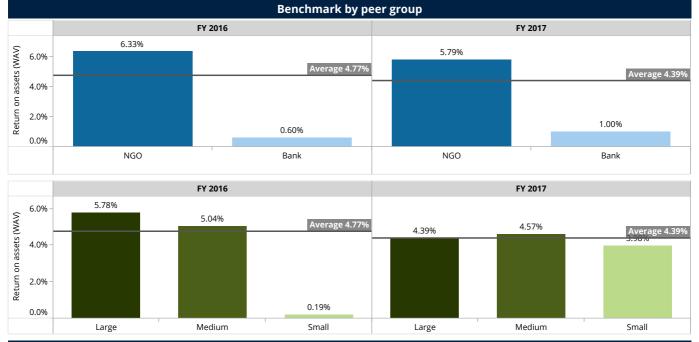


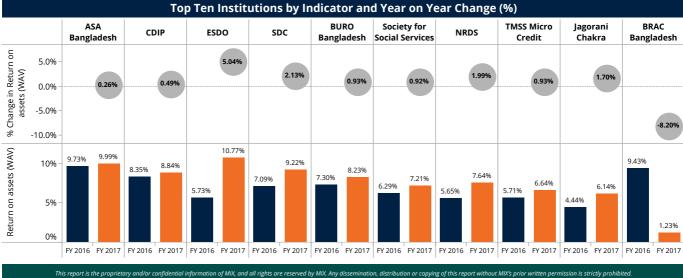
26

#### **Return on assets**



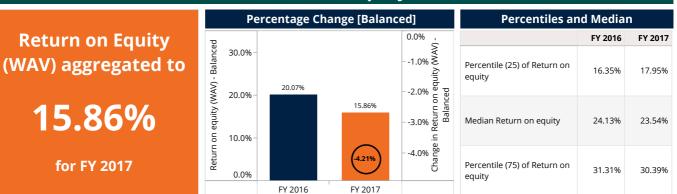
Bei	nchmark b	y legal sta	tus		Benchmark by scale					
	FY 2	016	FY 2	017	FY 2016			FY 2	FY 2017	
Legal Status	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)	Scale	FSP count	Return on assets (WAV)	FSP count	Return on assets (WAV)	
Bank	1	0.60%	1	1.00%	Large	11	5.78%	11	4.39%	
NGO	30	6.33%	28	5.79%	Medium	8	5.04%	9	4.57%	
NGO	50	0.55%	20	5.7 5 %	Small	12	0.19%	9	3.98%	
Aggregated	31	4.77%	29	4.39%	Aggregated	31	4.77%	29	4.39%	





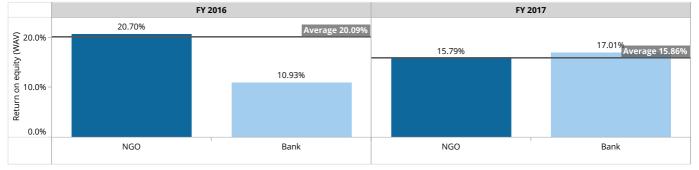
27

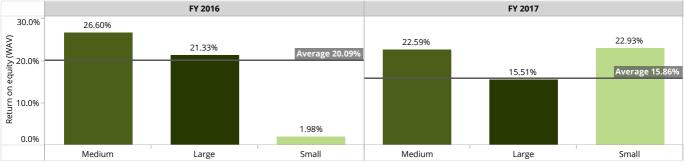
### **Return on equity**



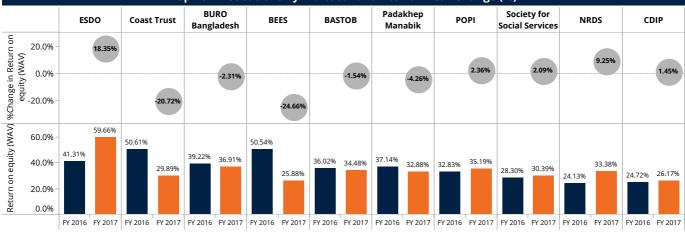
В	enchmark	by legal st	atus		Benchmark by scale					
	FY 2016 FY 2017					FY 2	016	FY 2017		
Legal Status	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)	Scale	FSP count	Return on equity (WAV)	FSP count	Return on equity (WAV)	
Bank	1	10.93%	1	17.01%	Large	11	21.33%	11	15.51%	
NCO	30	20.70%	28	15.79%	Medium	8	26.60%	9	22.59%	
NGO	30	20.70%	28	15.79%	Small	12	1.98%	9	22.93%	
Aggregated	31	20.09%	29	15.86%	Aggregated	31	20.09%	29	15.86%	

#### Benchmark by peer group

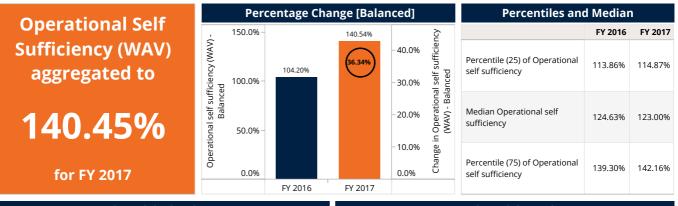




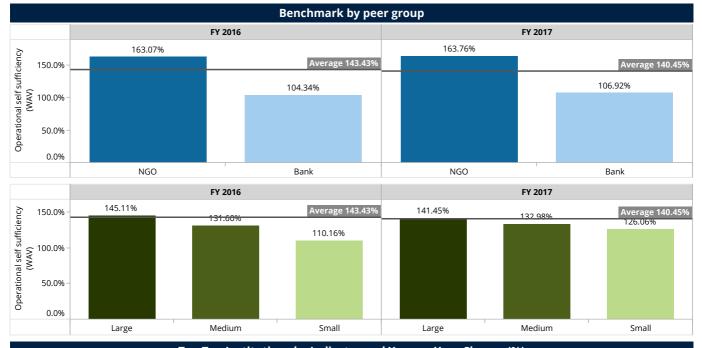
Top Ten Institutions by Indicator and Year on Year Change (%)

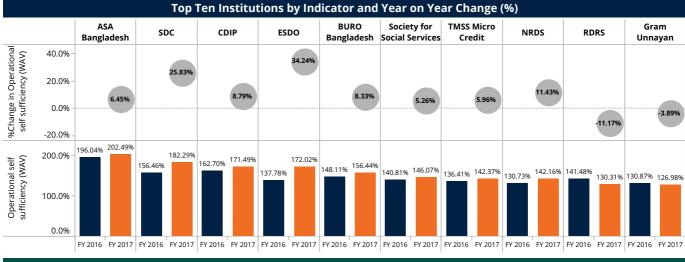


# **Operating self sufficiency (OSS)**



	Bench	nmark by lega	al status		Benchmark by scale					
	FY 2	2016	FY 2	2017		FY 2016			FY 2017	
Legal Status	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)	Scale	FSP count	Operational self sufficiency (WAV)	FSP count	Operational self sufficiency (WAV)	
Bank	1	104.34%	1	106.92%	Large	11	145.11%	11	141.45%	
NGO	30	163.07%	28	163.76%	Medium	8	131.60%	9	132.98%	
NGO	30	163.07%	28	163.76%	Small	12	110.16%	9	126.06%	
Aggregated	31	143.43%	29	140.45%	Aggregated	31	143.43%	29	140.45%	

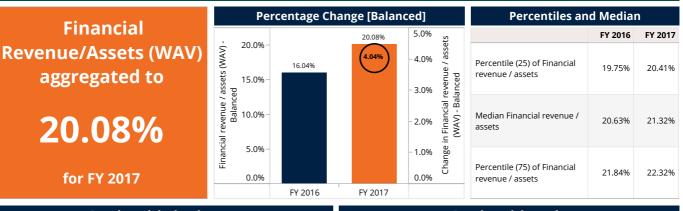




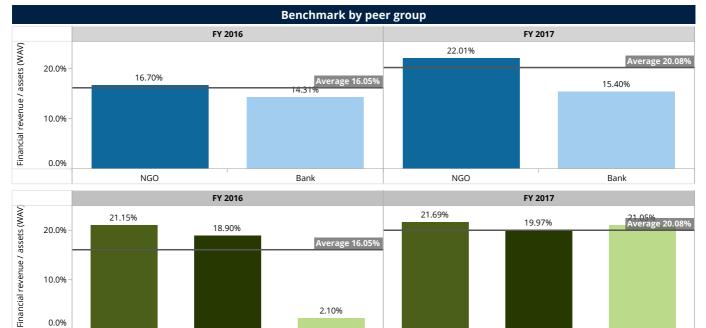
# Revenue & Expenses

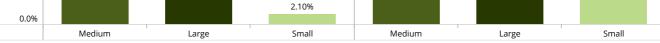


## Financial revenue by assets



	Benchmar	k by legal s	tatus		Benchmark by scale					
	FY 2	2016	FY 2	2017		FY 2016			017	
Legal Status	FSP count	Financial revenue / assets (WAV)	FSP count	Financial revenue / assets (WAV)	Scale	FSP count	Financial revenue / assets (WAV)	FSP count	Financial revenue / assets (WAV)	
Bank	1	14.31%	1	15.40%	Large	11	18.90%	11	19.97%	
NGO	30	16.70%	28	22.01%	Medium	8	21.15%	9	21.69%	
NGO	50	10.70%	20	22.0170	Small	12	2.10%	9	21.05%	
Aggregated	31	16.05%	29	20.08%	Aggregated	31	16.05%	29	20.08%	



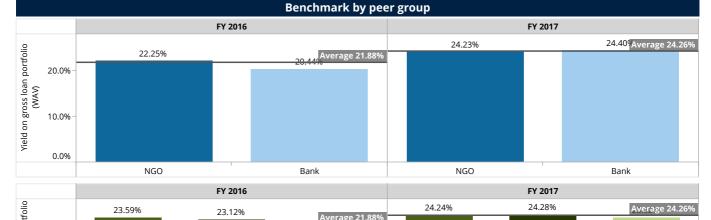


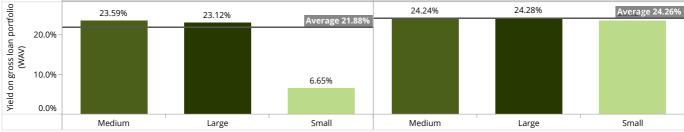
Top Ten Institutions by Indicator and Year on Year Change (%)



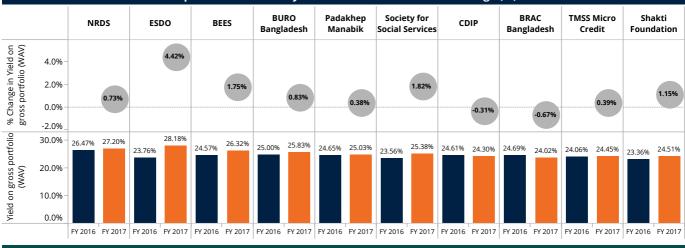
#### Yield on gross loan portfolio Percentage Change [Balanced] **Percentiles and Median** 10.0% FY 2016 FY 2017 24.26% nge in Yield on gross portfolio (WAV) Balanced Yield on GLP (WAV) Yield on gross loan portfolio (WAV) 21.88% 8.0% Percentile (25) of Yield on aggregated to 20.0% gross loan portfolio 21.94% 23.09% (nominal) 6.0% Balanced 24.26% Median Yield on gross loan 4.0% 22.89% 23.77% 10.0% portfolio (nominal) 2.39% 2.0% Percentile (75) of Yield on for FY 2017 Char gross loan portfolio 24.32% 24.93% 0.0% 0.0% (nominal) FY 2016 FY 2017 Benchmark by legal statu nchmark by scal

		Benchinark by Scale							
	FY 2016		FY 2017			FY 2016		FY 2017	
Legal Status	FSP count	Yield on gross Ioan portfolio (WAV)	FSP count	Yield on gross Ioan portfolio (WAV)	Scale	FSP count	Yield on gross loan portfolio (WAV)	FSP count	Yield on gross loan portfolio (WAV)
Bank	1	20.44%	1	24.40%	Large	11	23.12%	11	24.28%
NGO	30	22.25%	28	24.23%	Medium	8	23.59%	9	24.24%
NGO	50	22.2370	20	24.2370	Small	12	6.65%	9	23.62%
Aggregated	31	21.88%	29	24.26%	Aggregated	31	21.88%	29	24.26%



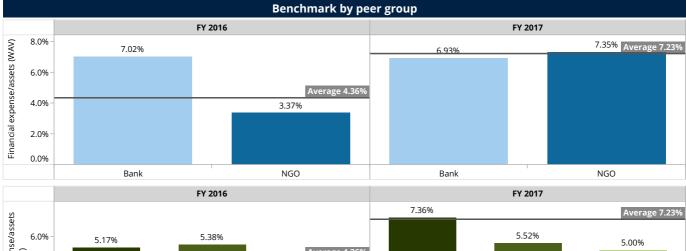


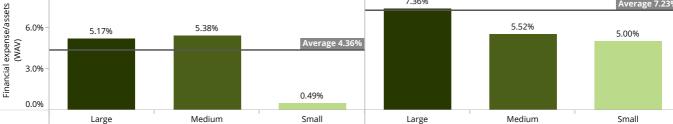
Top Ten Institutions by Indicator and Year on Year Change (%)



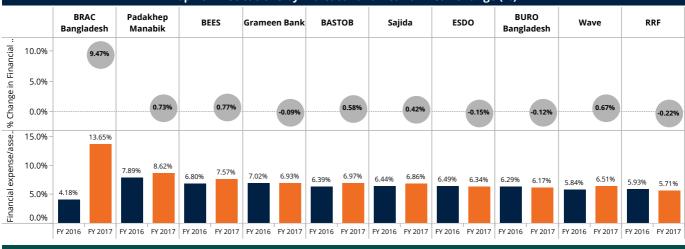
#### Financial expense by assets Percentage Change [Balanced] **Percentiles and Median Financial** 8.0% FY 2016 FY 2017 7.23% ige in Financial expense/assets (WAV) - Balanced Expense/Assets (WAV) Financial expense/assets (WAV) -Balanced 3.0% Percentile (25) of Financial 2.87% 6.0% 4.06% 4.62% aggregated to expense / assets 4.36% 2.0% 4.0% Median Financial expense / 5.32% 5.41% 7.23% assets 1.0% 2.0% Chan Percentile (75) of Financial 6.11% 6.51% for FY 2017 0.0% 0.0% expense / assets FY 2016 FY 2017

	status		Benchmark by scale						
	FY 2016		FY 2017			FY 2016		FY 2017	
Legal Status	FSP count	Financial expense/ assets (WAV)	FSP count	Financial expense/ assets (WAV)	Scale	FSP count	Financial expense/assets (WAV)	FSP count	Financial expense/assets (WAV)
Bank	1	7.02%	1	6.93%	Large	11	5.17%	11	7.36%
NGO	30	3.37%	28	7.35%	Medium	8	5.38%	9	5.52%
NGO	50	5.5770	20	7.55%	Small	12	0.49%	9	5.00%
Aggregated	31	4.36%	29	7.23%	Aggregated	31	4.36%	29	7.23%

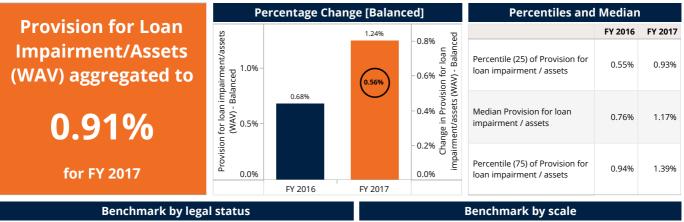




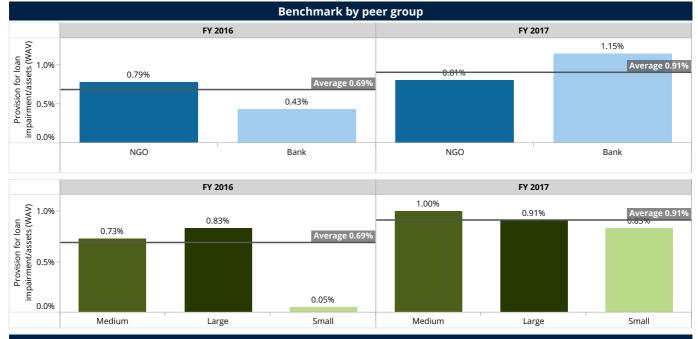
Top Ten Institutions by Indicator and Year on Year Change (%)



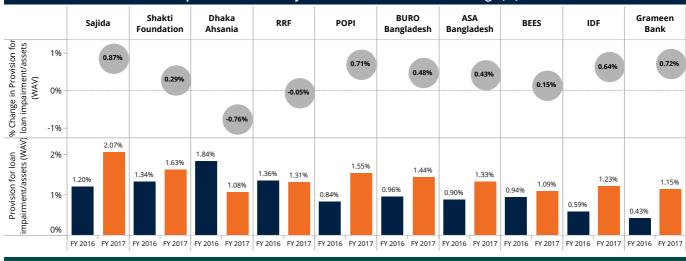
## Provision for loan impairment by assets



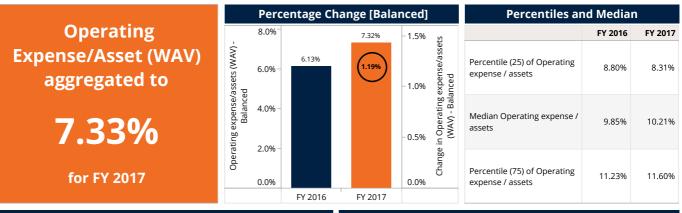
	Benchmark	by legal sta	atus	Benchmark by scale					
	FY 2016		FY 2017			FY 2016		FY 2017	
Legal Status	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)	Scale	FSP count	Provision for loan impairment/ assets (WAV)	FSP count	Provision for loan impairment/ assets (WAV)
Bank	1	0.43%	1	1.15%	Large	11	0.83%	11	0.91%
NGO	30	0.79%	28	0.81%	Medium	8	0.73%	9	1.00%
NGO	50	0.79%	20	0.0170	Small	12	0.05%	9	0.83%
Aggregated	31	0.69%	29	0.91%	Aggregated	31	0.69%	29	0.91%



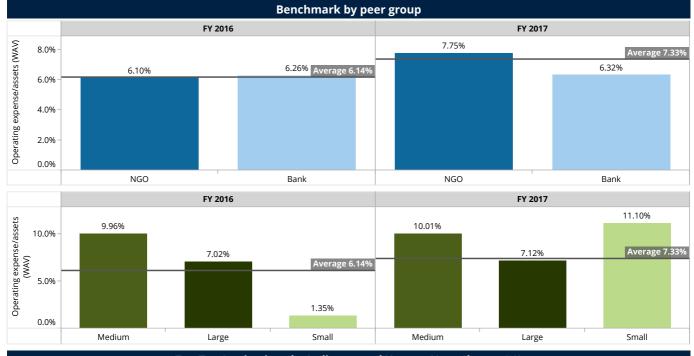
Top Ten Institutions by Indicator and Year on Year Change (%)



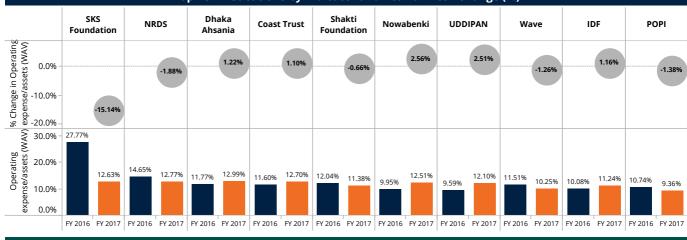
# **Operating expenses by assets**



	Benchma	ark by legal :	status		Benchmark by scale					
	FY 2016		FY 2017			FY 2016		FY 2017		
Legal Status	FSP count	Operating expense/ assets (WAV)	FSP count	Operating expense/ assets (WAV)	Scale	FSP count	Operating expense/assets (WAV)	FSP count	Operating expense/assets (WAV)	
Bank	1	6.26%	1	6.32%	Large	1,105,235	7.02%	1,105,235	7.12%	
NGO	30	6.10%	28	7.75%	Medium	804,746	9.96%	906,511	10.01%	
NGO	50	0.1070	20	7.7570	Small	1,415,608	1.35%	1,043,422	11.10%	
Aggregated	31	6.14%	29	7.33%	Aggregated	3,325,589	6.14%	3,055,168	7.33%	

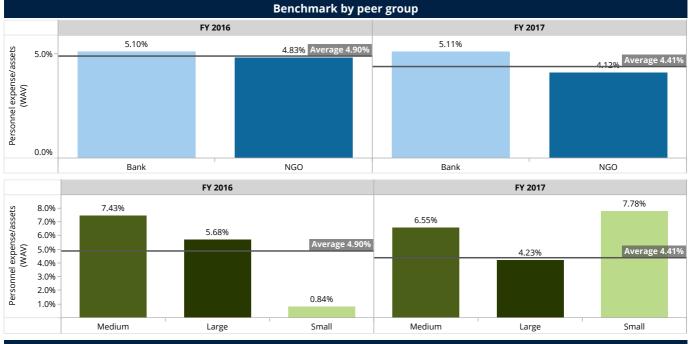


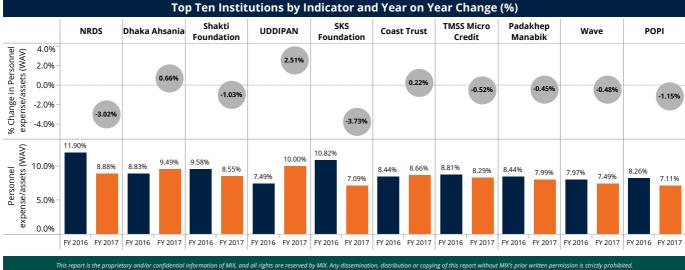
Top Ten Institutions by Indicator and Year on Year Change (%)



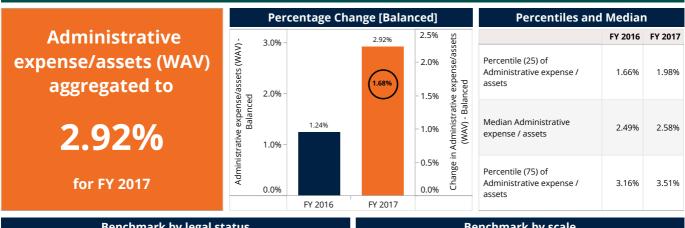
#### Personnel expenses by assets Percentage Change [Balanced] **Percentiles and Median** Personnel FY 2016 FY 2017 6.0% 5.70% in Personnel expense/assets Personnel expense/assets (WAV) -**Expense/Asset (WAV)** 4.67% Percentile (25) of Personnel , 1.03% 5.98% 6.49% 1.0% expense / assets (WAV) - Balanced aggregated to 4.0% Balanced 4.41% Median Personnel expense / 7 42% 7 4 9% assets 0.5% 2.0% Change . Percentile (75) of Personnel for FY 2017 8.53% 8.44% 0.0% 0.0% expense / assets FY 2016 FY 2017

	Benchm	ark by legal	status			Ве	nchmark by s	scale	
	FY 2	016	FY 2	017		FY 2	2016	FY	2017
Legal Status	FSP count	Personnel expense/ assets (WAV)	FSP count	Personnel expense/ assets (WAV)	Scale	FSP count	Personnel expense/assets (WAV)	FSP count	Personnel expense/assets (WAV)
Bank	1	5.10%	1	5.11%	Large	11	5.68%	11	4.23%
NGO	30	4.83%	28	4.12%	Medium	8	7.43%	9	6.55%
NGO	50	4.05%	20	4.1270	Small	12	0.84%	9	7.78%
Aggregated	31	4.90%	29	4.41%	Aggregated	31	4.90%	29	4.41%



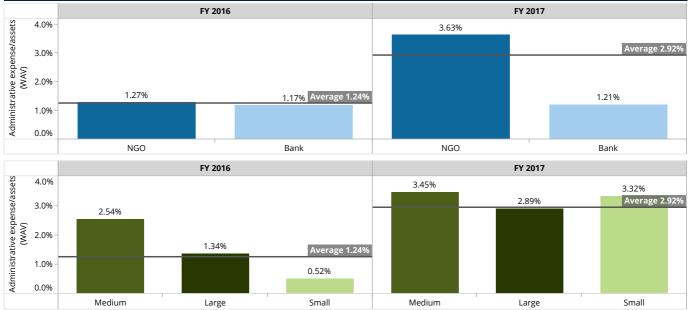


### Administrative expense by assets

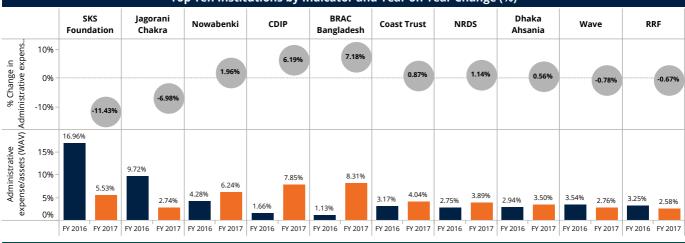


	Benc	hmark by leg	al status			Ве	nchmark by	scale	
	FY 2	2016	FY 2	2017		FY	2016	FY 2	2017
Legal Status	FSP count	Administrative expense/assets (WAV)	FSP count	Administrative expense/assets (WAV)	Scale	FSP count	Administrative expense/assets (WAV)	FSP count	Administrative expense/ assets (WAV)
Bank	1	1.17%	1	1.21%	Large	11	1.34%	11	2.89%
NGO	30	1.27%	28	3.63%	Medium	8	2.54%	9	3.45%
NGO	50	1.2770	20	5.0570	Small	12	0.52%	9	3.32%
Aggregated	31	1.24%	29	2.92%	Aggregated	31	1.24%	29	2.92%





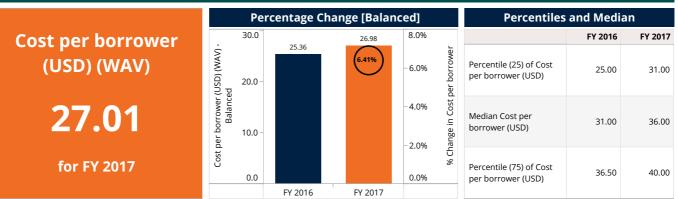
Top Ten Institutions by Indicator and Year on Year Change (%)



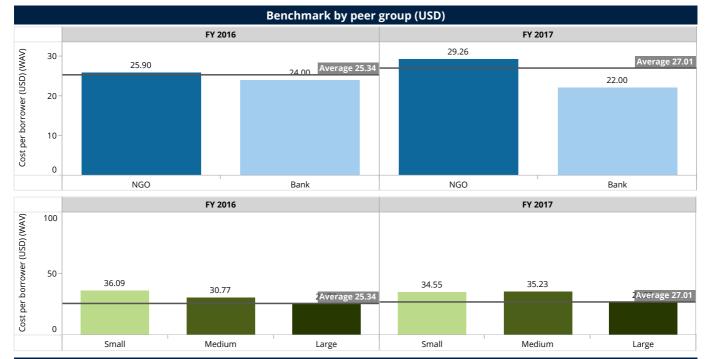
# Productivity & Efficiency

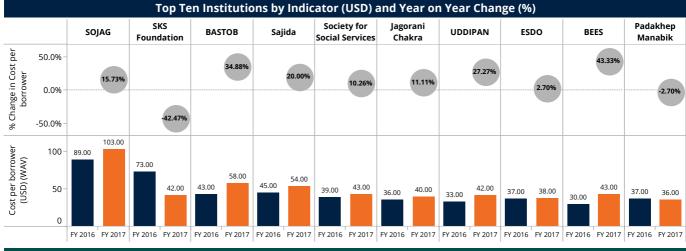


### **Cost per borrower**

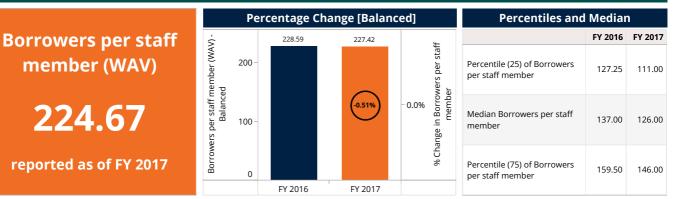


E	Benchmark	by legal sta	atus			Ber	chmark by s	scale		
	FY 2	016	FY 2	2017		FY 2	016	FY 2017		
Legal Status	FSP count	Cost per borrower (USD) (WAV)	FSP count	Cost per borrower (USD) (WAV)	Scale	FSP count	Cost per borrower (USD) (WAV)	FSP count	Cost per borrower (USD) (WAV)	
Bank	1	24.00	1	22.00	Large	11	24.73	11	26.35	
NCO	30	25.90	28	29.26	Medium	8	30.77	9	35.23	
NGO	30	25.90	28	29.20	Small	12	36.09	9	34.55	
Aggregated	31	25.34	29	27.01	Aggregated	31	25.34	29	27.01	

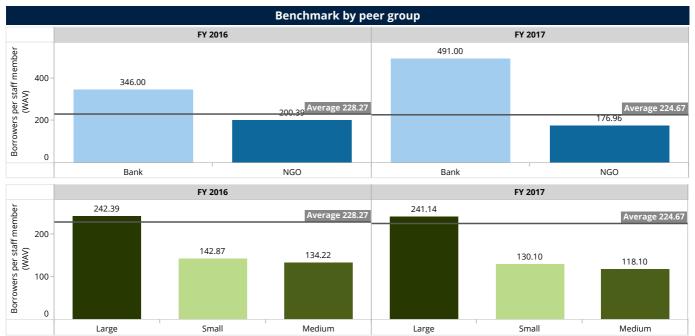




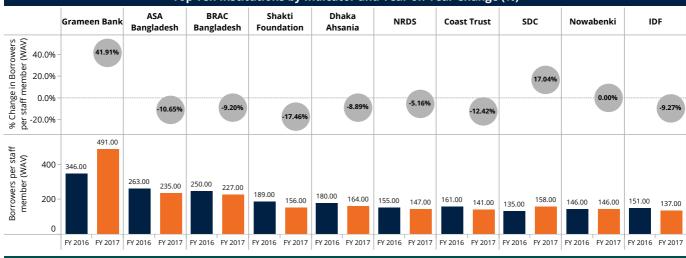
## Borrower per staff member



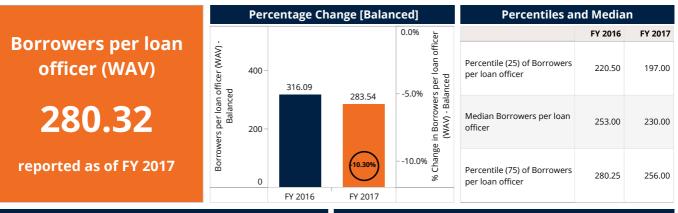
	Benchm	ark by legal	status			Bei	nchmark by s	scale	
	FY 2	2016	FY 2	2017		FY	2016	FY 2	2017
Legal Status	FSP count	Borrowers per staff member (WAV)	FSP count	Borrowers per staff member (WAV)	Scale	FSP count	Borrowers per staff member (WAV)	FSP count	Borrowers per staff member (WAV)
Bank	1	346.00	1	491.00	Large	11	242.39	11	241.14
NGO	30	200.39	28	176.96	Medium	8	134.22	9	118.10
NGO	30	200.39	28	176.96	Small	12	142.87	9	130.10
Aggregated	31	228.27	29	224.67	Aggregated	31	228.27	29	224.67



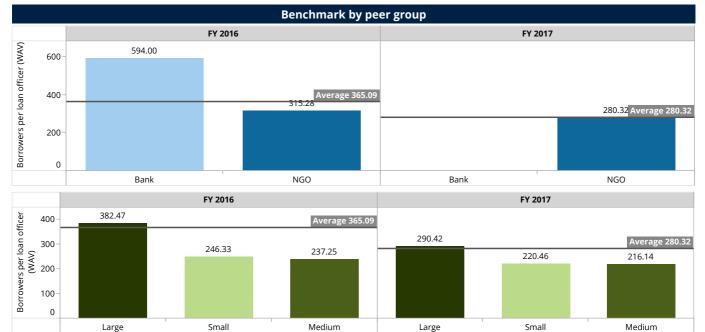
Top Ten Institutions by Indicator and Year on Year Change (%)

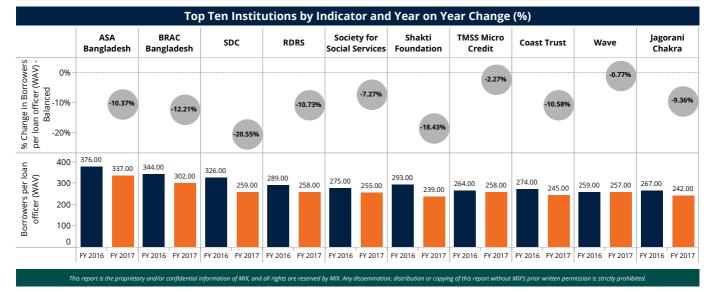


### Borrower per loan officer



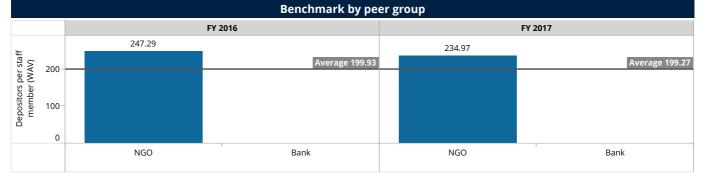
	Benchma	rk by legal s	tatus			Ве	nchmark by s	scale		
	FY 2016 FY 2017					FY 2	2016	FY 2	Y 2017	
Legal Status	FSP count	Borrowers per loan officer (WAV)	FSP count	Borrowers per loan officer (WAV)	Scale	FSP count	Borrowers per loan officer (WAV)	FSP count	Borrowers per loan officer (WAV)	
Bank	1	594.00	1		Large	11	382.47	11	290.42	
NGO	30	315.28	28	280.32	Medium	8	237.25	9	216.14	
NGO	50	515.20	20	200.32	Small	12	246.33	9	220.46	
Aggregated	31	365.09	29	280.32	Aggregated	31	365.09	29	280.32	

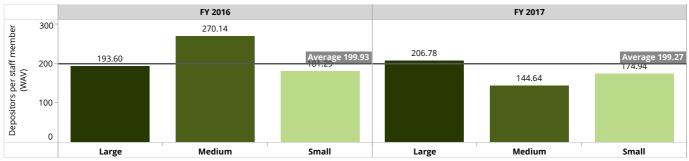


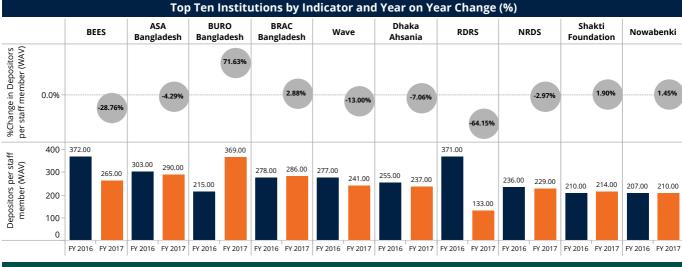


#### Depositors per staff member Percentage Change [Balanced] **Percentiles and Median** 0.0% FY 2016 FY 2017 **Depositors per staff** Depositors per staff member (WAV) -Balanced % Change in Depositors per staff member (WAV) - Balanced 400 member (WAV) Percentile (25) of Depositors 152.00 138.50 -1.0% per staff member 300 248 84 241.48 199.27 Median Depositors per staff 200 -2.0% 193.00 152.00 member 100 2.96% -3.0% reported as of FY 2017 Percentile (75) of Depositors 255.00 221.50 0 per staff member FY 2017 FY 2016

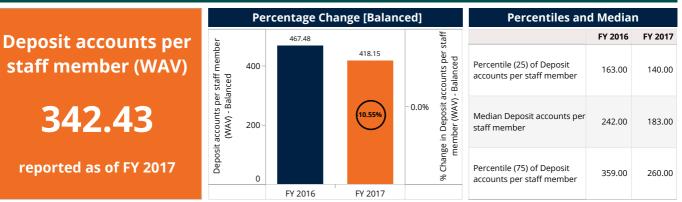
	Benchn	nark by legal	status			Ве	nchmark by s	scale	
	FY 2	2016	FY 2	2017		FY 2	2016	FY 2	2017
Legal Status	FSP count	Depositors per staff member (WAV)	FSP count	Depositors per staff member (WAV)	Scale	FSP count	Depositors per staff member (WAV)	FSP count	Depositors per staff member (WAV)
Bank	1		1		Large	11	193.60	11	206.78
NCO	30	247.29	28	234.97	Medium	8	270.14	9	144.64
NGO	30	247.29	28	234.97	Small	12	181.29	9	174.94
Aggregated	31	199.93	29	199.27	Aggregated	31	199.93	29	199.27



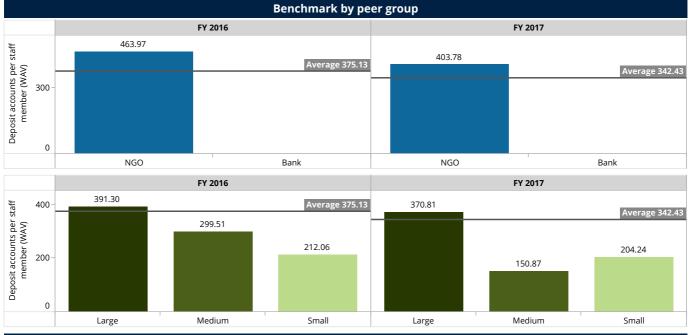


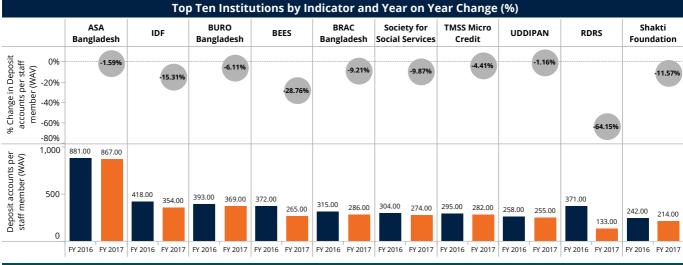


### Deposit accounts per staff member

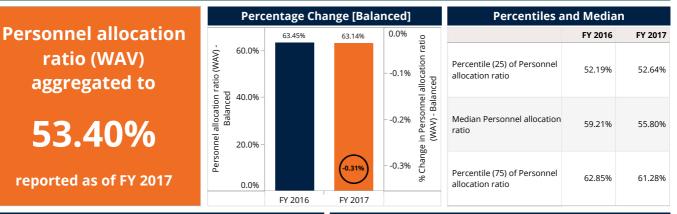


	Bench	nmark by lega	l status			Ber	chmark by	scale		
	FY 2	016	FY 2	017		FY 2	2016	FY 2017		
Legal Status	FSP count	Deposit accounts per staff member (WAV)	FSP count	Deposit accounts per staff member (WAV)	Scale	FSP count	Deposit accounts per staff member (WAV)	FSP count	Deposit accounts per staff member (WAV)	
Bank	1		1		Large	11	391.30	11	370.81	
NGO	30	463.97	28	403.78	Medium	8	299.51	9	150.87	
NGO	50	403.97	20	405.76	Small	12	212.06	9	204.24	
Aggregated	31	375.13	29	342.43	Aggregated	31	375.13	29	342.43	

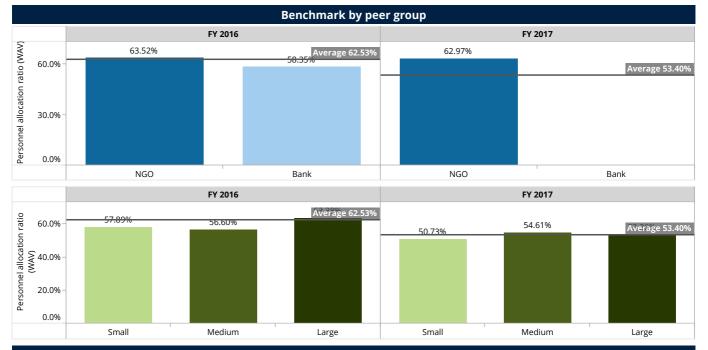




### Personnel allocation ratio



Ben	chmark by	y legal stat	tus			Ве	nchmark by s	scale		
	FY 2016 FY 2017					FY 2	2016	FY 2017		
Legal Status	FSP count	Personnel allocation ratio (WAV)	FSP count	Personnel allocation ratio (WAV)	Scale	FSP count	Personnel allocation ratio (WAV)	FSP count	Personnel allocation ratio (WAV)	
Bank	1	58.35%	1		Large	11	63.38%	11	53.36%	
NGO	30	63.52%	28	62.97%	Medium	8	56.60%	9	54.61%	
NGO	50	03.3270	20	02.97%	Small	12	57.89%	9	50.73%	
Aggregated	31	62.53%	29	53.40%	Aggregated	31	62.53%	29	53.40%	



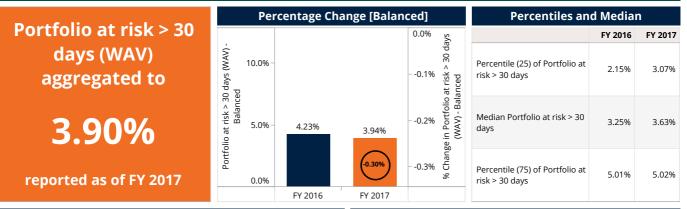
Top Ten Institutions by Indicator and Year on Year Change (%)

			AC adesh	As Bangl	SA adesh	Nowa	benki	Sha Found	kti lation		RO adesh	PC	OPI	BE	ES	10	DF	Coast	Trust	NF	RDS
ersonnel o (WAV) - d	5.0%		2.52%		0.16%		0.32%		0.66%						0.01%		-0.30%				
%Change in Personnel allocation ratio (WAV) - Balanced	-5.0%-										-0.35%		-0.35%				-0.30%		-1.36%		-6.52%
llocation VAV)	80.0% - 60.0% -	72.68%	75.20%	69.81%	69.97%	66.56%	66.88%	64.51%	65.17%	63.05%	62.70%	62.00%	61.65%	60.18%	60.19%	59.87%	59.57%	58.73%	57.37%	60.56%	54.04%
Personnel allocation ratio (WAV)	40.0% - 20.0% - 0.0%																				
		FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 2017	FY 2016	FY 201

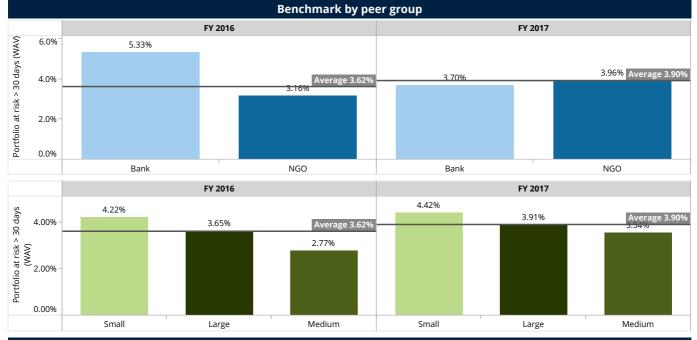
# Risk & Liquidity



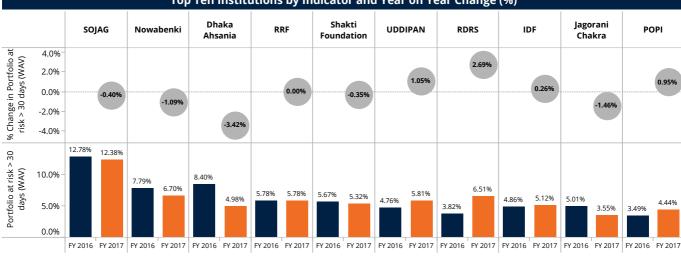
### Portfolio at risk > 30 days (%)



	Bench	mark by lega	l status			В	enchmark by	scale	
	FY 2	2016	FY 2	2017		FY	2016	FY	2017
Legal Status	FSP count	Portfolio at risk > 30 days (WAV)	FSP count	Portfolio at risk > 30 days (WAV)	Scale	FSP count	Portfolio at risk > 30 days (WAV)	ESP count	Portfolio at risk > 30 days (WAV)
Bank	1	5.33%	1	3.70%	Large	11	3.65%	11	3.91%
NGO	30	3.16%	28	3.96%	Medium	8	2.77%	9	3.54%
NGO	30	3.10%	28	3.90%	Small	12	4.22%	9	4.42%
Aggregated	31	3.62%	29	3.90%	Aggregated	31	3.62%	29	3.90%

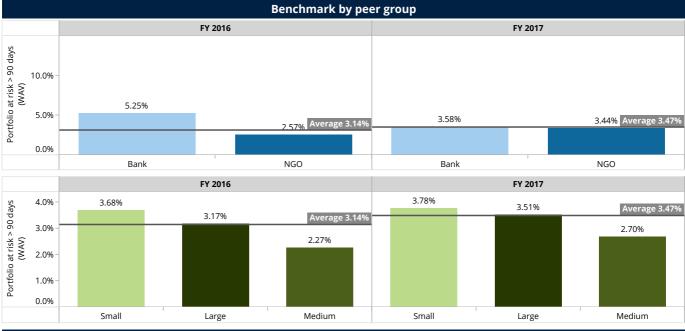




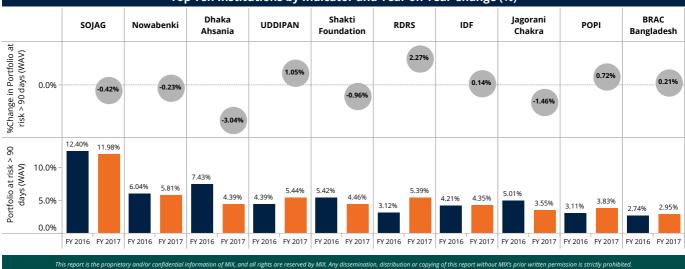


#### Portfolio at risk > 90 days (%) Percentage Change [Balanced] **Percentiles and Median** Portfolio at risk > 90 0.0% FY 2016 FY 2017 10.0% Change in Portfolio at risk > 90 days (WAV) - Balanced Portfolio at risk > 90 days (WAV) -Balanced days (WAV) Percentile (25) of Portfolio at 1.87% 2.45% risk > 90 days aggregated to -0.1% 5.0% Median Portfolio at risk > 90 3.47% 2.65% 3.26% 3.75% 3.49% days -0.2% 0.25% Percentile (75) of Portfolio at 4.44% 4.36% reported as of FY 2017 0.0% risk > 90 days FY 2016 FY 2017

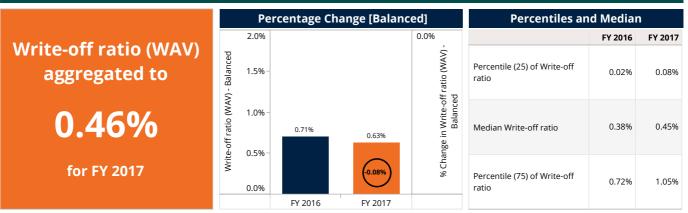
	Benchma	ark by legal s	status			Ber	nchmark by	scale	
	FY 2	2016	FY 2	2017		FY 2	2016	FY 2	2017
Legal Status	FSP count	Portfolio at risk > 90 days (WAV)	FSP count	Portfolio at risk > 90 days (WAV)	Scale	FSP count	Portfolio at risk > 90 days (WAV)	FSP count	Portfolio at risk > 90 days (WAV)
Bank	1	5.25%	1	3.58%	Large	11	3.17%	11	3.51%
NGO	30	2.57%	28	3.44%	Medium	8	2.27%	9	2.70%
NGO	50	2.37 /0	20	5.44%	Small	12	3.68%	9	3.78%
Aggregated	31	3.14%	29	3.47%	Aggregated	31	3.14%	29	3.47%



Top Ten Institutions by Indicator and Year on Year Change (%)

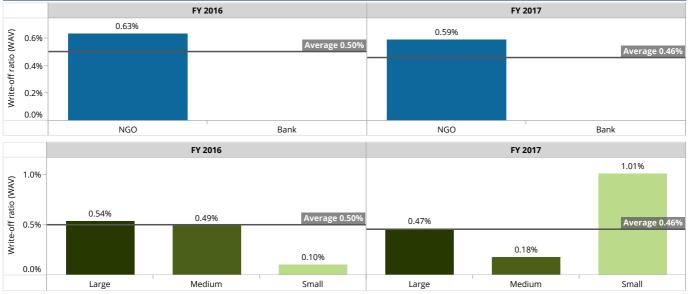


### Write-off ratio

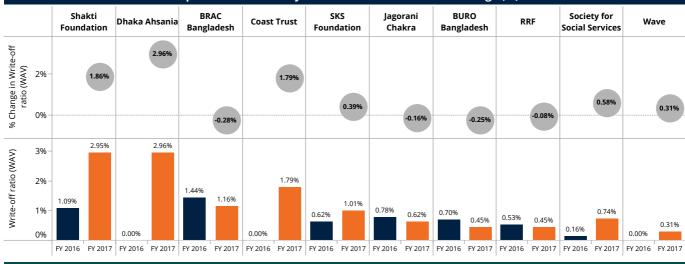


	Benchr	nark by lega	l status			Ве	Benchmark by scale				
	FY 2016 FY 2017					FY 2	2016	FY 2	2017		
Legal Status	FSP count	Write-off ratio (WAV)	FSP count	Write-off ratio (WAV)	Scale	FSP count	Write-off ratio (WAV)	FSP count	Write-off ratio (WAV)		
Bank	1		1		Large	11	0.54%	11	0.47%		
	20	0.02%	20	0.50%	Medium	8	0.49%	9	0.18%		
NGO	30	0.63%	28	0.59%	Small	12	0.10%	9	1.01%		
Aggregated	31	0.50%	29	0.46%	Aggregated	31	0.50%	29	0.46%		

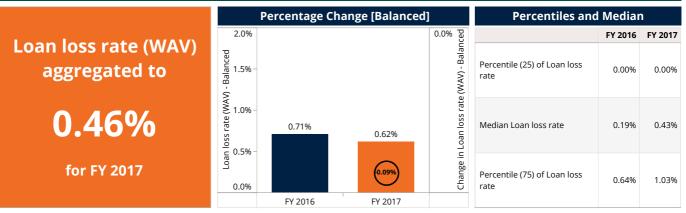




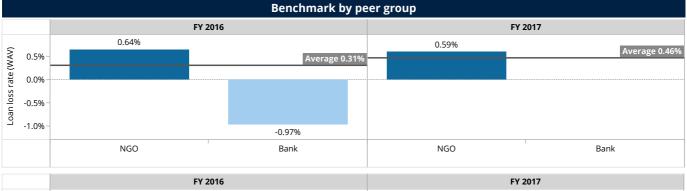
Top Ten Institutions by Indicator and Year on Year Change (%)

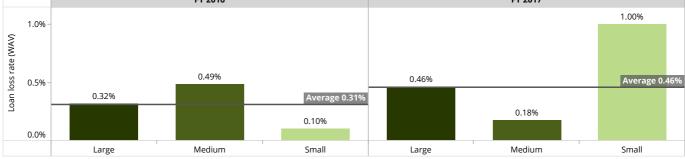


### Loan loss rate



Be	enchmark l	oy legal sta	tus	Benchmark by scale							
	FY 2	016	FY 2	017		FY 2	2016	FY 2017			
Legal Status	FSP count	Loan loss rate (WAV)	FSP count	Loan loss rate (WAV)	Scale	FSP count	Loan loss rate (WAV)	FSP count	Loan loss rate (WAV)		
Bank	1	-0.97%	1		Large	11	0.32%	11	0.46%		
NGO	30	0.64%	28	0.59%	Medium	8	0.49%	9	0.18%		
NGO	50	0.0470	20	0.59%	Small	12	0.10%	9	1.00%		
Aggregated	31	0.31%	29	0.46%	Aggregated	31	0.31%	29	0.46%		



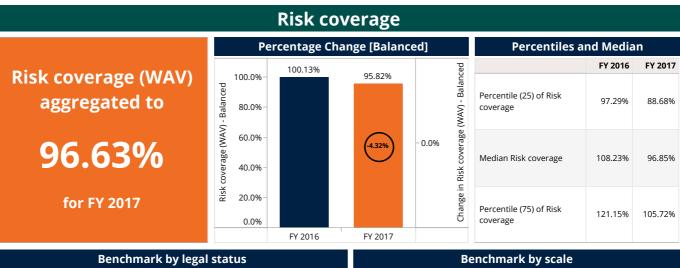


Top Ten Institutions by Indicator and Year on Year Change (%) Dhaka BRAC BURO Shakti SKS Jagorani Society for RRF POPI Coast Trust Foundation Ahsania Bangladesh Foundation Chakra Bangladesh Social Services % Change in Loan loss 2.96% rate (WAV) 2.0% 1.87% 1.85% 0.58% 0.39% 0.00% 0.0% -0.06% -0.16% -0.25% -0.44% Loan loss rate (WAV) 2.95% 2.96% 3.0% 1.79% 2.0% 1.60% 1.16% 1.08% 1.01% 0.78% 1.0% 0.70% 0.73% 0.62% 0.62% 0.51% 0.45% 0.45% 0.15% 0.00% 0.00% 0.00% 0.0% -0.06% FY 2016 FY 2017 FY 201

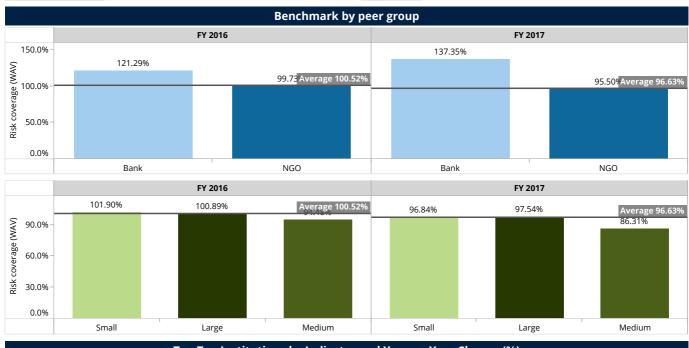
49

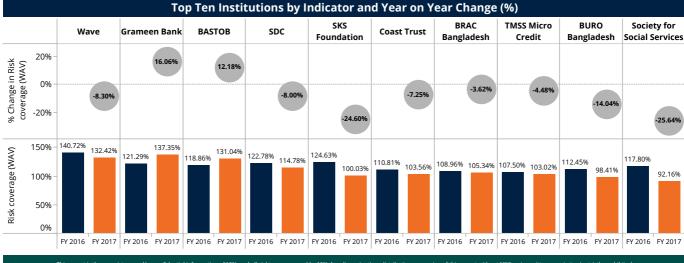
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	Benchmar	k by legal st	atus		Benchmark by scale							
	FY 2016		FY 2	2017		FY 2	2016	FY 2017				
Legal Status	FSP count	Risk coverage (WAV)	FSP count	Risk coverage (WAV)	Scale	FSP count	Risk coverage (WAV)	FSP count	Risk coverage (WAV)			
Bank	1	121.29%	1	137.35%	Large	11	100.89%	11	97.54%			
NGO	30	99.73%	28	95.50%	Medium	8	94.48%	9	86.31%			
NGO	50	55.7570	20	95.30%	Small	12	101.90%	9	96.84%			
Aggregated	31	100.52%	29	96.63%	Aggregated	31	100.52%	29	96.63%			





# Financial Service Provider (FSP) data



# Financial Service Providers (FSPs) Operational Indicators

Legal Status	FSP Name	FY	Assets (USD) m	Equity (USD) m	Offices	Personnel	Loan officers	Number of active borrowers '000	Gross Loan Portfolio (USD) m	ALB per borrower (USD) (WAV)	Number of depositors '000	Number of deposit accounts '000	Deposits (USD) m	ADB per depositor (USD) (WAV)	Average deposit account balance (USD) (WAV)	Deposits to loans (WAV)	Deposits to total assets (WAV)
Bank	Grameen Bank	FY 2016	2,809.74	156.45	2,568	21,043	12,279	7,290.00	1,498.47	206.00			2,604.93			173.84%	92.71%
		FY 2017 FY 2016	2,804.15	172.57	2,568 2,959	18,184 25,885	18,070	8,934.87 6,794.85	1,768.79	198.00 282.00	7,843.96	22,796.54	2,582.66 826.34	105.00	36.00	146.01% 43.06%	92.10% 36.89%
	ASA Bangladesh	FY 2010	2,579.24	1,345.95	3,042	26,147	18,294	6,156.54	1,934.93	314.00		22,674.09	967.89	128.00	43.00	50.02%	37.53%
	BASTOB	FY 2016	12.70	1.18	31	207	124	17.72	10.79	609.00	25.00	26.29	3.69	148.00	140.00	34.18%	29.05%
		FY 2017	17.03	1.61	45	280	156	22.00	13.16	598.00	32.40	33.93	5.33	165.00	157.00	40.52%	31.30%
	BDS	FY 2016	5.01	0.14	25	192	100	17.60	4.52	257.00	26.85	26.85	1.67	62.00	62.00	37.02%	33.42%
	BEES	FY 2016 FY 2017	76.12 74.91	6.52 8.29	219 256	1,464 1,683	881 1,013	209.33 189.76	63.76 59.63	305.00 314.00	544.02 446.27	544.29 446.53	17.74	33.00 42.00	33.00 42.00	27.82% 31.42%	23.30% 25.01%
		FY 2016	1,972.40	702.92	2,107	21,426	15,572	5,356.52	1,768.61	330.00		6,742.08	635.14	107.00	94.00	35.91%	32.20%
	BRAC Bangladesh	FY 2017	2,232.82	818.34	2,148	25,266	19,001	5,741.86	2,027.34	353.00	7,229.27	7,229.27	723.19	100.00	100.00	35.67%	32.39%
	BURO Bangladesh	FY 2016	455.50	87.11	712	6,726	4,241	996.22	406.58	408.00	1,449.09	2,644.92	128.14	88.00		31.52%	28.13%
	BORO Bangiadesin	FY 2017	535.79	124.31	802	7,464	4,680	1,017.14	466.32	458.00	2,755.70	2,755.70	151.09	55.00	55.00	32.40%	28.20%
	CDIP	FY 2016	64.80	20.69	130	1,202	631	164.77	56.11	341.00		431.78	26.19	133.00	61.00	46.67%	40.41%
		FY 2017 FY 2016	73.11 22.85	29.36 3.01	140 76	1,361 550	747	170.89 88.60	60.89 21.25	356.00 240.00		106.15	29.47	67.00	67.00	48.40% 33.47%	40.31%
	Coast Trust	FY 2017	25.54	3.91	86	624	358	87.71	22.99	262.00	107.07	107.07	8.01	75.00	75.00	34.83%	31.35%
	CTS	FY 2016	1.39	0.30	8	45	37	14.73	1.02	69.00	18.47	18.47	0.33	18.00	18.00	32.12%	23.61%
	Dhaka Ahsania	FY 2016	13.34	1.98	56	392	250	70.54	13.13	186.00	100.08	100.08	4.73	47.00	47.00	36.00%	35.44%
		FY 2017	18.40	2.21	74	442		72.33	16.70	231.00		104.89	6.52	62.00		39.04%	35.43%
	ESDO	FY 2016	34.33	5.32	101	686	388	75.93	31.01	408.00	105.52	105.52	11.42	108.00	108.00	36.83%	33.26%
	Chashful	FY 2017	41.00	9.03	101 51	705	389 244	74.07 53.34	37.59	507.00 224.00	102.60	102.60	12.92	126.00 89.00	126.00 89.00	34.38% 50.41%	31.52% 44.83%
	Ghashful	FY 2017 FY 2016	57.09	13.97	197	1,460	909	177.05	49.39	279.00		562.10	15.72	28.00	28.00	31.83%	27.54%
	Gram Unnayan	FY 2017	67.83	16.09	203	1,991	1,111	211.73	59.77	282.00	207.20	247.30	19.66	95.00	80.00	32.90%	28.99%
	105	FY 2016	25.67	5.14	89	608	364	91.51	21.81	238.00	127.14	254.27	9.06	71.00	36.00	41.53%	35.27%
	IDF	FY 2017	29.24	5.36	99	648	386	88.68	24.63	278.00	114.56	229.12	10.14	89.00	44.00	41.18%	34.69%
	Jagorani Chakra	FY 2016	144.46	41.12	327	3,014	1,494	398.30	130.03	326.00		492.60	51.72	105.00	105.00	39.78%	35.80%
	NDP	FY 2017 FY 2016	188.89	45.93	361	3,221	1,675	404.91	167.50	414.00		490.51	58.74	120.00	120.00	35.07%	31.10%
	NDP	FY 2016 FY 2016	21.83	7.61	50 36	430	353 213	85.46 46.78	20.43	239.00 256.00	85.46	85.46	5.46	64.00 63.00	64.00 63.00	26.73% 35.04%	25.01% 32.56%
NGO	Nowabenki	FY 2017	14.67	1.51	36	311	208	45.47	13.00	286.00	65.44	65.44	4.96	76.00	76.00	38.20%	33.83%
		FY 2016	8.73	1.91	34	284	172	43.88	8.05	184.00	66.95	66.95	4.87	73.00	73.00	60.42%	55.75%
	NRDS	FY 2017	10.26	2.53	38	322	174	47.46	9.32	196.00	73.58	73.58	5.74	78.00	78.00	61.63%	55.94%
	Padakhep Manabik	FY 2016	129.41	8.12					102.05				36.98			36.24%	28.57%
		FY 2017	136.27	10.77	315	2,693	1,853	334.68	125.10	374.00		360.72	43.41	120.00	120.00	34.70%	31.86%
	POPI	FY 2016 FY 2017	48.23 61.69	5.71 8.70	248 185	1,200 1,288	744 794	156.82 135.93	40.59 50.58	259.00 372.00		188.56 164.01	15.51 18.34	82.00 112.00	82.00 112.00	38.21% 36.26%	32.16% 29.73%
		FY 2017 FY 2016	69.02	21.77	185	1,266	878	253.77	61.16	241.00	686.96	686.96	36.35	53.00	53.00	59.42%	52.66%
	RDRS	FY 2017	74.28	24.40	204	2,263	972	251.01	62.54	249.00		300.03	26.68	89.00	89.00	42.66%	35.92%
	RRF	FY 2016	50.62	8.18	151	1,155	648	155.83	45.62	293.00	146.89	200.53	12.56	85.00	63.00	27.52%	24.81%
	KKF	FY 2017	60.60	12.09	168	1,256	707	177.16	51.93	293.00		226.20	15.08	73.00	67.00	29.04%	24.88%
	Sajida	FY 2016	99.30	13.10	188	1,753	963	193.28	92.94	481.00	245.54	245.54	29.34	119.00	119.00	31.57%	29.54%
		FY 2017	151.07 20.27	17.19 7.37	178 57	3,185 561	1,180 232	240.13 75.54	141.61 18.02	590.00 239.00	280.42 85.38	280.42 85.38	36.08	129.00 86.00	129.00 86.00	25.48% 40.57%	23.88% 36.07%
	SDC	FY 2016 FY 2017	26.52	9.27	60	532	324	83.97	23.95	239.00		97.42	9.74	100.00		40.65%	36.71%
		FY 2016	83.54	10.83	386	2,488	1,605	471.01	76.14	162.00	521.45	600.94	24.14	46.00	40.00	31.70%	28.89%
	Shakti Foundation	FY 2017	94.24	13.09	424	2,765	1,802	430.86	82.66	192.00	592.74	592.74	27.71	47.00	47.00	33.52%	29.40%
	SKS Foundation	FY 2016	33.77	3.97	149	850	479	116.05	27.81	240.00	141.50	162.73	10.08	71.00	62.00	36.23%	29.84%
		FY 2017	40.81	4.73	156	929	532	121.91	33.13	272.00		158.13	12.64	90.00		38.16%	30.98%
	Society for Social	FY 2016	217.51	45.75	401	3,857	1,785	490.03	190.63	389.00	588.38	1,173.24	71.58	122.00	61.00	37.55%	32.91%
	Services	FY 2017 FY 2016	220.57	56.70	432	4,187	1,921	489.01 25.03	191.43 13.44	391.00 537.00	600.91 32.42	1,147.75	87.80 2.60	146.00 80.00	77.00 80.00	45.87% 19.31%	39.81% 15.77%
	SOJAG	FY 2016 FY 2017	16.36	1.95	15	345	167	14.31	13.44	816.00		29.50	2.80	79.00	79.00	20.04%	14.30%
		FY 2016	261.33	75.73	903	5,771	2,801	739.80	231.92	313.00	879.60	1,701.59	73.10	83.00	43.00	31.52%	27.97%
	TMSS Micro Credit	FY 2017	315.71	93.75	856	6,846	3,277	844.77	289.56	343.00	993.30	1,928.08	90.27	91.00	47.00	31.18%	28.59%
	UDDIPAN	FY 2016	122.19	19.08	307	3,194	1,504	334.54	101.59	304.00	448.85	823.36	42.08	94.00	51.00	41.42%	34.43%
		FY 2017	112.74	20.77	307	3,318	1,422	337.98	100.83	298.00	474.78	845.42	47.41	100.00	56.00	47.03%	42.06%
	Wave	FY 2016	37.76	5.28	102	851	508	131.44	34.49	262.00	235.79	235.79	8.63	37.00	37.00	25.01%	22.84%
		FY 2017	46.04	8.25	105	966	530	135.98	37.00	272.00	232.49	232.49	10.04	43.00	43.00	27.14%	21.81%

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

# Financial Service Providers (FSPs) Financial Indicators

Legal Status	FSP Name	FY	Capital/assets (WAV)	Debt to equity (WAV)	Return on assets (WAV)	Return on equity (WAV)	Operational self sufficiency (WAV)	Financial revenue / assets (WAV)	Profit margin (WAV)	Yield on gross loan portfolio (WAV)	Total expense / assets (WAV)	Financial expense/assets (WAV)	Provision for loan impairment/ assets (WAV)	Operating expense/assets (WAV)	Personnel expense/assets (WAV)	Administrative expense/assets (WAV)
Develo	Course Deals	FY 2016	5.57%	16.96	0.60%	10.93%	104.34%	14.31%	4.16%	20.44%	13.72%	7.02%	0.43%	6.26%	5.10%	1.17%
Bank	Grameen Bank	FY 2017	6.15%	15.25	1.00%	17.01%	106.92%	15.40%	6.48%	24.40%	14.40%	6.93%	1.15%	6.32%	5.11%	1.21%
	ASA Bangladesh	FY 2016	51.29%	0.95	9.73%	18.29%	196.04%	20.57%	48.99%	23.22%	10.49%	3.27%	0.90%	6.32%	5.50%	0.82%
	ASA bangiadesin	FY 2017	52.18%	0.92	9.99%	19.38%	202.49%	20.55%	50.61%	24.11%	10.15%	3.37%	1.33%	5.45%	4.72%	0.73%
	BASTOB	FY 2016	9.31%	9.74	3.59%	36.02%	123.39%	19.28%	18.96%	21.86%	15.63%	6.39%	0.95%	8.29%	6.64%	1.65%
		FY 2017	9.44%	9.59	3.31%	34.48%	127.62%	20.41%	17.54%	23.71%	16.00%	6.97%	1.19%	7.84%	5.85%	1.98%
	BDS	FY 2016	2.86%	34.01	1.89%	90.23%		19.62%	9.81%	21.89%	17.63%	5.38%		12.26%	8.97%	3.28%
	BEES	FY 2016	8.57%	10.67	4.58%	50.54%	127.45% 114.87%	21.30%	21.54%	24.57%	16.71%	6.80% 7.57%	0.94%	8.97%	6.46% 8.51%	2.51%
		FY 2017 FY 2016	11.06% 35.64%	8.04	2.98%	25.88% 26.67%	175.71%	23.28%	12.94% 43.09%	26.32% 24.69%	20.26%	4.18%	1.09%	11.60% 6.95%	5.83%	3.09%
	BRAC Bangladesh	FY 2017	36.65%	1.73	1.23%	3.36%	175.7170	23.49%	6.51%	24.05%	21.96%	13.65%	1.3270	8.31%	5.65%	8.31%
	BURO	FY 2016	19.12%	4.23	7.30%	39.22%	148.11%	23.01%	32.48%	25.00%	15.54%	6.29%	0.96%	8.29%	6.77%	1.52%
	Bangladesh	FY 2017	23.20%	3.31	8.23%	36.91%	156.44%	23.39%	36.08%	25.83%	14.95%	6.17%	1.44%	7.34%	5.79%	1.54%
		FY 2016	31.92%	2.13	8.35%	24.72%	162.70%	21.84%	38.54%	24.61%	13.42%	4.50%	0.31%	8.62%	6.96%	1.66%
	CDIP	FY 2017	40.15%	1.49	8.84%	26.17%	171.49%	21.35%	41.69%	24.30%	12.45%	4.31%	0.29%	7.85%		7.85%
	Count Truct	FY 2016	13.16%	6.60	6.10%	50.61%	135.99%	23.03%	26.46%	24.89%	16.94%	4.69%	0.65%	11.60%	8.44%	3.17%
	Coast Trust	FY 2017	15.30%	5.54	4.35%	29.89%	122.73%	23.49%	18.52%	23.77%	19.14%	5.22%	1.22%	12.70%	8.66%	4.04%
	CTS	FY 2016	21.36%	3.68	0.14%	0.70%		8.40%	1.72%	11.37%	8.25%	0.52%		7.74%	4.60%	3.14%
	Dhaka Ahsania	FY 2016	14.84%	5.74	2.62%	17.54%	114.72%	20.38%	12.83%	22.02%	17.76%	4.15%	1.84%	11.77%	8.83%	2.94%
	Dilaka Alisalila	FY 2017	12.03%	7.31	2.93%	22.41%	116.46%	20.70%	14.14%	22.36%	17.77%	3.70%	1.08%	12.99%	9.49%	3.50%
	ESDO	FY 2016	15.49%	5.46	5.73%	41.31%	137.78%	21.32%	27.26%	23.76%	15.47%	6.49%	-0.02%	9.00%	6.08%	2.92%
		FY 2017	22.02%	3.54	10.77%	59.66%	172.02%	25.73%	41.87%	28.18%	14.96%	6.34%	1.37%	7.25%	5.45%	1.80%
	Ghashful	FY 2017	11.87%	7.42	1.27%	10.92%	106.34%	21.32%	5.96%	23.51%	20.05%	4.33%	0.93%	14.79%	11.24%	3.54%
	Gram Unnayan	FY 2016	24.47%	3.09	5.54%	29.28%	130.87%	23.84%	23.59%	26.32%	18.22%	4.57%	0.77%	12.88%	10.16%	2.71%
	-	FY 2017	23.72%	3.22	0.00%	0.00%	126.98%	21.31%	0.00%	23.54%	16.78%	4.88%	1.00%	10.91%	8.47%	2.44%
	IDF	FY 2016 FY 2017	20.04% 18.32%	3.99 4.46	2.25%	12.81% 7.63%	115.85% 109.08%	16.86% 19.36%	13.68% 8.26%	23.55% 22.68%	14.55% 17.75%	3.88% 5.27%	0.59%	10.08% 11.24%	8.10% 8.29%	2.95%
		FY 2017	28.46%	2.51	4.44%	16.21%	126.85%	21.10%	21.17%	23.07%	16.63%	5.32%	0.74%	10.57%	0.85%	9.72%
	Jagorani Chakra	FY 2017	24.32%	3.11	6.14%	23.54%	120.0370	21.39%	28.82%	23.09%	15.23%	5.41%	0.74%	9.82%	7.08%	2.74%
	NDP	FY 2016	34.86%	1.87	7.95%	26.81%	162.29%	21.03%	38.38%	22.63%	12.96%	3.68%	0.26%	9.02%	7.87%	1.15%
		FY 2016	12.58%	6.95	0.65%	6,48%	102.2570	20.61%	3.72%	21.70%	17.18%	7.23%	0.2070	9.95%	5.68%	4.28%
NGO	Nowabenki	FY 2017	10.27%	8.74	2.67%	23.52%		19.88%	13.85%	19.69%	17.13%	4.62%		12.51%	6.27%	6.24%
		FY 2016	21.91%	3.56	5.65%	24.13%	130.73%	24.92%	23.51%	26.47%	19.06%	4.07%	0.34%	14.65%	11.90%	2.75%
	NRDS	FY 2017	24.62%	3.06	7.64%	33.38%	142.16%	25.78%	29.66%	27.20%	18.13%	4.90%	0.46%	12.77%	8.88%	3.89%
	Padakhep	FY 2016	6.27%	14.94	2.26%	37.14%	112.33%	20.61%	10.97%	24.65%	18.35%	7.89%	0.61%	9.85%	8.44%	1.40%
	Manabik	FY 2017	7.90%	11.65	2.33%	32.88%	112.28%	22.09%	10.93%	25.03%	19.67%	8.62%	1.58%	9.48%	7.99%	1.49%
	POPI	FY 2016	11.85%	7.44	3.60%	32.83%	121.12%	20.63%	17.44%	22.88%	17.04%	5.46%	0.84%	10.74%	8.26%	2.49%
		FY 2017	14.11%	6.09	4.24%	35.19%	126.33%	20.34%	21.34%	23.59%	16.10%	5.19%	1.55%	9.36%	7.11%	2.26%
	RDRS	FY 2016	31.54%	2.17	5.89%	19.27%	141.48%	20.08%	29.32%	22.42%	14.19%	4.05%	0.67%	9.48%	7.48%	2.00%
		FY 2017	32.85%	2.04	4.88%	15.52%	130.31%	20.96%	23.26%	22.55%	16.09%	4.10%	1.67%	10.32%	8.04%	2.28%
	RRF	FY 2016	16.17% 19.95%	5.18 4.01	3.23% 3.78%	21.43% 22.70%	119.46% 123.00%	20.28%	16.29% 18.70%	21.98% 22.62%	16.98% 16.64%	5.93% 5.71%	1.36%	9.69% 9.62%	6.44% 7.05%	3.25%
		FY 2017 FY 2016	13.19%	6.58	4.31%	22.70%	123.00%	20.47%	19.76%	22.62%	16.64%	6.44%	1.31%	9.62%	7.05%	2.58%
	Sajida	FY 2016 FY 2017	11.38%	7.79	3.81%	29.79%	124.63%	21.85%	17.09%	23.23%	17.52%	6.86%	2.07%	9.88%	7.36%	2.46%
		FY 2016	36.37%	1.75	7.09%	27.76%	156.46%	19.69%	36.08%	20.47%	12.59%	3.11%	0.00%	9.47%	5.87%	3.60%
	SDC	FY 2017	34.96%	1.86	9.22%	26.10%	182.29%	20.47%	45.14%	22.03%	11.23%	3.45%	0.73%	7.04%	5.51%	1.53%
	Shakti	FY 2016	12.96%	6.71	2.39%	16.48%	112.99%	21.68%	11.53%	23.36%	19.19%	5.81%	1.34%	12.04%	9.58%	2.46%
	Foundation	FY 2017	13.89%	6.20	3.12%	22.79%	117.15%	22.21%	14.64%	24.51%	18.96%	5.94%	1.63%	11.38%	8.55%	2.83%
		FY 2016	11.75%	7.51	-8.97%	-74.45%	71.15%	24.15%	-37.15%	22.21%	33.94%	5.34%	0.82%	27.77%	10.82%	16.96%
	SKS Foundation	FY 2017	11.58%	7.63	2.06%	17.95%		20.39%	10.10%	22.71%	18.33%	5.70%		12.63%	7.09%	5.53%
	Society for Social		21.04%	3.75	6.29%	28.30%	140.81%	22.08%	28.98%	23.56%	15.68%	4.87%	0.71%	10.11%	7.11%	2.99%
	Services	FY 2017	25.71%	2.89	7.21%	30.39%	146.07%	23.08%	31.54%	25.38%	15.80%	5.94%	0.00%	9.86%	8.70%	1.16%
	SOJAG	FY 2016	9.17%	9.91	0.00%	-0.01%	99.96%	0.17%	-0.04%	0.73%	0.18%	0.07%	0.00%	0.10%	0.07%	0.04%
	-	FY 2017	11.90%	7.40	3.04%	29.84%		20.24%	15.02%	32.82%	17.20%	6.98%		10.21%	6.70%	3.51%
	TMSS Micro	FY 2016	28.98%	2.45	5.71%	19.15%	136.41%	21.41%	26.69%	24.06%	15.70%	3.96%	0.78%	10.95%	8.81%	2.14%
	Credit	FY 2017	29.69%	2.37	6.64%	22.18%	142.37%	22.32%	29.76%	24.45%	15.68%	4.10%	0.96%	10.62%	8.29%	2.33%
	UDDIPAN	FY 2016	15.61% 18.43%	5.40 4.43	2.94%	19.33%	118.37%	18.92% 19.90%	15.52% 9.13%	22.71%	15.99%	5.56%	0.84%	9.59%	7.49%	2.10%
		FY 2017		6.15	1.82%	10.61%	110.04%	19.90%	9.13%	23.21% 21.68%	18.09%	5.08%	0.91%	12.10%	7.97%	2.10%
		FY 2016	13.98%													

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

## Financial Service Providers (FSPs) Productivity, Efficiency and Risk Indicators

Legal Status	FSP Name	FY	Cost per borrower (USD) (WAV)	Borrowers per staff member (WAV)	Borrowers per loan officer (WAV)	Deposit accounts per staff member	Depositors per staff member (WAV)	Personnel allocation ratio (WAV)	Portfolio at risk > 30 days (WAV)	Portfolio at risk > 90 days (WAV)	Loan loss rate (WAV)	Write-off ratio (WAV)	Risk coverage (WAV)
Bank	Grameen Bank	FY 2016	24.00	346.00	594.00			58.35%	5.33%	5.25%	-0.97%		121.29%
Bank	Granicen bank	FY 2017	22.00	491.00					3.70%	3.58%			137.35%
	ASA Bangladesh	FY 2016	20.00	263.00	376.00	881.00	303.00	69.81%	3.24%	2.27%	0.09%	0.21%	91.48%
		FY 2017	20.00	235.00	337.00	867.00	290.00	69.97%	4.63%	4.08%	0.17%	0.17%	93.06%
	BASTOB	FY 2016 FY 2017	43.00 58.00	86.00 79.00	143.00 141.00	127.00 121.00	121.00 116.00	59.90% 55.71%	1.16%	0.87%	0.50%	0.50%	118.86% 131.04%
	BDS	FY 2017	30.00	92.00	141.00	121.00	140.00	52.08%	5.00%	4.45%	0.12%	0.20%	75.91%
		FY 2016	30.00	143.00	238.00	372.00	372.00	60.18%	2.62%	2.31%	2.36%	2.36%	105.37%
	BEES	FY 2017	43.00	113.00	187.00	265.00	265.00	60.19%	4.03%	3.56%	2.50%	2.5070	86.51%
		EV 2016	25.00	250.00	344.00	315.00	278.00	72.68%	3.26%	2.74%	1.60%	1.44%	108.96%
	BRAC Bangladesh	FY 2017	32.00	227.00	302.00	286.00	286.00	75.20%	3.53%	2.95%	1.16%	1.16%	105.34%
	BURO	FY 2016	34.00	148.00	235.00	393.00	215.00	63.05%	2.38%	2.38%	0.70%	0.70%	112.45%
	Bangladesh	FY 2017	35.00	136.00	217.00	369.00	369.00	62.70%	3.37%	3.37%	0.45%	0.45%	98.41%
	CDIP	FY 2016	32.00	137.00	261.00	359.00	163.00	52.50%	0.39%	0.32%	0.02%	0.03%	330.87%
	CDIT	FY 2017	32.00	126.00	229.00			54.89%					
	Coast Trust	FY 2016	28.00	161.00	274.00	193.00	193.00	58.73%	3.23%	2.48%	-0.06%	0.00%	110.81%
		FY 2017	34.00	141.00	245.00	172.00	172.00	57.37%	2.66%	1.59%	1.79%	1.79%	103.56%
	CTS	FY 2016	7.00	327.00	398.00	410.00	410.00	82.22%	13.11%	4.89%			33.70%
	Dhaka Ahsania	FY 2016	21.00	180.00	282.00	255.00	255.00	63.78%	8.40%	7.43%	0.00%	0.00%	100.71%
		FY 2017	30.00	164.00 111.00	100.00	237.00	237.00	56 560	4.98%	4.39%	2.96%	2.96%	98.02%
	ESDO	FY 2016	37.00 38.00		196.00		154.00	56.56% 55.18%	1.76%		-0.02%	0.41%	0.00%
	Ghashful	FY 2017 FY 2017	38.00	105.00	190.00 219.00	146.00	146.00	55.18%	2.30%	1.24%	0.41%	0.41%	116.66% 90.68%
		FY 2017 FY 2016	39.00	121.00	195.00	385.00	385.00	62.26%	2.55%	2.55%	0.00%	0.00%	50.08%
	Gram Unnayan	FY 2017	36.00	106.00	191.00	124.00	104.00	55.80%	3.25%	2.48%	0.00%	0.00%	107.53%
		FY 2016	31.00	151.00	251.00	418.00	209.00	59.87%	4.86%	4.21%	0.007/	0.007/	101.22%
	IDF	FY 2017	35.00	137.00	230.00	354.00	177.00	59.57%	5.12%	4.35%	1.09%	1.09%	88.80%
		FY 2016	36.00	132.00	267.00	163.00	163.00	49.57%	5.01%	5.01%	0.78%	0.78%	101.14%
	Jagorani Chakra	FY 2017	40.00	126.00	242.00	152.00	152.00	52.00%	3.55%	3.55%	0.62%	0.62%	106.84%
	NDP	FY 2016	23.00	199.00	242.00	199.00	199.00	82.09%	0.54%	0.54%	0.00%		261.77%
NGO		FY 2016	28.00	146.00	220.00	207.00	207.00	66.56%	7.79%	6.04%			73.70%
NGO	Nowabenki	FY 2017	37.00	146.00	219.00	210.00	210.00	66.88%	6.70%	5.81%	1.54%	1.54%	95.68%
	NRDS	FY 2016	28.00	155.00	255.00	236.00	236.00	60.56%	1.10%	0.82%	0.58%	0.58%	157.26%
	INKD3	FY 2017	25.00	147.00	273.00	229.00	229.00	54.04%	2.86%	2.02%	0.00%		66.06%
	Padakhep	FY 2016	37.00										
	Manabik	FY 2017	36.00	124.00	181.00	134.00	134.00	68.81%	4.59%	4.59%			88.32%
	POPI	FY 2016	31.00	131.00	211.00	157.00	157.00	62.00%	3.49%	3.11%	0.00%		99.74%
		FY 2017	38.00	106.00	171.00	127.00	127.00	61.65%	4.44%	3.83%	0.00%	0.00%	67.64%
	RDRS	FY 2016 FY 2017	24.00 30.00	137.00 111.00	289.00 258.00	371.00 133.00	371.00 133.00	47.38% 42.95%	3.82% 6.51%	3.12% 5.39%	0.25%	0.25%	90.80% 79.75%
		FY 2017 FY 2016	30.00	135.00	258.00	133.00	133.00	42.95%	5.78%	3.62%	0.51%	0.53%	79.75%
	RRF	FY 2016	31.00	141.00	240.00	180.00	164.00	56.29%	5.78%	3.10%	0.45%	0.45%	76.58%
		FY 2016	45.00	141.00	201.00	140.00	140.00	54.93%	1.65%	1.23%	0.45%	0.4370	122.16%
	Sajida	FY 2017	54.00	75.00	203.00	88.00	88.00	37.05%	3.11%	2.37%	0.15%	0.15%	92.13%
		FY 2016	25.00	135.00	326.00	152.00	152.00	41.35%	2.42%	2.19%	1.76%	1.76%	122.78%
	SDC	FY 2017	21.00	158.00	259.00	183.00	183.00	60.90%	2.34%	2.11%			114.78%
	Shakti	FY 2016	19.00	189.00	293.00	242.00	210.00	64.51%	5.67%	5.42%	1.08%	1.09%	110.61%
	Foundation	FY 2017	22.00	156.00	239.00	214.00	214.00	65.17%	5.32%	4.46%	2.95%	2.95%	85.05%
	SKS Foundation	FY 2016	73.00	137.00	242.00	191.00	166.00	56.35%	2.35%	2.18%	0.62%	0.62%	124.63%
	SNS FOUNDALION	FY 2017	42.00	131.00	229.00	170.00	151.00	57.27%	2.94%	2.60%	1.01%	1.01%	100.03%
	Society for Social	FY 2016	39.00	127.00	275.00	304.00	153.00	46.28%	2.08%	1.76%	0.15%	0.16%	117.80%
	Services	FY 2017	43.00	117.00	255.00	274.00	144.00	45.88%	3.34%	2.72%	0.73%	0.74%	92.16%
	SOJAG	FY 2016	89.00	59.00	150.00	77.00	77.00	39.57%	12.78%	12.40%			96.47%
		FY 2017	103.00	41.00	89.00	86.00	86.00	46.38%	12.38%	11.98%	0.00%	0.00%	95.28%
	TMSS Micro	FY 2016	35.00	128.00	264.00	295.00	152.00	48.54%	3.25%	2.99%	0.22%	0.23%	107.50%
	Credit	FY 2017	39.00	123.00	258.00	282.00	145.00	47.87%	3.56%	3.14%	-0.01%	0.00%	103.02%
	UDDIPAN	FY 2016	33.00	105.00	222.00	258.00	141.00	47.09%	4.76%	4.39%	0.00%	0.00%	107.40%
		FY 2017	42.00	102.00 154.00	238.00 259.00	255.00 277.00	143.00 277.00	42.86% 59.69%	5.81%	5.44%	0.00%	0.00%	103.45%
	Wave	FY 2016	30.00	154.00	259.00	277.00 241.00	277.00 241.00	59.69%	1.40%	1.13% 0.99%	-0.01%	0.00%	140.72%
		FY 2017	31.00	141.00	257.00	241.00	241.00	54.87%	1.39%	0.99%	0.30%	0.31%	132.429

This section provides information for all the FSPs that have reported to MIX for FY 2016 and FY 2017. The blank values here means either the FSP has not submitted the data or the data is not applicable for them.

# FSP Peer Group Classification

	Legal Status			Scale	
FSP Name	FY	Legal Status	FSP Name	FY	Scale
ASA Bangladesh	FY 2016	NGO	ASA Bangladesh	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
BASTOB	FY 2016	NGO	BASTOB	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
BDS	FY 2016	NGO	BDS	FY 2016	Small
BEES	FY 2016	NGO	BEES	FY 2016	Medium
	FY 2017	NGO		FY 2017	
					Medium
BRAC Bangladesh	FY 2016	NGO	BRAC Bangladesh	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
BURO Bangladesh	FY 2016	NGO	BURO Bangladesh	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
CDIP	FY 2016	NGO	CDIP	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
Coast Trust	FY 2016	NGO	Coast Trust	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
CTS	FY 2016	NGO	CTS	FY 2016	Small
Dhaka Ahsania	FY 2016	NGO	Dhaka Ahsania	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
ESDO	FY 2016	NGO	ESDO	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
Ghashful	FY 2017	NGO	Ghashful	FY 2017	Small
Gram Unnayan	FY 2016	NGO	Gram Unnayan	FY 2016	Medium
Gram Onnayan			Gramoniayan		
	FY 2017	NGO		FY 2017	Medium
Grameen Bank	FY 2016	Bank	Grameen Bank	FY 2016	Large
	FY 2017	Bank		FY 2017	Large
IDF	FY 2016	NGO	IDF	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
Jagorani Chakra	FY 2016	NGO	Jagorani Chakra	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
NDP	FY 2016	NGO	NDP	FY 2016	Small
Nowabenki	FY 2016	NGO	Nowabenki	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
NRDS	FY 2016	NGO	NRDS	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
Padakhep Manabik	FY 2016	NGO	Padakhep Manabik	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
POPI	FY 2016	NGO	POPI	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
PDPC			RDRS		
RDRS	FY 2016	NGO	RDRS	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
RRF	FY 2016	NGO	RRF	FY 2016	Medium
	FY 2017	NGO		FY 2017	Medium
Sajida	FY 2016	NGO	Sajida	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
SDC	FY 2016	NGO	SDC	FY 2016	Small
	FY 2017	NGO		FY 2017	Small
			Chalti Faundatian		
Shakti Foundation	FY 2016	NGO	Shakti Foundation	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
SKS Foundation	FY 2016	NGO	SKS Foundation	FY 2016	Small
	FY 2017	NGO		FY 2017	Medium
Society for Social Services	FY 2016	NGO	Society for Social Services	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
SOJAG	FY 2016	NGO	SOJAG	FY 2016	Small
, · · ·					
	FY 2017	NGO		FY 2017	Small
TMSS Micro Credit	FY 2016	NGO	TMSS Micro Credit	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
UDDIPAN	FY 2016	NGO	UDDIPAN	FY 2016	Large
	FY 2017	NGO		FY 2017	Large
Wave	FY 2016	NGO	Wave	FY 2016	Medium
-					
	FY 2017	NGO		FY 2017	Medium

### Glossary

Please refer to link [ https://www.themix.org/glossary ] to view the detailed glossary of MIX Market indicator and ratios.

#### Indicator names and its formulas:

Administrative expense / assets - Formula: (Administrative expense + Depreciation and amortization expense) / Average assets Assets - Formula: Not applicable Average assets - Formula: Mean value calculated on the basis of total assets between two consecutive periods, including monthly, quarterly and annual data if available. Average deposit balance per account - Formula: Deposits/ Number of deposit accounts Average deposit balance per depositor - Formula: Deposits/ Number of depositors Average equity - Formula: Methodology of average calculation is same as explained for Average Assets. Average ross loan portfolio: Methodology of average calculation is same as explained for Average Assets. Average loan balance per borrower - Formula: Gross loan portfolio/ Number of active borrowers

**B**orrowers per loan officer - Formula: Number of active borrowers / Number of loan officers Borrowers per staffmember - Formula: Number of active borrowers / Number of personnel

**C**apital/ asset ratio - Formula: Total capital/ Total assets Cost per borrower - Formula: Operating expense/ Average number of active borrowers

Debt to equity ratio - Formula: Total Liabilities/ Total Equity Deposit accounts per staff member - Formula: Number of deposit accounts / Number of personnel Depositors per staff member - Formula: Number of depositors / Number of personnel Deposits - Formula: Not applicable Deposits to total assets - Formula: Total Deposits / Total Assets Deposits to loans - Formula: Deposits / Gross Loan Portfolio

**E**quity - Formula: Not applicable

**F**inancial expense / assets - Formula: Financial expense on funding liabilities / Average assets Financial revenue / assets - Formula: Financial revenue/ Average assets

Gross Loan Portfolio - Formula: Not applicable

Loan loss rate - Formula: Write-offs - Amount recovered from written-off loans) / Average gross loan portfolio Loan officers - Formula: Not applicable Loan portfolio disbursed - Formula: Not applicable

**N**umber of active borrowers - Formula: Not applicable Number of deposit accounts - Formula: Not applicable Number of depositors - Formula: Not applicable Number of loans disbursed - Formula: Not applicable Number of offices - Formula: Not applicable

Operating expense / loan portfolio - Formula: Operating expense / Average gross loan portfolio Operating expense/ assets - Formula: Operating expense / Average assets Operational self sufficiency - Formula: Financial revenue / (Financial expense on funding liabilities + Net Impairment Loss on gross loan portfolio + Operating expense)

Personnel - Formula: Not applicable

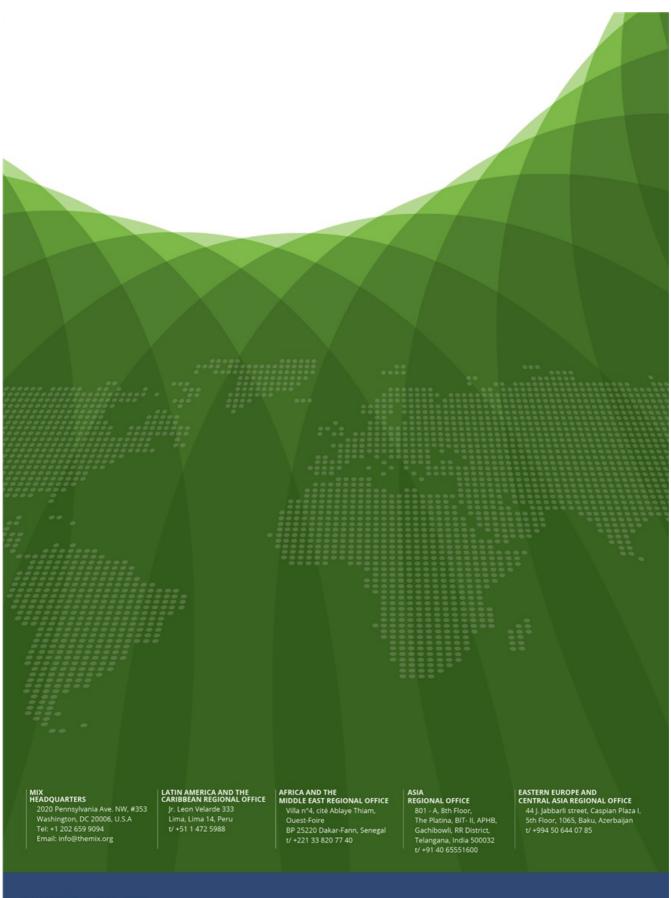
Personnel allocation ratio - Formula: Number of Ioan officers / Number of personnel Personnel expense/ assets - Formula: Personnel expense / Average assets Personnel expense/ Ioan portfolio - Formula: Personnel expense/ Average gross Ioan portfolio Portfolio at risk > 30 days (%) - Formula: (Outstanding balance, portfolio overdue > 30 days + Renegotiated Ioans)/ Gross Ioan portfolio Portfolio at risk > 90 days (%) - Formula: (Outstanding balance, portfolio overdue > 30 days + Renegotiated Ioans) / Gross Ioan Portfolio Portfolio at risk > 90 days (%) - Formula: (Outstanding balance, portfolio overdue > 90 days + Renegotiated Ioans) / Gross Ioan Portfolio Profit margin - Formula: Net operating income/ Financial revenue Provision for Ioan impairment/ assets - Formula: Net impairment Ioss on gross Ioan portfolio / Average assets

**R**eturn on assets - Formula: (Net operating income, less Taxes)/ Average assets Return on equity - Formula: (Net operating income, less Taxes)/ Average equity Risk coverage - Formula: Impairment loss allowance/ PAR > 30 days

Total expense / assets - Formula: (Financial expense on funding liabilities + Impairment loss (reversal of impairment loss on gross loan portfolio) + Operating expense) / Average assets

Write-off ratio - Formula: Value of loans written-off / Average gross loan portfolio

Yield on gross portfolio (nominal) - Formula: Financial revenue from loans/ Average gross loan portfolio



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